

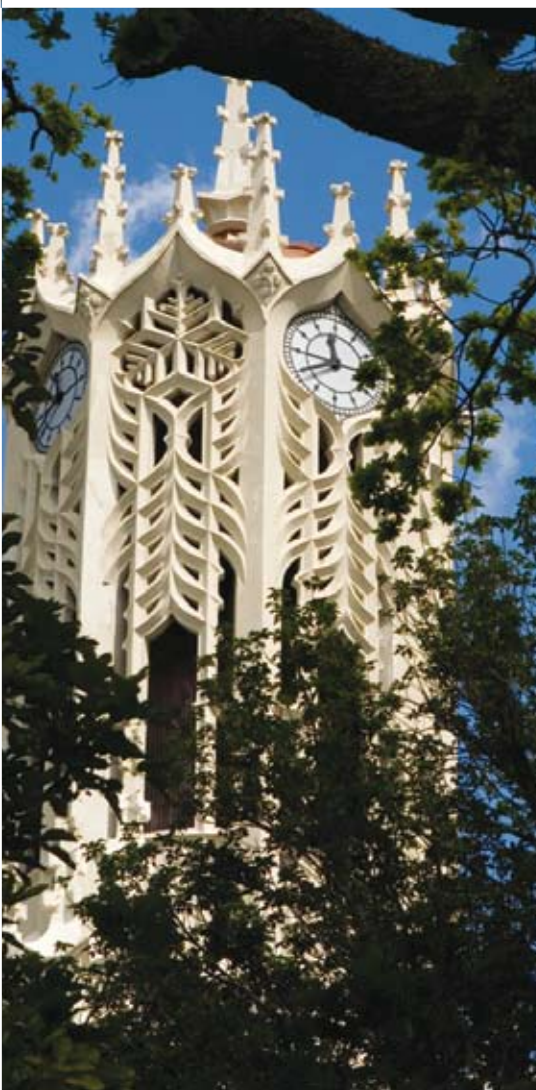
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To advertise in the 2011 International Student Handbook: Email: ispace@auckland.ac.nz. Information contained in this publication is correct at the time of going to press, but may be subject to change. All prices are in New Zealand dollars. For the latest information visit our website at www.auckland.ac.nz/international

Arriving and thriving



I welcome you to The University of Auckland. It is important that you, as international students, have a stimulating student life and a successful academic career.

We look forward to your contribution to the life of the University, bringing your insights and experience to our university community.

This publication aims to help you make that contribution and ensure you have an exciting and fulfilling time at the University. It provides you with a guide to services and facilities offered to an international student by the University and the wider community.

I wish you every success at The University of Auckland!

DR CHRISTOPHER TREMEWAN
Pro Vice-Chancellor (International)



2010 academic year – dates to remember

Semester One - 2010

Semester One begins	Monday 1 March
Mid-semester break/Easter Break	Friday 2 April - Saturday 17 April
ANZAC Day	Sunday 25 April
Graduation	Thursday 29 April - Friday 7 May
Lectures end	Saturday 5 June
Study break/exams	Saturday 5 June - Monday 28 June
Queen's Birthday	Monday 7 June
Semester One ends	Monday 28 June
Inter-semester break	Tuesday 29 June - Saturday 17 July

Semester Two - 2010

Semester Two begins	Monday 19 July
Mid-semester break	Monday 30 August - Saturday 11 September
Graduation	Tuesday 21 September - Thursday 23 September
Lectures end	Saturday 23 October
Study break/exams	Saturday 23 October - Monday 15 November
Labour Day	Monday 25 October
Semester Two ends	Monday 15 November

Semester One - 2011

Semester One begins	Monday 28 February 2011
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Auckland International student services

International Student Information Centre

The International Student Information Centre is the first point of contact for all international students at The University of Auckland. We are available to help and support you with any issues concerning studying and living in Auckland.

Hours: Monday – Friday, 9am–4pm

Location: G23, Old Choral Hall,
7 Symonds Street

Phone: +64 9 373 7513

Fax: +64 9 373 7405

Email: int-questions@auckland.ac.nz

Visa renewal service

Every international student must hold a valid University of Auckland student permit/visa in order to be enrolled at The University of Auckland.

You can renew your student visa online at the International Student Information Centre between 9am and 2pm, Monday to Friday. All student visa applications must be submitted at least one week prior to the expiry date of the current student visa. Visit www.auckland.ac.nz/renewvisa

Essential information

The University of Auckland will request the following information from all international students:

- a copy of the front page of your passport
- a copy of your valid student visa
- Auckland address and contact details
- emergency/next of kin contact details.

International Student Support Team

The International Student Support Team consists of three Information and Visa Officers and three International Student Advisers:



Oreen Almeida BA, MA (Goa University),
MProfStuds (Auck)

Team Leader Information Centre

Phone: +64 9 373 7599 ext 85958

Email: o.almeida@auckland.ac.nz

Other languages: French, Hindi



Penny Chai BSc (Hons) (Well.)
Information and Visa Officer

Phone: +64 9 373 7599 ext 87556

Email: p.chai@auckland.ac.nz

Other languages: Mandarin, Malay



Medha Parajuli BTech (Sikkin Manipal University
of Technology), Grad Dipl Business (AUT)

Information and Visa Officer

Phone: +64 9 373 7599 ext 87556

Email: m.parajuli@auckland.ac.nz

Other languages: Hindi, Nepali, basic Bengali

International Student Advisers

International Student Advisers are responsible for managing and implementing a comprehensive range of international student support services, activities and individual/group advice and advocacy, to enhance the educational and social experience of international students at The University of Auckland.

We recognise the pressures that students face when studying overseas. Our International Student Advisers, Brian Lythe, Daphne Latzelsberger and Rebecca Walkinton can help you with a range of matters, including study, immigration, health, financial, support, work and accommodation - in fact almost everything. This service is free of charge and confidential.



Brian Lythe BA, MA (Auck)
International Student Adviser

Location: International Student Information Centre, G27, Old Choral Hall, 7 Symonds Street, Auckland

Phone: +64 9 373 7599 ext 88961

Mobile: +64 21774657

Email: b.lythe@auckland.ac.nz



Rebecca Walkinton BA (Otago), Dip Tchg (Chch)
Associate Director - International Student Services

Location: International Student Information Centre, G23, Old Choral Hall, 7 Symonds Street, Auckland

Phone: +64 9 373 7599 ext 86911

Mobile: +64 21376922

Email: r.walkinton@auckland.ac.nz



Daphne Latzelsberger BA (Germany)
International Student Adviser

Location: iSPACE, SC 491, Level 4, Student Commons, 2 Alfred Street, Auckland

Phone: +64 9 373 7599 ext 82244

Mobile: +64 21378826

Email: d.latzelsberger@auckland.ac.nz

Other languages: German



iSPACE



iSPACE is the University's international space - a room dedicated to international students and for the promotion of internationalisation on campus.

It is a place where you can attend workshops and information sessions to help you adjust to both life at The University of Auckland and in New Zealand. It is also a place that hosts social and cultural activities for your enjoyment and gives you the opportunity to meet people from all nations. For more information, visit: www.auckland.ac.nz/ispace or email ispace@auckland.ac.nz

At iSPACE there are comfortable sofas where you can relax and chat with friends. Catch up on national and world information with a daily newspaper and assorted magazines. You can also study or enjoy your lunch outside on the iSPACE deck.

Hours: Monday–Friday, 9am–5pm

Location: Level 4, Student Commons, 2 Alfred Street, Auckland

Email: ispace@auckland.ac.nz
www.auckland.ac.nz/ispace

iSPACE Mates

iSPACE Mates is a social buddy system that starts during Orientation Week and continues through the semester. iSPACE Mates are both international and domestic students who have already been studying at The University of Auckland for at least one semester. As experienced students, with a good knowledge of the University and its surrounds, they have volunteered their time to share their knowledge with you and help you settle into your new life in Auckland. iSPACE Mates assist in a range of social and cultural events throughout the semester.

If you would like to become an iSPACE Mate, email ispace@auckland.ac.nz for an application form.



iSPACE Mates team 2009

iSPACE activities and events

Below are some of the events and activities offered through iSPACE. We encourage you to get involved in these as they are a great way to make new friends and explore New Zealand.

If you would like to receive the iSPACE newsletter or sign up for the families database, which keeps students up to date with what is happening in and around the University please send your request to:

iSPACEnewsletter@auckland.ac.nz

The Kiwiana Series

During Orientation the Kiwiana Series is a programme of activities designed to give you a taste of New Zealand culture. It runs for the first couple of weeks of the semester and includes morning teas, wine tasting, a fish and chips lunch, a barbeque and an Ethnic Food Festival where you can showcase your culinary skills and try food from all over the world.

These events are hosted by Auckland International, and provide you with an

opportunity to get together with other international students, swap information and tell staff how you're getting on. It's an opportunity for you to have your questions answered and to tell us how your experience could be improved.

During the year, iSPACE also runs activities such as movies, sports, coffee times and day trips to regional parks, cultural events and main attractions.

Discover New Zealand

In Auckland there are mountains to climb, buildings to jump off and islands to visit. There is even more to discover in the rest of New Zealand. From skiing at Mt Ruapehu, to black water rafting at Waitomo and spa baths in Rotorua. So when you are not studying, take time out and enjoy some of New Zealand's beautiful countryside and amazing attractions.

Trips with Base Travel

Base Travel are the New Zealand Adventure experts and work with the Auckland International Support Team to organise some of the best trips and activities for you around the Auckland area and at student prices.

Regular updates are available through the iSPACE newsletter and monthly activity sheet or if you are on Facebook, join the International Students Activities group page. For bookings or more information on Base Travel trips, please



contact them. Spaces are limited so places will be allocated on a first come first served basis.

Base Travel

Location: Level 3, 229 Queen Street

Phone: 0800 22 73 69 or +64 9 358 4874

Email: base.acb@backpackersworld.com

Bungy day

Take the plunge! Bungying is a fun-filled way to spend a day. This is a must-do in New Zealand. The Auckland Harbour Bridge bungy is 40 metres high and you have the option of being dunked in the water. Transport is included.

One day surf trip

Base Travel and New Zealand Surf Tours run learn-to-surf experiences. Head out to the west coast beaches and learn to surf with the experts. Includes return transport, two surfing lessons and all your equipment hire. A great day at the beach. These trips are very popular and space is limited.

Canyoning day trip

Departs early morning to head out to the beautiful Blue Canyon, located in the sub-tropical native forest of the Waitakere ranges. An exhilarating day spent in the canyon. Jump, slide and abseil your way down the Blue Canyon to the bottom. Includes transport, equipment hire and lunch.



Marae time

An interactive Māori culture weekend. Sleepover at a real Māori community marae. You will receive a traditional Māori welcome (pōwhiri). Experience and learn about the language, songs (including the famous haka) and a hāngi (earth oven) meal. You will also have the chance to learn flax weaving and wood carving. The experience will end the next day with a traditional farewell.

White water rafting day

(Semester One only)

We will transport you down to Rotorua (three hours each way) to go white water rafting on the mighty grade 5+ Wairoa River. The Wairoa River is only open to raft 26 times a year and only during summer. Don't miss it! Includes rafting trip, lunch and transport.

On the edge sailing weekend

(Semester One only)

This excellent weekend is set in the stunning Bay of Islands including a full day upon the huge catamaran yacht "On the Edge". Try your hand at sailing, snorkeling and kayaking and check out the famous 'Hole in the Rock'. Includes your return transport from Auckland, accommodation, dinner and lunch the next day. No sailing experience necessary.

Two day weekend ski trip

(Semester Two only)

Depart Friday afternoon and head down to the North Island's ski area, Mt Ruapehu. Ski or snowboard your heart out on Saturday and Sunday then head back, to arrive in Auckland around 10pm. This trip includes return transport from Auckland to Ruapehu, daily mountain transfers, two nights share accommodation and two cooked breakfasts. Ski lift tickets, clothing and equipment hire not included.

The Alumni Host Family Programme

Meet real New Zealanders, make new friends and experience authentic social occasions. The Alumni Host Family Programme is a programme that gives you the opportunity to share experiences with New Zealanders and their families, usually over dinner. You need to register for this opportunity to experience the kiwi lifestyle. Email ispace@auckland.ac.nz for more details.



International Orientation Week

You won't want to miss the International Orientation Week and the general University Orientation.

Find out all you need to know about studying at The University of Auckland, living in Auckland and enjoying your New Zealand experience. Plus you could win fantastic prizes! Last semester, students won bungy jumps, New Zealand backpacker bus passes and much more.

Through a comprehensive series of information sessions you'll learn about all the support services that are available to help you reach your academic potential, plus lots more. There are also a wide variety of social activities and excursions that are organised by the iSPACE team.

This program is for both undergraduate and postgraduate international students.

We have a great orientation program lined up during Orientation Week. At the International Welcome you will receive a welcome pack, meet Auckland International staff, find out about events that are being held all week throughout the University and join us for morning tea. It is in this session that we provide information on important university services and tips on surviving in New Zealand. This session is strongly recommended for all new international students. For more details about the Orientation programme please visit www.auckland.ac.nz/international and search for International Orientation.

2010 Orientation dates

Semester One: Monday 22nd - Friday 26th February

Semester Two: Tuesday 13th - Friday 16th July



The Code of Practice for the Pastoral Care of International Students

When students from other countries come to study in New Zealand, it is important they are well informed, safe and properly cared for. New Zealand educational providers have an important responsibility for the welfare of international students.

Our international website provides an overview of the “Code of Practice for the Pastoral Care of International Students” and a procedure that students can follow if they have concerns about their treatment by a New Zealand educational provider or agent of a provider. Visit www.auckland.ac.nz/international/code-practice

What is the Code of Practice?

The Code of Practice (the Code) is a document that provides a framework for service delivery by educational providers and their agents to international students. The Code sets out the minimum standards of advice and care that is expected of educational providers with respect to international students. The Code applies to pastoral care and provision of information only and not to academic standards.

A summary of the Code

The Code sets standards for educational providers to ensure that:

- high professional standards are maintained
- the recruitment of international students is undertaken in an ethical and responsible manner
- information supplied to international students is comprehensive, accurate, and up-to-date
- students are provided with information prior to entering into any commitments

- contractual dealings with international students are conducted in an ethical and responsible manner
- the particular needs of international students are recognised
- international students under 18 are in safe accommodation
- all providers have fair and equitable internal procedures for the resolution of international student grievances.

What is the International Education Appeal Authority (IEAA)?

The IEAA is an independent body established to deal with complaints from international students about pastoral care aspects of advice and services received from their education provider or the provider’s agents. The IEAA enforces the standards in the Code.

International Education Appeal Authority (IEAA)
Tribunals Unit
Level 1, 86 Custom House Quay
Private Bag 32001
Panama Street, Wellington

Phone: +64 4 462 6660

Fax: +64 4 462 6686

Email: ieaa@justice.govt.nz

Full details of what is covered in the Code can be found at:

www.minedu.govt.nz/goto/international

360° Auckland Abroad



What is 360° Auckland Abroad?

360° Auckland Abroad creates an opportunity for you to complete part of your University of Auckland degree overseas. You may participate in the student exchange programme, with a choice of more than 90 universities in 25 countries. Other options may include field trips, short courses or internships.

Auckland Abroad includes both University of Auckland students who wish to attend an overseas university on exchange, and inbound guest exchange students.

If you are studying a full degree programme at The University of Auckland, you may be able to study at an overseas partner university of equal standing and enjoy the benefits of the exchange agreement. You will pay tuition only to The

University of Auckland, be eligible to apply for scholarships, and bring credits you have earned home to your University of Auckland degree.

There are 360° of exciting possibilities. Where will you go? www.auckland.ac.nz/360

If you are an overseas student and your university appears in the list of exchange partners, this programme represents an ideal opportunity for you to complete a part of your home degree at The University of Auckland. Auckland Abroad guest exchange students must apply through the international office at their home universities. Read more about our programme for guest exchange students at www.auckland.ac.nz/360. Contact your international office for information on application and selection requirements.



Your Auckland International contacts

International Director

The International Director leads The University of Auckland International and its teams – international marketing and recruitment, admission and enrolment, student exchange (360° Auckland Abroad), study abroad and international student support.



David Baker, BA (Hons) (Wolv)
Director Auckland International
Email: d.baker@auckland.ac.nz



Althea Wyndham-Jones
Executive Assistant to the Director,
Auckland International
Email: a.wyndham-jones@auckland.ac.nz

Asia Team

Julie Bradley, Djoanna Sto Thomas, William Ho and Sarah McEntee are the International Admission Officers in our Asia Team. Contact one of them if you have any admission enquiries.
Email: int-questions@auckland.ac.nz



Julie Bradley BBus (MIT)
Team Leader
Email: j.bradley@auckland.ac.nz



Djoanna Sto Tomas BCom (Auck)
International Officer
Email: d.stotomas@auckland.ac.nz
Other languages: Tagalog



William Ho BSc, MSc (Auck)
International Officer
Email: w.ho@auckland.ac.nz
Other languages: Mandarin, Taiwanese



Sarah McEntee BCom (Auck)
International Officer
Email: sarah.mcentee@auckland.ac.nz

Americas and Oceania Team

Our Americas and Oceania Team processes all applications from the Americas and Oceania regions and manages the US Federal Family Education Loan Programme (FFELP) for degree students. Email: int-questions@auckland.ac.nz

Mark and his team are also your contacts for Study Abroad students. They are here to help make your Study Abroad experience at The University of Auckland a positive one. Visit www.auckland.ac.nz/studyabroad



Mark Busskohl BA (Mesa State),
MA (Col Chrstn U)
Team Leader
Email: m.busskohl@auckland.ac.nz



Anyuan Wang DipTchg (China)
International Officer
Email: any.wang@auckland.ac.nz
Other languages: Mandarin



Sandra Mohl-de-Vallejo BEng (Mexico)
International Officer
Email: s.mohl@auckland.ac.nz
Other languages: Spanish, German, French,
basic Japanese



Franklin Wang PgDip Tourism Mgmt (Waikato)
International Officer
Email: f.wang@auckland.ac.nz
Other languages: Mandarin

Europe, Africa and Middle East Team

Miranda and Theresa assist students from Eastern and Central Europe, Africa, the Middle East, Russia, Germany, Austria and Scandinavia. Contact them if you have any admission enquiries.

Miranda and her team are also your contacts for Study Abroad students from these regions. They are here to make your Study Abroad experience at The University of Auckland a positive one. www.auckland.ac.nz/studyabroad



Miranda Herbert BA(Hons) (Waikato)
Acting Team Leader
Email: m.herbert@auckland.ac.nz
Other languages: Mandarin, basic Japanese



Theresa Gu MA (Shanghai)
International Officer
Email: t.gu@auckland.ac.nz
Other languages: Mandarin, basic Japanese

360° Auckland Abroad Team

Our 360° Auckland Abroad Team manages The University of Auckland student exchange programme. We look after outbound students studying at one of our partner universities abroad and also inbound exchange students from those exchange partners. For more detailed information about the programme, please visit our website www.auckland.ac.nz/360 or contact us for assistance and advice.



Claire Murray BA(Hons) (McMaster)
Team Leader
Email: c.murray@auckland.ac.nz
Other languages: French



Andrew Barron BA (Auck), CELTA (Languages International, Auck)
International Mobility Officer
Email: a.barron@auckland.ac.nz
Other languages: Korean



Elisabeth Laird BA/BSc (Auck)
International Mobility Officer
Email: e.laird@auckland.ac.nz

Our campuses

City Campus

The University has had a presence on what is now the City Campus for over 100 years. Today, the City Campus comprises 16 hectares in the heart of Auckland City. On its western flank lies historic Albert Park; to the southeast is the Auckland Domain. Close to Auckland's central business district, the City Campus enjoys access to the cultural and commercial amenities of the country's largest city. Harbour views and nearby parks add to the attractiveness of this inner-city campus.

The City Campus provides a full range of amenities, including cafés, health services, libraries, childcare facilities and a recreation centre.

Historically significant buildings on the City Campus include Old Government House, the Clock Tower (formerly the Old Arts Building) and University House (once a synagogue).



Grafton Campus

The School of Medicine was established in Park Road, Grafton in 1968. In 1995 it became the Grafton Campus, home to the Faculty of Medical and Health Sciences (FMHS). Grafton Campus is located opposite Auckland Hospital, and houses most departments of the FMHS, plus the Department of Optometry. Other departments have premises at Auckland Starship, North Shore, Middlemore and Waikato Hospitals. The School of Population Health occupies a large complex at Tamaki Campus. Grafton Campus' facilities include a café, health services and the Philson Library.

Tamaki Campus

Tamaki Campus, established in 1991, occupies a 32-hectare site in Glen Innes, with facilities including a library and health services. Tamaki houses many of the University's interfaculty research centres, plus industry and community collaborative partnerships.

Epsom Campus

The Epsom Campus is the main location of the Faculty of Education, established in September 2004. This faculty comprises the University's former School of Education, and the former Auckland College of Education. Located at 74 Epsom Avenue, the Campus offers full amenities, including parking, a library and leisure facilities.

The University of Auckland at Manukau

The University of Auckland teaches some courses at Manukau Institute of Technology. Located in Otara, South Auckland, the Institute provides full amenities, including cafés and a library.

From 2010 all University campuses will be smoke free environments.



University support services



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Accommodation

Living in a University of Auckland residence is about more than just a room and a place to eat and sleep. The residences offer you a great lifestyle and also academic and pastoral support, as it is a priority for us that you feel at home during your stay with us. Excellent study and living facilities, an active social programme and the chance to build lifelong friendships with people from across New Zealand and all over the world further contribute to an ideal learning and living environment for you.

Choose from a variety of accommodation options from fully catered Halls of Residence, self-catered student apartments sharing with four or five other students, or a self-catered Hall with an optional meal plan. You can be sure of staying in excellent student accommodation facilities as most of our residences are quality assured every year by Qualmark and accredited by the New Zealand Association of Tertiary Education Accommodation Professionals. The residences are all within easy walking distance of the City Campus and the attractions of Auckland are close by.

International students can apply to live in any of the residences. If you are under 18 years old, you can only apply for a homestay (under the terms of the Code of Practice for International Students).

Application dates

Apply online at www.auckland.ac.nz/accommodation

Although there is no closing date for applications, we recommend that you have your application lodged by 1 November as after that date it may be difficult to place you in your preferred accommodation choice.

When you apply, please choose the International Student application option, after you have registered on the accommodation application portal.

Fees

Your accommodation fees cover all your meals (except for the optional meal plan at Huia) in a fully catered Hall plus utilities such as water and electricity in fully catered Halls and University-managed self-catered flats. We offer easy payment options, and all you need to do is pay the annual application and accommodation fees.

Accommodation Services:

Phone: +64 9 373 7599 ext 87691

Fax: +64 9 373 7552

Email: accom@auckland.ac.nz

www.auckland.ac.nz/accommodation



The University Careers Services

The University Careers Service offers professional help with:

- choosing a career/suitable job direction
- writing a New Zealand-style curriculum vitae
- going for job interviews in New Zealand
- finding employment in New Zealand
- determining your skills and how best to market them
- adjusting to your new job and excelling in it
- understanding New Zealand workplace culture.

The Careers Services offers help through the following services:

- drop in sessions for international students at iSPACE from 1-3pm on Mondays, during semester time (no appointment necessary)
- regular weekly workshops
- appointments to discuss your career options and drop-in sessions (Monday-Friday 10am-4pm)
- practice interviews
- careers seminars in your faculty
- careers fairs, such as General Careers Fair, Law Distribution Day, Accounting and Finance Fair and the Engineering Fair
- employer presentations
- Auckland CareerHub, which is New Zealand's number one recruitment site for students and graduates. Register to find out about jobs and



other opportunities at www.auckland.ac.nz/careerhub

- careers website, library and other information tools, browse navigation from www.auckland.ac.nz/careers for more detail
- subscription websites ***Vault Online Careers Library*** and ***Going Global*** (information for people wanting to work overseas) are accessible via Auckland CareerHub www.auckland.ac.nz/careerhub
- web page on 'Working in NZ' for international students on the careers website, browse navigation from www.auckland.ac.nz/careers
- Postgraduate Careers Consultant in the Graduate Centre.

Phone: +64 9 3737 599 ext 88727

Email: careers@auckland.ac.nz

Location: Careers Centre, Room 001, ClockTower, 22 Princes Street, Auckland
www.auckland.ac.nz/careers

Health and wellbeing

Disability Services

Information, support and a wide variety of services for students with disabilities are offered. These include note taking, laboratory assistance, New Zealand sign language interpreters, mobility assistance, mental health service, careers advice, specialist technology, learning disability support, designated study areas, advice on special conditions for tests and examinations and disabled parking (conditions apply). Services apply to all campuses where reasonably practical, including the Faculty of Education at Epsom and Whangarei.

Contact the coordinators:

Phone: +64 9 373 7599 ext 82936

Email: disabilities@auckland.ac.nz

Location: Room 036, Basement Level,
The ClockTower

www.disability.auckland.ac.nz

Student Health Services

Medical service

The University of Auckland provides students and staff with a professional medical service that covers most aspects of general medicine, including:

- medical certificates – general and specialised eg, deep sea diving medicals
- family planning and sexual health advice and checks
- minor surgery, eg, wart removal
- prescriptions
- referrals to private medical specialists/clinics where applicable
- insurance and immigration medicals
- travel advice and immunisations

- wellness/nutrition advice
- specialist dermatologist consultations
- ECGs.

Our medical team is a skilled and experienced group of registered GPs and Practice Nurses' each of whom is dedicated to caring for patients and offering a top quality service that is both affordable and accessible.

Students, international students and staff are all eligible to use the service for general problems as well as emergencies or accidental injuries.

Consultation fees

All consultations must be paid before seeing the doctor. Some services require a non-refundable deposit, eg, for immigration and deep sea diving medicals, and specialist appointments.

International students with a Studentsafe University insurance policy will have their medical consultation fee directly billed to the insurance company.

Counselling service

The University of Auckland offers a counselling service to full and part-time students through the University Health Service.

The team is comprised of highly skilled and experienced Registered Counsellors and Clinical Psychologists, who are specially trained in dealing with student issues.

We have a Māori counsellor who is available for both Māori and Pacific students. We also have an Asian Counsellor who counsels in both Mandarin and Cantonese. We will do our best to match you with a counsellor best suited to you.

Counselling enables students to address both acute emotional crises and other difficulties which



impact on University studies and University life in general. Community Alcohol and Drug Services (CADS) counsellors are also available for consultations.

The service can help with a range of issues including: depression, eating difficulties, past trauma or abuse, drugs and alcohol, anxiety and family and relationships.

After hours emergency counselling service

Mental Health Crisis Team

If you are fearful for your safety or the safety of someone else.

Phone 0800 800 717 (24 hours)

General hours of operation

City Campus

Level 3, Student Commons Building,
Symonds Street, Auckland
Monday–Thursday: 8am–6.30pm,
Friday: 8am–5pm

Phone: +64 9 373 7599 ext 87681

Tamaki Campus

Building 730.110
Monday–Thursday: 10am–2pm

Grafton Campus

89 Grafton Road, Ground Floor
Monday, Tuesday and Thursday: 9am–4pm,
Wednesday and Friday: 8.30am–4.45pm

Hours of operation during exam periods

University Health Services is open for extended hours, including Saturdays, during the exam period for exam-related illnesses, both medical and compassionate.

For all emergencies dial 111

Dental service

A dental service is available (City Campus only), providing full-time, highly professional dentistry where a range of professional options are available, including:

- x-rays and check-ups
- fillings, root canals and crowns
- oral hygiene services (scale and polish and gum hygiene)
- some wisdom teeth procedures.

For information or help with drug education and or problem gambling, visit the following websites:

www.gamblingproblem.co.nz

www.alcoholdrughelp.org.nz

Disputes and grievances

Mediation

The guiding principle adopted by The University of Auckland is to encourage individuals to work together to resolve their disputes or disagreements. To facilitate this it may be helpful to seek assistance from the Mediation Service. Mediators assist people to have difficult conversations with each other by facilitating a process which is focused on clarifying what the problem might be and finding mutually acceptable solutions. If a problem or dispute has arisen, discussing it with the mediator sooner rather than later is likely to increase the chances of a satisfactory outcome.

The University of Auckland provides a mediation service accessible to all members of the University Community, including academic, general and management staff and by students. This service is free, private and informal.

Harassment

The University is a large and complex community made up of diverse groups of people from many different backgrounds. The University is committed to providing an environment which is free from harassment and discrimination but sometimes difficulties with another person's behaviour or attitudes may arise. If behaviour is serious, ongoing, unwanted or offensive, and the person has been asked to stop but they continue, it may be harassment.

Discrimination and harassment are unethical as well as illegal and therefore there are procedures in place to investigate and deal with such matters. In the first instance the mediator can assist by listening and discussing options. Anyone who considers they have experienced harassment is encouraged to contact the Mediation Service.

Student Learning and Research Grievances

If a grievance or dispute or problem arises between a student and their supervisor it is recommended that this is addressed as soon as possible. The University considers that in the first instance, attempts should be made to resolve any dispute in an informal way if possible. The rationale for this is the efficient and timely handling of any problems.

Informal processes include raising the matter with the other person/people or approaching the Departmental Postgraduate Adviser or Head of Department or by approaching the University's Mediation Service.

It can also be helpful to consider the suggestions available in Resolution of Research Problems. Visit www.auckland.ac.nz and search for Postgraduate Policy and Guidelines.

Where a student considers that it is advisable to use an advocate for assistance in dealing with the matter, they should approach the AUSA or WAVE representatives (www.ausa.auckland.ac.nz/WAVE/advocacy.html) or alternatively bring a friend or support person to any meeting.

All informal attempts to resolve any issues are in confidence and are free for all staff and students of the University. If informal processes are unsuccessful, any entitlements to more formal resolution are preserved. The formal processes are also set out in the links to Postgraduate Policies and Guidelines or are available from the ClockTower Student Information Service or from AUSA and WAVE.

To make an appointment to discuss your situation in confidence, please contact the Mediation Service at mediation@auckland.ac.nz or phone +64 9 373 7599 ext 88905.

Insurance

The University of Auckland is responsible for ensuring that all our International Students have compliant insurance for the duration of their study. Studentsafe University is our preferred insurance plan for all our international students.

You are automatically covered when you enroll, the University will apply a charge on your student account, and you need to pay your policy when you pay your tuition fees. You can also apply for a family policy to cover your partner and children under the age of 18 years.

As a student, when you visit the University Health Service, the consultation fee can be directly billed to the insurer. The student's prescription, prescribed by doctors from Auckland University Health Centre can be filled for no charge at The University Campus Pharmacy.

For more information visit
www.studentassist.co.nz
www.auckland.ac.nz/intlstudent-insurance

Phone: +64 9 373 7599 ext 88694

Fax: +64 9 373 7655

Email: isinsurance@auckland.ac.nz

Location: Student Central Office, Level 2, Building 311, The Quad

For all insurance and claim-related queries, you can call collect from anywhere in the world for emergency medical and travel assistance or use one of the toll free numbers:

- within New Zealand: 0800 486 004
- UK Toll Free: 0500 893 893
- USA Toll Free: 1 800 326 1543
- worldwide reverse charge: +64 9 486 6868

or email to claims@studentassist.co.nz

Please note your University of Auckland Student ID number is your policy/insurance number.

Recreation Centre

A wide range of activities is offered to students and staff at the Recreation Centre on the City Campus. They include a health and fitness studio, with machine weights, free weights, and cardio theatre as well as fitness consultations and comprehensive group fitness programmes.

Recreational classes are available in racquet sports, dance and general interest. Squash courts, a multi-purpose main hall for basketball, soccer, volleyball, and a state-of-the-art climbing wall are also provided.

Phone: +64 9 373 7599 ext 84788

www.auckland.ac.nz/recreation

Social Sports League

If you fancy yourself as a Daniel Carter, a David Beckham or a Kobe Bryant, you should participate in the Recreation Centre's Social Sports League. This is a great way to meet new people and make friends, plus you'll play against many other students from the University. It's a social league so you just have to be willing to give it a go!

You can sign up for any of the following sports at the Recreation Centre: indoor soccer, touch rugby, indoor basketball and indoor netball.



After graduation

Alumni

Stay in touch with The University of Auckland and your classmates. Once you graduate from The University of Auckland you are automatically enrolled as alumni for life. The word alumni is derived from the Latin verb *alere*, “to nourish,” and literally means “nourished one”. We currently have over 134,000 alumni living both in New Zealand and overseas. Our aim is to develop a vibrant, global alumni community and we value the opportunity to foster a warm relationship between our former graduates and the University and we encourage alumni everywhere to participate in this.

Our international alumni often tell us that one of the key advantages in the job market place is the international network of friends and contacts they have developed during their stay at The University of Auckland. We currently have 25

volunteer Alumni coordinators who provide a contact point for alumni living in various cities overseas and help us to organise alumni activities there.

Please keep in touch by updating your details on the Alumni and Friends website at www.alumni.auckland.ac.nz, not only will you receive regular communications and invitations to events but you can view the latest news items, details of alumni benefits and services, and information on how to buy memorabilia.

Alumni Relations Office

University House

Location: 19A Princes Street, Auckland

Phone: +64 3737 599 ext 84653

Fax: +64 9 373 7469

www.alumni.auckland.ac.nz



University academic services



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University Library - Te Tumu Herenga

The University of Auckland has New Zealand's most extensive university library system and is a national leader in the provision and development of electronic resources. It ranks with the top five university libraries in Australia and consists of the General Library and 12 subject-specific libraries.

The General Library houses special collections and serves the needs of the staff and students of the faculties of arts, business and economics and science.

Subject specific libraries include:

Architecture, Audio-Visual, Business Information Centre, Engineering, Fine Arts, Law, Leigh Marine, Medical and Health Sciences, Music and Dance, Sylvia Ashton-Warner Library (Education), Tamaki (Population Health and Science), Tai Tokerau (Education).

The University Library offers you computers and study spaces, course resources and learning support, including computer and information skills courses. Over 2.2 million items in print, multimedia and microtext are available, including unique manuscript and archive collections. The Library website provides access to the Library catalogue and a world-class collection of electronic resources which are available 24/7 using your NetID. Make use of Library services such as specialist subject librarians, Ask a Librarian Service, Enquiry Desk, Inter-Campus Library Delivery Service, Interlibrary Loan and Document Delivery and the Short Loan Collection.

www.library.auckland.ac.nz

Information Commons

Designed as learning and information hubs, the Information Commons give you computer access and learning support, as well as providing group and individual study areas. You'll find these facilities at our City, Grafton and Epsom campuses.

Use one of the Information Commons computers or laptops to access your coursework through CECIL (the University's e-learning system), send email and browse the internet, and to complete coursework using MS Office, Adobe Master Collection and other software. You can retrieve information from the Library databases, e-journals, e-books and electronic course materials - including recommended readings. You also have access to printers, scanners and photocopiers. Wireless networking technology is available.

At the Kate Edger Information Commons on the City Campus you will find computer training rooms, the Student Learning Centre, a Disabilities Resource room, the Library's Short Loan service for Arts, Business and Science, and the English Language Self-Access Centre (ELSAC). There are also over 1300 study and casual seats, 500 multi-purpose computers and 38 laptops for loan.

Epsom Information Commons (Epsom Campus) has over 50 multi-purpose computers and 13 laptops, and the Grafton Information Commons on the (Grafton Campus) has over 100 multi-purpose computers, 10 laptops and a number of group study seats.

The IC Helpdesks provide walk-in, roaming, email and telephone support with all aspects of student computing resources and services. If you want to develop your IT and information literacy you can attend a training course, use electronic resources on the Library and Information Commons web sites or ask a staff member for help.

www.information-commons.auckland.ac.nz

Courses, tours and training

New students are urged to attend courses such as the Library and Resources Overview and Uni IT Essentials.

Study and research support activities are offered at the beginning and during semester time and include orientation tours and library courses on subject and course-related library resources and databases, the internet, and using Endnote to compile bibliographies (particularly relevant to graduate students).

To book a course:

www.library.auckland.ac.nz/booking



Student Learning Centre

Keen to improve your academic skills? The Student Learning Centre's (SLC) academic tutors are here to help, running regular workshops to help you develop effective learning strategies, from time management and study organisation, to exam preparation techniques. They can even help you to learn a new language. Te Puni Wananga and Fale Pasifika offer individual help and training for Māori and Pacific students.

The SLC provides professional development for University of Auckland students. The centre facilitates the acquisition of effective study, learning and research skills. Academic tutors offer help through workshops and individual consultations.

The centre's programmes cater for the learning needs of all students from first year undergraduates to postgraduates.

Phone: +64 9 373 7599 ext 88850

Email: slc@auckland.ac.nz

www.slc.auckland.ac.nz

Studying at a New Zealand university may be very different from school or university study in your home country. The methods of teaching and assessment in New Zealand can be quite different. To assist you with the transition from your previous studies to studying in New Zealand, visit www.auckland.ac.nz/international/academic-expectations for potential areas of difficulty and presented solutions to help you prepare and deal with them, should they arise, and to enable you to achieve your best academic results.

ELSAC

ELSAC (English Language Self-Access Centre) provides English language enrichment, free to any student enrolled at The University of Auckland. We can help you:

- identify your personal English language needs
- formulate language learning goals
- create a learning plan
- engage with computer-based learning materials
- link to language learning websites
- Explore language reference materials
- discover strategies for successful language learning
- gain confidence in using English
- expand your vocabulary
- develop your grammar and pronunciation
- enhance your academic reading, writing, listening and speaking skills.

Come whenever you like and for as long as you like during opening hours:

9am–5pm, Monday–Friday throughout the year (except when the University is closed).

Location: Level 1, Information Commons, 2 Alfred Street

Email: elsac@auckland.ac.nz

Phone: +64 9 373 7599 extn 82134
www.elsac.auckland.ac.nz

DELNA

All university students need to develop their academic writing skills. In order to help those who may need to work on their academic English language skills as they begin their studies, the University has students take a Diagnostic English Language Needs Assessment (DELNA).

All first-year students, no matter what their language background, do the DELNA screening assessment at the beginning of their first semester. This is a computer-based assessment made up of two tasks: vocabulary and rapid text-editing and will take no more than 30 minutes.

If your screening results suggest that you may need some assistance with the demands of academic English you will then be asked to do the DELNA diagnosis. This assessment gives you a great opportunity to have important areas of communication assessed: reading, listening and writing. It takes two hours, it is free and only for enrolled students at The University of Auckland. Your results are for your guidance only and do not appear on any academic record.

You will be given advice about which courses, tutorials, workshops, or self-access courses you could take to increase your chances of academic success.

To book your screening assessment go to www.delna.auckland.ac.nz/booking/

We will let you know whether you should book for the diagnosis once you have done the screening.

You do the screening once only. We let each course know once you have completed the assessment.

Faculty advisers and contacts

Faculty advisers

Faculties provide academic advice and general support to all students. Specialist academic and student advisers are available for international students in some faculties.

Faculty of Arts

www.arts.auckland.ac.nz

Arts Students' Centre

Phone: +64 9 373 7599 ext 85060

Email: asc@auckland.ac.nz

Dr Hilary Chung

Associate Dean International

Phone: +64 9 373 7599 ext 84603

Email: h.chung@auckland.ac.nz

Business School

www.business.auckland.ac.nz

Undergraduate enquiries

Phone: +64 9 373 7599 ext 87186

Email: comenquiry@auckland.ac.nz

Lynnette Huch

Senior Student Adviser

Phone: +64 9 373 7599 ext 85670

Email: l.huch@auckland.ac.nz

Bella He

Senior Student Adviser

Phone: +64 9 373 7599 ext 89646

Email: b.he@auckland.ac.nz

Postgraduate enquiries

Phone: +64 9 373 7599 ext 85022

Email: postgrad-com@auckland.ac.nz

Graduate School of Enterprise enquiries

Phone: 0800 227 337

Email: gse@auckland.ac.nz

National Institute of Creative Arts and Industries

www.creative.auckland.ac.nz

NICA! Students' Centre

Phone: +64 9 373 7067

Fax: +64 9 373 8786

Email: info-creative@auckland.ac.nz

Claire Speedy

International Development Manager

Phone: +64 9 373 7599 ext 87568

Email: c.speedy@auckland.ac.nz

Faculty of Education

www.education.auckland.ac.nz

General enquiries

Student Contact Centre

Phone: +64 9 623 8883

Email: education@auckland.ac.nz

Dr John Hope

Associate Dean International

Phone: +64 9 623 8899 ext 87515

Email: j.hope@auckland.ac.nz

Yvonne Thomassen

Team Leader, Contact Centre

Phone: +64 9 623 8948

Email: y.thomassen@auckland.ac.nz

Faculty of Engineering

www.engineering.auckland.ac.nz

General enquiries

Phone: +64 9 373 7599 ext 88120

Email: foe-enquiries@auckland.ac.nz

Associate Dean (Undergraduate)

Phone: +64 9 373 7599 ext 88121

Email: foe-undergraduate-dean@auckland.ac.nz

Associate Dean (Postgraduate)

Phone: +64 9 373 7599 ext 88128

Email: foe-postgrad-dean@auckland.ac.nz

Anna Dhadwal

Postgraduate Coordinator

Phone: +64 9 373 7599 ext 88193

Email: a.dhadwal@auckland.ac.nz

Faculty of Law

www.law.auckland.ac.nz

Undergraduate enquiries

Phone: +64 9 373 7599 ext 85971

Email: undergradlaw@auckland.ac.nz

Postgraduate enquiries

Phone: +64 9 373 7599 ext 82123

Email: postgradlaw@auckland.ac.nz

Paul Myburgh

Associate Professor of Law/Associate Dean
(International)

Phone: +64 9 373 7599 ext 87240

Email: p.myburgh@auckland.ac.nz



Faculty of Medical and Health Sciences

www.fmhs.auckland.ac.nz

Undergraduate enquiries

Phone: +64 9 373 7599 ext 86744

Email: fmhs@auckland.ac.nz

Postgraduate enquiries

Phone: +64 9 373 7599 ext 82760

Email: pghealth@auckland.ac.nz

Karen Dorrian

International Student Coordinator

Phone: +64 9 373 7599 ext 89377

Email: k.dorrian@auckland.ac.nz

Faculty of Science

www.science.auckland.ac.nz

General enquiries

Faculty of Science Student Centre

Phone: +64 9 373 7599 ext 87020

Email: scifac@auckland.ac.nz

Margaret Goldstone

Associate Dean (Academic Programmes)

Phone: +64 9 373 7599 ext 88622

Email: m.goldstone@auckland.ac.nz

Hana Mata'u

Student Services Manager/Academic Adviser

Phone: +64 9 373 7599 ext 87018

Email: h.matau@auckland.ac.nz

Helen Collins

Postgraduate Adviser

Phone: +64 9 373 7599 ext 88359

Email: h.collins@auckland.ac.nz

School of Theology

www.theology.auckland.ac.nz

General enquiries**Anna Ma**

PA/Administrator

Phone: +64 9 373 7599 ext 86676

Fax: +64 9 373 7015

Email: theologyadmin@auckland.ac.nz

Professor Elaine Wainwright

Head of School

Phone: +64 9 373 7599 ext 86673

Email: em.wainwright@auckland.ac.nz

Pervin Medhora

Faculty Registrar

Phone: +64 9 373 7599 ext 86672

Email: p.medhora@auckland.ac.nz

Dr Stephen Garner

Director of Undergraduate Studies

Phone: +64 9 373 7599 ext 86652

Email: s.garner@auckland.ac.nz

Director of Postgraduate Studies

Phone: +64 9 373 7599 ext 86670

Email: pgtheology@auckland.ac.nz

Nicholas Thompson

Lecturer

Phone: +64 9 373 7599 ext 81980

Email: nj.thompson@auckland.ac.nz

Other contacts**Graduate Centre**

www.postgrad.auckland.ac.nz

Email: issupport@auckland.ac.nz

Dr Fethi Ahmed

International Student Support Facilitator

Phone: +64 9 373 7599 ext 82711

Email: f.ahmed@auckland.ac.nz



Examinations

Examinations may be different from those held in your home institution and start the week following the end of lectures. For 2010 this will be Thursday 10 to Monday 28 June and Thursday 28 October to Monday 15 November. You must sit at the time scheduled for your examination unless you need to be studying elsewhere before the end of the examination period.

The examination timetable is usually published on the examinations website www.auckland.ac.nz/exams by the mid-semester break. If you wish to discuss any problems with sitting your examination at the scheduled time in Auckland, please look at the website for instructions of whom to contact. You will also be sent a timetable in the mail about a month prior to the examinations. It is very important that your current mailing address is correct in nDeva so that you also receive all the information and regulations about examinations at this time. You can find your exam room on the website at around 5pm the day before your exam.

There are procedures in place to take into account if anything affects your study before the examinations, or your performance on the day of your examinations. If your preparation is affected, you must see a medical doctor or counsellor at the time, or, if you are affected on the day of your exam and possibly are unable to sit, it is vital that you see a doctor that day, in order to have this taken into consideration. This applies to tests during the semester also. University Health and Counselling provide this service and please be aware that there is no possibility to re-sit an examination. Read the information available on the exams website and on the instruction leaflet sent with your timetable so that you understand this process of aegrotat or compassionate consideration.

Auckland University Students' Association (AUSA)

All students at The University of Auckland may join the AUSA. Membership gives you access to goods and services such as common room and lounge space, club, Orientation, Shadows and Bar None, **Craccum** (the student magazine) and more.

AUSA Reception
4 Alfred Street
Phone: + 64 9 309 0789

Go to the website www.ausa.auckland.ac.nz and check out the list of clubs (cultural, sporting, social, political, etc).

Clubs list

AUSA clubs are a great way to meet people and experience life on campus. So get involved!

For example:

Hispanic Club celebrates Hispanic, Brazilian and Spanish cultures through Latin dance lessons, Spanish and Portuguese classes, Spanish Camp, movies and so forth.

Hong Kong Students Society (HKSS) aims to provide academic and recreational activities for Hong Kong students as well as those interested in Hong Kong culture.

Islamic Society caters for the religious needs of Muslim students at The University of Auckland by providing discussion meetings, seminars and exchanging information.

Kiwi Asian Club aims to foster the educational, social, sporting and cultural life of members and encourages links between clubs and other communities.

Korean Students' Association works as a support network for Korean students and offers several social events.

Petronas Union aims to promote the uniqueness of Malaysian culture by encouraging the spirit of friendship, co-operation and togetherness.

Solomon Islands Student Association promotes the uniqueness of the Solomon Island culture. They strive to bring members closer together.

Union of Malaysian Students (UMSA) helps new students to adapt to living in a new and foreign country. Their aim is to provide a familiar environment to socialise and acclimatise. Everyone is welcome to join the club.

University Dance Club. Join now and become an awesome dancer by the time you leave uni! We offer cost effective dance lessons.

Stage Two Productions is The University of Auckland's student-led theatre company. We run a series of workshops as well as regular social events.

Auckland Overseas Christian Fellowship (AOCF) is a group that aims to help Christian students live out their Christian lives daily on campus. We are inter-denominational, international, and open to everyone!

Photographic Society promotes photography amongst students and staff through events such as workshops, field trips and exhibition.

The We Rock! Club is a network of musicians, bands and music lovers. We organise gigs, parties and jam sessions for our members.

Auckland University Canoe Club challenge yourself against nature, meet some cool and crazy people and see remote parts of this beautiful country. We run white-water kayaking and rafting trips throughout the year.

Auckland University Tramping Club join us to meet some fantastic people, learn valuable survival skills and see the most beautiful places in New Zealand. New and experienced players are welcome.

Auckland University Underwater Club Want to learn to dive? Want some new buddies to go diving with? We run one of the cheapest PADI Open Water courses in NZ. We also have trips running regularly to world-class destinations.



WAVE Student Support Service

Advocacy Manager Denise Lazelle

Your Advocacy Manager is here to advise students about their student rights, university policies, provide general legal advice and assist in resolving disputes between students and staff. Also contact Denise for Central Committee student representative questions and advice. Contact her during normal office hours on +64 9 309 0789 ext 202 or wave@auckland.ac.nz or just drop by her office: Room 259 on the second floor of the Kate Edger Building.

Advocacy Assistant

The Advocacy Assistant provides support and advice on a range of issues including academic and legal problems, and can also answer queries about becoming a class representative, how the system works or organizing a class party. Contact the Advocacy Assistant on +64 9 309 0789 ext 251 or wave.assistant@ausa.org.nz. The office is Room 253.

Student Advocacy Network

Student Advocates provide confidential referrals, advice and a listening ear. You may feel more comfortable talking to a fellow student so for free, independent confidential advice drop into the SAN office. Room 255, between 10am-12pm during semester or contact them on wave.studentadvocates@ausa.org.nz

Student Parent Resource Officer Barbara Betham

Do you have children under 16? Raising children whilst studying is challenging and AUSA provides Parent Space for you to use with or without your kids. Come along and meet other parents who share similar experiences. Meet the S.P.R.O.,

whose role is to help you. Contact +64 9 309 0789 ext 231 or spro@auckland.ac.nz

Welfare Officer

If you need help with food or financial relief with accommodation, travel or medical costs you need to contact your Welfare Officer now. Contact +64 9 309 0789 ext 327 or welfare@auckland.ac.nz

Education Vice-President

EVP work tirelessly to write submissions to central Government requesting support through meetings with University personnel or making representations to our national body. When Government funding is reduced, the EVP is there. Any concerns contact evp@auckland.ac.nz

ETTSA Assistant Margaret Lewis

Studying at Epsom Campus? Go along and meet Margaret, the ETTSA Assistant. She can loan you sport equipment, sell you a locker to store your books and help you apply for a hardship grant. She can also issue you with an access card for the fitness centre and pool, and stickers for MAXX bus discounts. Contact your ETTSA Assistant on +64 9 623 8899 ext 48544 or ettsa.admin@ausa.org.nz

Womenspace

Location: Student Union, Level 3, Staircase 1.

Contact Details:

Location: AUSA House, 4 Alfred Street.

Phone: +64 9 309 0789 ext 251/202/238

Email: wave@auckland.ac.nz

www.ausa.org.nz

Living in Auckland



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Settling in to life in Auckland

Auckland is a great place to live and study. Located in the heart of New Zealand's largest city, The University of Auckland enjoys the pulse of an urban lifestyle alongside the tranquil settings of parks and beaches. With a population of over one million people, Auckland has a bustling centre with activities galore, from international concerts and sporting events to cultural festivals and celebrations. Set beside Auckland's beautiful harbour, there are dozens of beaches to enjoy within minutes of the city - or you can venture a little further afield to explore the islands of the Hauraki Gulf or the wild West Coast surf beaches. Whether you are looking for extreme adventure or a quiet morning coffee and a browse in the local markets, there's always something to do in Auckland.

Apart from the exciting things happening in Auckland City on a regular basis, there is a lot to adjust to and learn about when you arrive in a new place. We have put together everything you need to know to settle in and enjoy life in Auckland and New Zealand - driving, banking, shopping, travelling and much more.

You can visit www.auckland.ac.nz/international/living-in-auckland

Assistance for partners, spouses and family

Being away from your children or family members while studying and living in New Zealand can be very challenging. Many international students may bring their families with them to New Zealand while studying at The University of Auckland.

Auckland International understands the importance of family to our international students and the impact of families on students' academic achievement and the Auckland experience.

We offer the following support to students' families:

- providing information regarding schooling, childcare, employment for spouses and additional financial responsibilities

- organising campus tours for parents/spouses and families
- running excursion programmes for spouses and families.

We would like to help students and their families get together with other families. To assist us with this, sign up for our families database so that we can keep you informed of any upcoming events and activities. Email ispace@auckland.ac.nz for a registration form.

For information on great things to do in Auckland, visit the following website:

www.aucklandcity.govt.nz



Your rights

New Zealand is a modern democratic country in which human rights are protected. It is illegal to discriminate on grounds such as gender, race, religion or ethnicity. Complaints about discrimination should be made to the Human Rights Commission office.

Newcomers to New Zealand have the same rights and obligations under New Zealand law as any other person living here. It is against the law for anyone to steal or damage your property and it is against the law for anyone to deliberately attempt to injure you or anyone in your family.

Citizens Advice Bureau (CAB)

All major towns in New Zealand have a Citizens Advice Bureau (CAB). These provide free information and assistance on matters such as the law, translation services, social welfare, health, education, housing, budgeting, employment rights, consumer rights and personal and family issues. The service is confidential and anyone can use it – you do not need to be a New Zealand citizen.

Freephone: 0800 367 222 (0800 FOR CAB)

Consumer rights

New Zealand has laws to protect you from misleading advertising, faulty goods, poor workmanship, unfair trading and other problems you might meet as a consumer. Help is available from the Citizens Advice Bureau. Always keep receipts, quotations and estimates, copies of agreements and other such documents, since these can help if a dispute arises.

Climate

The north of New Zealand is subtropical, while the south is more temperate. The warmest months are January to March and the coldest are July to September.

In summer, the average maximum temperature ranges between 20-30°C and in winter between 10-15°C.

Average daily temperature (high/low)			
	Temp (°C)	Temp (F)	Rain days/month
Spring	18/11	65/52	12
Summer	24/12	75/54	8
Autumn	20/13	68/55	11
Winter	15/9	59/48	15

The weather in Auckland is somewhat unpredictable, therefore it is important to be prepared.



New Zealand social values

New Zealanders, or kiwis, have a very similar way of life and share values common to most Western countries, but there are some special features. Kiwis are passionate about sport and have a firm belief in social equality. The social welfare system prevents extreme poverty and the nation has neither a strong class system nor major social tensions. Some minor ethnic tensions exist, but are low by international standards. Goodwill between races is usually evident.

Informality and friendliness

New Zealand people dislike formality and people tend to see each other as equals. Neighbours and people in the workplace are normally on first-name terms. However, it is still common to speak more formally to people in authority. For example, a doctor might be called 'Doctor Smith' rather than 'Mary' or 'Bill'. It is also standard to address police as 'constable' or 'officer'. However this title is normally used only when addressing a person in their professional capacity. Children and teenagers usually speak to adults as 'Mrs Smith' or 'Mr Smith', unless invited to do otherwise. It is standard to address all correspondence, and particularly job applications, formally to Mr, Ms or Mrs.

Social relations at work

Kiwis dislike stuffiness and needless formality, and this attitude is evident in the workplace. Most companies are small, with between five and ten employees. In this context, formality is unworkable and managers and business owners usually treat their staff as they would friends. Although relations are inevitably more structured in large organisations, informality and friendliness is still generally the rule.

Relations between the sexes are egalitarian. Requests to carry out menial tasks that do not form part of a person's job responsibilities, and patronising or sexually motivated remarks are not acceptable. However, old fashioned courtesies such as opening doors for colleagues are still generally appreciated.

It is common for management to socialise with staff on equal terms. This often extends to entertainment at the manager's or owner's home, eg: barbecue get-togethers held in the summer months. A standard and rather charming feature of working life in New Zealand involves management and staff sharing drinks together in the office after work on Fridays.

In some organisations staff are allowed to wear casual clothing such as jeans and polo shirts on Fridays, so you should ask your employer if they have 'casual Fridays'.



Banking in New Zealand

New Zealand has a very modern banking system and almost everybody has a bank account. It is the safest, most convenient way to manage your money. Having a bank account will make day-to-day life in New Zealand much easier.

Why put your money in the bank?

- keep your money safe yet give you instant access to it
- earn interest on your savings
- purchase items via an EFTPOS card
- transfer and receive money within New Zealand and internationally.

Types of bank accounts

Current Account: (also known as a cheque or checking account) used by most people for their day to day needs such as paying bills.

Savings Account: earns better rates of interest for any spare money you don't need to use every day.

Some banks offer an international student package with special benefits for international students. It's also possible to open more specialised accounts such as foreign currency accounts.

Opening a bank account

To open a bank account, you will need:

- your passport
- a residential address in Auckland
- an opening deposit
- proof that you are a student (such as pre-enrolment, fees receipt or letter of acceptance), if you want to take advantage of a special international student or tertiary student package.

Accessing your money

When you have opened your account you will be given an account number, which allows you to make deposits (including international payments) and withdrawals. You will also be sent an ATM (Automatic Teller Machine) card in the mail. ATMs, also known as cashpoint machines, money machines or the 'hole in the wall', allow you to withdraw money 24 hours a day, 7 days a week. They are widely available throughout New Zealand (and on-campus). As well as The National Bank ATMs, there are also Westpac, ASB and BNZ ATMs located in the Quad opposite the Maidment Theatre.

You can also use your ATM card at most shops, cafes, bars, restaurants, hotels, garages, almost anywhere, to pay for goods and services electronically via EFTPOS. EFTPOS (electronic funds transfer) automatically debits from your account the cost of the things you buy. With EFTPOS you do not need to carry a lot of money with you.

You can also check your account balance, transfer money or pay bills with telephone banking and internet banking. This has become a very convenient and popular way for New Zealanders to manage their money. Ask your bank for details on how to use this service.

If you need to go to the bank, most are open Monday to Friday from 9.30am-4.30pm. Some banks are open on weekends.

Which banks can you choose from?

There are a number of banks to choose from including The National Bank, ASB Bank, Bank of New Zealand (BNZ), ANZ and Westpac.

Cost of Living

The cost of living in Auckland is considered lower than it is in Sydney or in London, yet with the highest quality of living (according to the Mercer 2009 Quality of Life Survey). In addition to your fees for study, you will need to allow approximately NZ\$ 18,000-NZ\$24,000 per year (or NZ\$350-\$450 per week) for general living costs, including accommodation, food and transport. For the approximate costs of various items in NZ\$ please visit www.auckland.ac.nz/international/living-costs

General costs (as of December 2009)	NZ\$
Supermarket-per week (if not living in a Hall of Residence with meals included)	80-100
Insurance travel, health, personal, per year	528.58
Textbooks-per semester	600.00
Photocopying-per page	0.10
Gym membership-per year	250.00

Individual items	NZ\$
McDonald's Combo meal	6.00-10.00
Panini	7.00
Takeaway pie	2.50-3.50
Milk (per litre)	1.89-2.39
Coca Cola (per can)	2.00
Coffee, cappuccino or latte	3.50-4.50
Jug of beer at student bar	from 3.50
Hot budget meal from University cafeteria	from 6.00
Lunch from University food hall or campus cafe	6.00-10.00
Local calls made from a public telephone (per minute)	1.00 for 1st min, \$0.20 per min thereafter

Local calls made from a cell-phone (peak/off-peak per minute)	0.44 anytime (2°). 0.89 prepay anytime (both Telecom & Vodafone)
Single bus fare per trip (inner city ride-8 stages)	0.50-9.70
Multi-journey bus ticket (10 rides, 1 Stage-8 Stages) (additional student discount also available if ticket purchased on campus)	9.50-58.20 (tertiary 10 rides)
Monthly bus pass (travel within Auckland and suburbs) (additional student discount also available if ticket purchased on campus)	110.00-170.00
Ferry ride: Auckland to Waiheke Island and return	32.00
Ferry ride: Auckland to Devonport (North Shore) and return	10.00
Taxi: 5km ride	12.00-15.00
Movie ticket	10.00-15.50
Admission to major sports event at Eden Park	from 15.00
Major international music event/concert	45.00-150.00
Pair of Levi Jeans	100-200
Petrol/gasoline per litre	1.50-2.00
Haircut campus hairdresser	25.00-50.00
Parking per hour	4.00
Parking per day rate	10.00-20.00
Visit to doctor	5.00-78.00
Visit to dentist	95.00-150.00

Driving in New Zealand

You must have a legal driver's licence to drive in New Zealand - either an overseas licence or an international driving permit. You can use these for up to one year from the day you arrive in New Zealand, as long as you stay for no more than a year at a time. The 12 months begins from the most recent time you arrive in the country. After 12 months you cannot drive using an international licence - you must convert it to a New Zealand driver's licence.

Ensure you carry your driver's licence with you at all times. Any person caught not carrying their driver's licence with them when they drive will be fined \$55. Anyone who drives without any licence at all will be fined \$400.

If your overseas driver's licence is written in a foreign language, have it translated into English and carry both with you.

Always buckle up! In New Zealand, the driver and all passengers in the car must wear safety belts. If the passengers are under 15 years old, and are not wearing safety belts, the driver is fined.

Do not drink and drive: get a friend to take you home or catch a taxi if you have been drinking.

You can be fined up to \$4,500 and possibly imprisoned if you are caught drinking and driving. Never ride in a car with a drunk driver.

Speed kills: excessive speed is one of the biggest killers in New Zealand, especially on rural roads. Keep to the speed limits and drive carefully. If someone is injured in an accident, call 111 for emergency services (ambulance, fire or police).

Get insurance: it is strongly recommended that you buy insurance for your car. There are a number of insurance companies who provide this service.

Remember to always keep left: in New Zealand, we drive on the left-hand side of the road. If you are having trouble remembering, write 'keep left' on a sticker and put it on your steering wheel.

For more road safety information visit www.ltsa.govt.nz (where you can find the New Zealand Road Code) or www.police.govt.nz

For pedestrians and bicycle safety visit the following website:

www.aucklandcity.govt.nz/auckland/transport/safety/default.asp





Buying a car

Many international students try to buy a car as soon as they arrive in New Zealand.

The cheapest option is to buy a used or second-hand car. You should have the car checked to see if it meets road safety standards and ensure it does not have any money owing on it, unpaid fines, etc.

This will ensure you buy in good condition, and you can negotiate a good price (make sure that you have relevant car insurance).

The Backpackers Car Market will give you free independent advice and help you with your purchase. Visit www.backpackerscarmarket.co.nz

Ellerslie Car Market is held every Sunday morning at the Ellerslie Racecourse.

The New Zealand Herald, local community newspapers and the Trade and Exchange often advertise cars for sale - especially in the weekend papers and online.

There are also plenty of authorised car dealers who can sell you a used or new vehicles. You can find these in the Yellow Pages under the automotive section.

If you do decide to buy a used vehicle, visit www.auckland.ac.nz/livingauckland/buycar

Personal safety

Essential safety advice

- Do not walk home alone late at night. If you are walking, go in a group and keep to well-lit streets. (Take a taxi instead of walking home late at night).
- Be alert and aware of your surroundings at all times - do not listen to personal stereos or walk while sending text messages or talking on your mobile phone.
- Do not carry large amounts of cash. If you must carry valuables, keep them hidden from view.
- Protect your mobile phone. Register your phone with your network provider and if it is stolen ask them to bar the SIM card immediately.
- Take care when using cash machines late at night. Do not walk away from the machine with your cash in full view.
- Never keep your PIN number with your cash card.
- Keep your home secure by locking all windows and doors. Leave some lights on while you are out.
- Take out property insurance so that you can replace your property in case of theft.
- Back up work on your computer regularly and keep disks separately so that you don't lose vital work if your computer is stolen.
- If your credit or cash cards are stolen inform the card provider immediately. Do not wait until you get home.

What to do in an emergency

In an emergency (eg, fire, crime, accident, medical emergency) telephone the New Zealand emergency services free number 111. This includes calls from mobile phones. The emergency operator will ask for your name, address and the type of emergency and then send the appropriate service - ambulance, police or fire brigade.

Only use the 111 number to call the police when a crime is actually being committed or if life is at risk. For non-emergency calls to the police (for example, when a burglary has already taken place and the burglars are no longer on the scene), call Auckland City District Headquarters on +64 9 302 6400. Or you can go to the city station located on the corner of Cook and Vincent Streets or phone your local police station.

If the emergency is not urgent enough to call 111, and takes place on the University campus you can telephone University Security on +64 9 373 7599 ext 85000 (or dial 85000 directly if you use an internal University telephone, or 966 for an emergency).

For traffic information and incidents that are not emergencies: dial *555. People with impaired hearing: dial 0800 16 16 16 (text phone only) or fax 0800 16 16 10.

Drinking water

New Zealand cities and towns have excellent water supplies and in all cases tap water is fresh and safe to drink. Water from rivers and lakes should be boiled, chemically treated or filtered before drinking to avoid stomach upsets.

University Security Services (Unisafe)

The primary function of Unisafe is to provide a safe and secure environment for students, staff and visitors to the University as well as protecting the University's assets.

Unisafe Officers constantly patrol the University grounds and buildings and are in permanent radio contact with the control room operators. They are therefore able to provide an immediate response to any emergency. Our officers are trained to handle security matters and know first-aid.

City Campus

The Security/Unisafe Control Room, at City Campus operates 24 hours a day. It has direct radio telephone contact with the Unisafe/Security staff at the other campuses. Therefore this should be the only Unisafe number to call for any incidents or emergency.

Phone: +64 9 373 7599 ext 85000 or 0800 373 7550 (enter this number into your cellphone now).

In an emergency dial 966 (internal University of Auckland phones only).

Location: 11 Wynyard Street (Bldg 201)

Tamaki Campus

Location: Property Services Building (Bldg 701.1)

Grafton Campus

Location: Main Entrance Medical School (Bldg 501)

Key services provided by Unisafe Officers are:

- security of grounds and buildings (locking and unlocking)
- daytime patrols checking for cleaning, maintenance and security problems as well as

maintaining regular contact with departmental administrators

- evening "bedding-down" patrols to ensure buildings are safe and secure prior to lock-up
- attendance to security alerts and to access control alarms
- escort staff during hours of darkness from place of work to transport on campus; reasonable notice of this service is requested
- respond to any after hours emergency problems.

Other functions of Unisafe:

- investigation, including liaison with police, into major security issues such as theft, malicious damage and suspicious activity
- key/card control, including issue and return of keys and access cards
- allocation and authorisation of alarm codes
- service and repair of locking systems
- maintain access card and key register.

How do I recognise Unisafe Officers?

The uniform worn by our Unisafe Officers is blue with University logo flashes on the shoulders. They wear a badge with the words "University of Auckland - Unisafe" and their name on the left front. Officers regularly patrol the campus and are available to help you if you need them.

For important New Zealand laws, visit the following website:

www.immigration.govt.nz/nzopportunities/aboutnz/importantlaws/

Emergency telephones - where are they and how do I use them?

Emergency telephones have been installed at strategic locations throughout the campus. These telephones are linked to the Security Control Room and are to be used in the event that you feel threatened, anxious or sense your safety or that of another person could be at risk.

These emergency telephones are activated simply by pressing the contact button once and the Security Control Room officer will answer.

What to do if you are arrested

If you are arrested by the police, you should ask to have a solicitor present to advise you.

As most students do not have a regular solicitor

What is a kiwi?

The kiwi, New Zealand's national emblem, is a flightless bird with hair-like feathers and a long, slender bill, which it uses to pull worms and insects out of the ground. Found only in New Zealand, it is active at night in the wilderness areas of the country. Be sure to visit one of the many kiwi zoo-houses where you can watch them under special 'nocturnal' lighting.

New Zealanders often refer to themselves as Kiwis, and the term is also used as a short form for the famous kiwifruit. On the stock exchange, the New Zealand dollar is also referred to as 'the kiwi'.

you can ask for a duty solicitor to represent you. The police must get one for you. You will be entitled to speak to your solicitor in private before the police interview you. The services of the duty solicitor are free whilst you are in the police station. You also have the right to have one phone call made on your behalf. You should use this opportunity to contact your own solicitor (if you have one) or a friend or relative to let them know what has happened.

Proof of age - HANZ 18+ card

The Hospitality Association of New Zealand (HANZ) 18+ card is useful in any situation where you need to prove your age, such as when buying alcohol. You should obtain one if you do not have a New Zealand drivers licence and do not wish to carry your passport with you.

The HANZ 18+ card costs \$20. You will need to provide a recent photo of yourself along with your passport. You can apply for a card at most New Zealand Post Shops.

For information, visit www.hanz.org.nz



Places to eat, drink and shop

City Campus

AUSA Cafeteria: Main student quad, Level 2

Coffee Cart: Main student quad, Level 2

Engineering Café: School of Engineering, Level 3

Hello Food (Chinese takeaway): Main student quad, Level 2

Human Sciences Café: Human Sciences building, Level 4

Jewel of India (Indian takeaway): Main student quad, Level 2

La Panetteria: Main student quad, Level 2

Gimbob: Main student quad, Level 2

Law School Café: Law School, Level 2

New Zealand Natural (juice and ice-creams): Main student quad, Level 2

POD Espresso: Student Commons, Level 2

ORB Coffee: Main student quad, Level 2

Relax Lounge: Main student quad, Level 2

The Hangar: Main student quad, Level 1

Shadows Bar: Main student quad, Level 4

Slurp Café Bar: Kate Edger Information Commons, Level 0

Strata (postgraduate lounge): Student Commons, Level 4

UniKebab: Main student quad, Level 2

Uni Sushi: Main student quad, Level 2

Grafton Campus

Café 85: Student Information Commons, Level 0

Tamaki Campus

Café Aurora: Population Health Building (730), Level 2

Café Europa: Building 733, Room 203

Café Zesty's: Retail precinct

Halal food outlets

Some restaurants, grocery and meat outlets have Halal certificates displayed in shop windows, others do not. Please check in all cases for Halal authenticity.

Meat factories and butcher shops:

Khan's Halal Butchery: 543 Sandringham Road, Sandringham

Roskill Halal Meats: 1274 Dominion Road, Mt Roskill

Restaurants and takeaway outlets:

Aythaya Thai Food: 184 Karangahape Road, Auckland City

Halal Food: 51 Customs Street, Auckland City

Haleem's Indian Cuisine: 533 Dominion Road, Balmoral

Khyber Tandoori Indian Restaurant: 12 Khyber Pass Road, Grafton

Yassaer Halal Food Takeaway: 572 Great North Road, Grey Lynn

Shopping in Auckland

International phone cards

Munchy Mart: Level 2, Student Commons,
2 Alfred Street, City Campus

Mobile phones

Vodafone: Level 2, Student Commons,
2 Alfred Street, City Campus

Bedding, electrical items, kitchen and bathroom

Dick Smith Electronics: 26 Wyndham Street,
City Centre (off Queen Street)

Farmers: 230 Queen Street, City Centre

K'Mart: St. Lukes Shopping Centre

The Warehouse: Downtown Auckland Shopping
Centre, Customs Street

Bookshops/stationery

Borders: 291 - 297 Queen Street, City Centre

St Kevins Arcade 2nd Hand Bookshop: 5/183
K' Rd, City Centre

Whitcoulls: Cnr Queen St and Victoria St,
City Centre

Food/groceries

Chinese Food Shops: 105 Beach Rd
(Tai Ping Trading)

Foodtown: 76 Quay Street, City Centre

New World: Victoria Park, City Centre

Computers and IT

IC Help Desk: Level 1, Information Commons,
2 Alfred St, City Campus

Bicycles

Pack n' Pedal: 436 Broadway, Newmarket

Second hand shops

Auckland City Mission: –New Beginnings
36 Hobson Street, Auckland City.
Phone: +64 9 377 3401

Emporio U Designer Recycles:
Basement 9 High Street, Auckland City.
Phone: +64 9 356 6985

Salvation Army Family Stores:
214 Karangahape Road, Auckland City.
Phone: +64 9 377 5620

You can also buy second-hand goods online at
www.trademe.co.nz



Goods and Services Tax

Goods and Services Tax (GST) is New Zealand's main type of tax apart from income tax. All goods and services are subject to 12.5% GST. It is usually included in the advertised price. If the GST is excluded, the vendor is obliged to advise you of this fact prior to purchase.

GST is charged on virtually all goods and services supplied in New Zealand, except rental of residential property, financial services such as mortgages, loans and investments, and the sale of a complete business as a 'going concern' to a new owner.

Visitors cannot claim this tax back, however when a supplier ships a major purchase to a visitor's home address outside New Zealand, GST will not be charged.

Shopping on campus

You'll find most of what you require on or near our campuses, so you can take care of your everyday needs, find that perfect gift, or just give yourself a treat. There are book and computer shops, post and travel agencies, a pharmacy, a music shop, a hairdressing salon and a general store. A weekly on-campus market in the City Campus Quad is a great place to pick up bargains, or you can try the fun and funky markets held all over the city each weekend.

The shops of Queen Street are only a five minute walk from the City Campus, or you can take advantage of the city's cheap and convenient Link bus service to take you to prime shopping districts such as Parnell, Ponsonby and Newmarket.

As a student you can get discounts on bus, rail and ferry tickets; many movie theatres, retail outlets and eating establishments also offer student discounts.

City Campus

AUSA Bus Ticket Agency: Main student quad, Level 2

Campus Pharmacy & New Zealand Post: Student Commons, Level 1

Vinci Hair Design: Student Commons, Level 2



Market Day- brick-a-brack market: Main student quad every Thursday

Munchy Mart: convenience store Student Commons, Level 2

National Bank of New Zealand: Student Commons, Level 1

ASB Bank: Owen G Glenn, Level 1

STA Travel: Student Commons, Level 2

UBS Bookshop: Student Commons, Levels 0 and 1

Tamaki Campus

PrintStopPlus: Building 710 -1

UBS Bookshop: Retail precinct, Level 0

New Zealand wildlife

New Zealand has no snakes or dangerous wild animals, making it safe for visitors to enjoy outdoor activities. New Zealand has a wealth of native birdlife and is the home to a variety of marine life. Learn more about our native animals, birds and plants, as well as our special marine life. Visit www.doc.govt.nz



Travelling in and around New Zealand

If you have any questions regarding travelling in New Zealand please contact the team at Base Travel on +64 9 358 4874 or email info@basetravel.com

Auckland, the City of Sails, is unquestionably the melting pot of the South Pacific. With a population rapidly approaching 1.3 million the city is as geographically and ecologically unique as the people that inhabit it. Built on and around 48 extinct and dormant volcanoes, lush subtropical rainforest and one of the most diverse marine ecosystems in the world, Auckland provides a range of experiences unparalleled by any other city on the planet.

The city is situated on an isthmus, between the Manukau Harbour to the south west, and the Waitemata Harbour, which fringes the central city. The Waitemata is an arm of the Hauraki Gulf, which features some of the most nutrient rich waters in the world. Over 22 species of marine mammals have been recorded in the gulf, providing some of the most accessible dolphin and whale viewing in the world. Brydes whales, Orca, Common and Bottlenose dolphins can be seen less than 30 minutes from downtown Auckland. Sightseeing trips depart daily and have around a 97% success rate of sightings. There are

over 30 islands located throughout the Hauraki Gulf, some of them are large and inhabited, such as Great Barrier Island and the suburban island of Waiheke, others, such as Tiritiri Matangi and Little Barrier have restricted access and are critical to the survival of some of New Zealand's most endangered bird and reptile species. Another of Auckland's key landmarks is Rangitoto Island, an 800 year old volcano just 20 minutes from downtown Auckland. Tiritiri Matangi, Rangitoto and Waiheke can easily be visited in a day.

It has been well documented over the years that most kiwis are at least a little bit mad and Aucklanders are certainly no exception. In 1996 we kiwis built the 328 metre high Sky Tower, the tallest structure in the Southern Hemisphere and arguably Auckland's most notable man made landmark. Not being satisfied with just building it, we then devised ways to jump off it. At 192 metres the Sky Jump is the highest jump in New Zealand. We also thought it would be great to utilise another of our famous man made landmarks by offering a 40 metre bungy jump off the Auckland Harbour Bridge.

To the west of the city is the lush subtropical rainforest of the Waitakere Ranges Regional Park. At almost 7,000 acres the park features 250km of walking tracks, giant kauri trees, numerous waterfalls, crystal clear streams and perhaps most famously, the black sand beaches of the rugged west coast. Piha beach is widely regarded as being one of, if not the best, surf beach in New Zealand. We work closely with one of New Zealand's most highly regarded surf schools to provide safe and enjoyable options for those who wish to learn to surf or want to improve their surfing. Regular surf school trips are run throughout the year, even in winter. They use special buoyant surfboards designed specifically





for beginners as well as boards for the more experienced surfers. Surf school trips include transport, board and wetsuit hire. Check out the events calendar for dates, be sure to book early as these trips are very popular.

Northland, ‘the winterless north’ as it is referred to by the locals, is home to some of New Zealand’s most famous landmarks and attractions. The Bay of Islands, Northland’s most popular visitor destination is around three and a half hours drive from Auckland city making it an ideal location for a weekend getaway.

The Bay of Islands is often referred to as the birthplace of the nation. Russell, on the eastern side of the bay was New Zealand’s first capital. It was one of the first settlements in New Zealand, home to a thriving population of unruly whalers dating back to the early 1800’s. On the western side of the bay is the tiny settlement of Waitangi. It was here in 1840 that New Zealand’s founding document the Treaty of Waitangi was signed between a number of leading Māori chiefs and representatives of the Queen of England. Today you can still visit the treaty grounds where the documents were signed. Its key attractions are a fully carved Māori meetinghouse and

Ngatokimatawhaorua, the largest war canoe in the world.

The Bay of Islands is a haven for water enthusiasts. Highly recommended activities include guided sea kayak tours, scenic boat trips, super fast speed boat trips to the world famous ‘Hole in the Rock’ at Cape Brett, swimming with the dolphins, sailing, fishing and scuba diving trips to the wreck of the Rainbow Warrior, the Greenpeace ship blown up in Auckland harbour by French secret agents in 1985.

The Bay of Islands is also the gateway to the Far North and Cape Reinga, New Zealand’s most northerly point. Cape Reinga is of great significance to the Māori people. They believe that when they die their spirits travel through Aotearoa to the Cape, climb down the twisted knotted Pohutukawa trees and make their way to the nearby Three Kings Islands where they rest before travelling back to their ancestral homeland of Hawaiki.

There are a number of trips that operate to the Cape from Paihia and include sand surfing on the giant sand dunes at Te Pahi stream and a stop to check out some of Northland’s giant Kauri trees.

Kauri trees are the second largest trees in the world (Californian Redwoods being the biggest). The best place to visit them is in the Waipoua Forest on Northland's west coast. The Waipoua Forest is home to New Zealand's most famous kauri tree, Tane Mahuta. This tree is around 1800 years old. It was 600 years old before the Māori first arrived. In Māori mythology, Tane is the god of the forest and is the creator of all living things in the forest. It is difficult to get to the Waipoua forest on public transport, however it is an easy one hour drive from Paihia.

Northland features some spectacular coastal scenery. One of the best ways to experience it is by rental car. The coastal roads wind their way through sleepy villages, past beautiful white sandy beaches guarded by rocky headlands and outcrops. One of the best stretches is between Whangarei and Russell. Another key attraction of Northland is the Poor Knights Islands, located 25km offshore from the seaside town of Tutukaka, about 25 minutes drive east of Whangarei. The Poor Knights Islands are strongly regarded as having the best sub-tropical diving and were rated by Jacques Cousteau as one of the top ten dive sites in the world. They feature thousands of shoaling fish, reef fish, massive stingray, giant packhorse crayfish, nudibranchs and myriad of other unique marine species. Scuba diving and sightseeing trips depart daily. The best time of the year to dive is actually in winter when visibility can reach 100 metres. If you'd like to

learn to scuba dive while you're here we can arrange a course for you.

Raglan is located two hours drive south of Auckland on the moody west coast and is one of New Zealand's most famous surfing and alternative lifestyle villages. Raglan is home to some of New Zealand's best known musicians. In the evening many of the little cafes turn into micro clubs featuring local music, great food and plenty of very drinkable beverages. There is some awesome quality budget accommodation, fantastic art galleries, great bush and coastal walks, a surf school and all around a generally pleasant atmosphere. Public transport is virtually non-existent to Raglan so hiring a car is really your only option to get there. There are a wide range of activities available including sightseeing in the Whaanga Harbour by jet boat, paragliding and horse riding. Raglan is a great weekend destination for a break from the bustle of the city and the pressures of study.

Three hours drive south of Auckland in the King Country district is the small settlement of **Waitomo**. Wai is the Māori word for water, tomo means hole, and that pretty much sums up Waitomo. Waitomo sits above a network of caves totalling thousands and thousands of kilometres.

There are a number of fantastic caving experiences available and like most adventures in New Zealand, no experience is necessary and all



equipment is provided. Experiences range from board walks through caves illuminated to show off their amazing stalagmites, stalactites and flowstones as well as a boat trip through the constellation-like glow worm grotto. Other options include: blackwater rafting, which entails donning a wetsuit, grabbing an inflated inner tube, a caver's helmet and then floating down an underground river. For the more adventurous some options include abseiling (rappelling) into the cave before making your way back out by climbing, crawling and occasionally squeezing. The most spectacular of these trips is undoubtedly the Lost World experience, which takes around seven hours and involves abseiling 100 metres into the cave before walking, climbing and swimming back up stream to the exit of the cave.

Limited public transport options are available to Waitomo and again there is some good quality budget accommodation. Waitomo is around one and a half hours drive from Raglan and it's easy to do both in a weekend. Public transport departs from Auckland early in the morning and returns late afternoon which makes it easy to do in a weekend. Caving trips frequently book out over summer so make sure you book before you go to avoid disappointment.

Coromandel Peninsula is another great weekend destination. It is popular with Aucklanders and Hamiltonians and famous for its white sandy beaches, craggy mountain peaks and thick lush native forest.

There are a number of coastal towns that you can base yourself in, ranging from a little over an hour to two hours drive from Auckland. They include Whangamata, Tairua, Hahei, Whitianga and Coromandel Township. One of the region's most famous attractions is Hotwater Beach near the township of Hahei. It has a natural geothermal hot spring under the sand which is exposed from the sea around two hours either side of low tide. All you need to do is dig yourself a hole in the sand, let it fill with thermal water and voila, your own private jacuzzi on the beach.

Rotorua is about three and a half hours south of Auckland. It is often referred to as "Rotovegas", "Vegas" and the much less dignified "Rottenrua" due to its pungent (harmless) volcanic gasses that often seep from the ground and smell a bit like rotten eggs!

Rotorua is perhaps our most popular tourist destination, but don't let that put you off! We couldn't possibly fit everything to do in Rotorua on to one page so here's what we highly recommend. Waitapu Thermal Wonderland; located about 35km south (25 minutes) of Rotorua, it is perhaps the most colourful and diverse of New Zealand's thermal parks. It features highly active boiling mud pools, the Lady Knox Geyser, which erupts at 10.15am every day, and 3km of walking tracks, past violent sulphur crusted fumaroles, vibrant mineral stained silica terraces, the spectacular rusty rimmed champagne pool and thermally heated lakes. You won't regret the trip! (Hint: visit here in the morning so you can see the geyser, then head off to Waimangu).

Waimangu Volcanic Valley located about 25km south of Rotorua; Waimangu is the youngest geothermal ecosystem in the world. Formed during the eruption of Tarawera in 1886 it is the site of the largest geyser to ever play anywhere in the world. It also contains a number of volcanic craters formed during the 1886 eruption. Key highlights include Echo crater, Frying Pan Lake, Inferno crater, Black crater and Warbrick terrace.

Whitewater rafting; on the north eastern side of Lake Rotorua is the Kaituna River. This short trip



of only one hour navigates numerous fun and exhilarating rapids and an old power house before plunging over the 7 metres high Okere Falls, the highest commercially rafted waterfall in the world. Trips depart all year round.

The Agrodome is located near Ngongotaha on State Highway 5 and is one of New Zealand's most popular attractions. They feature a live sheep show including sheep dogs, a farm tour and a night time star gazing experience. If you prefer adrenalin to endorphins, they also have a mini jet sprint boat which will have you speeding around a purpose-built course experiencing G-force similar to that of an F1 racing car. For fans of gravity there is 'Swoop' a giant swing that will have you racing through the air at around 130 km per hour. There's a 43 metre bungy or you could try the Zorb, a huge inflatable ball that you crawl inside and hurtle down a grassy slope. And for the anti-gravity fans, there's Freefall Xtreme, a 1000hp wind tunnel. You basically throw yourself over a DC3 airplane propeller which will keep you suspended and free to pull off all sorts of aerobatic manoeuvres.

Rotorua is also highly regarded as being New Zealand's Māori cultural capital. There are a number of traditional cultural experiences ranging in price and quality. They generally involve a traditional welcome, a hāngi (traditional earth oven meal) and a Kapa Haka (traditional song and dance) performance.

Taupo is an hour south of Rotorua or about four hours south of Auckland in the central North Island, within the volcanic plateau of Taupo and the Tongariro National Park. Lake Taupo is one of the largest volcanic calderas in the world and is the site of the largest volcanic eruption to have occurred on the planet in the past 10,000 years. The last major eruption in Taupo was around 186AD and was recorded by Chinese and Greek scholars. Today, Taupo is a haven for adventure seekers, trout fishermen and people that just want to relax and take in the awesome volcanic scenery. In the evening it comes alive with cafés,

bars and nightclubs meaning there's never a dull moment for those that want to keep busy.

Key attractions around Lake Taupo include the Huka Falls, New Zealand's most visited natural attraction. The mighty Waikato River, the longest in the country, descends into a narrow rocky chasm before hurtling over an 11 metre ledge to the foaming plunge pool below. Even walking across the concrete bridge over the bubbling



churning cauldron below can be a nerve-wracking experience for some. The falls are located in the Wairakei Park about ten minutes north of Lake Taupo. Also located in the park are the 'Craters of the Moon'. This is another thermal park, featuring several kilometres of walking tracks. It's perhaps not as spectacular as Waiotapu or Waimangu however, it's a lot cheaper so a good option for those on a tight budget. Adventure activities include bungy jumping, jet boating, kayaking to Māori rock carvings, horse riding and tandem skydiving. Lake Taupo is famous for its internationally-regarded trout fishing.

At the southern end of Lake Taupo stand the mighty volcanic peaks of the Tongariro National Park. This was the first national park in New Zealand and the first in the world to be gifted to a nation by the indigenous people. Standing guard over the park and the central North Island volcanic plateau is the impressive peak of Mt Ruapehu at around 2800 metres. The park is busy all year round attracting walkers in the summer and skiers and snowboarders in the winter. The most famous track in the park is the Tongariro Crossing regarded as being the best day walk in New Zealand and one of the finest walks in the world. The track takes around seven

hours and includes tall podocarp forests, tussock grasslands, volcanic fumaroles, vibrant sapphire coloured crater lakes and moonscape volcanic wasteland. If you are planning on walking the track, please ensure you carry adequate clothing and food and take note of local advice. Sadly this track often proves to be fatal to people that go unprepared or ignore local advice.

There are three ski fields on Mt Ruapehu, the small club field of Tukino on the eastern side, Turao to the south and New Zealand's largest field, Whakapapa to the west. In recent years the North Island has been able to claim the best snow conditions in the country. The travelling time is around five hours from Auckland and regular weekend ski trips are organised throughout the winter. If you're into skiing or boarding this is a must do activity. Where else in the world can you ski an active volcano?

Wellington. If you have a little more time up your sleeve and are planning a trip over the semester break or after exams, here are some places you might want to consider visiting in Wellington (eight hours drive from Auckland, 12 hours by bus) the nations capital, renown for being wild and windy, it's also famous for its café culture and night life. There are dozens of great little bars and cafés to hang out in whether you're looking for a long island ice tea or a soy latté. Some of New Zealand's best music is currently coming out of Wellington so it's a great place to visit if you like your tunes!

Te Papa, the museum of New Zealand, is also located in Wellington. Te Papa gives a great insight into everything that is New Zealand, from our geology to our people. It's definitely worth a visit!

Picton is three or more hours by ferry from Wellington. For most people Picton is merely the transit point between the North and South Islands. Located at the bottom of the Marlborough Sounds, sheltered from the vicious wind that often savages Cook Strait, Picton is the gateway to some of New Zealand's most serene

and picturesque waterways. It is a haven for sea kayakers, yachties and small watercraft owners. There are numerous campsites along the waterways set amongst the lush coastal forest. If you prefer to walk you can take the Queen Charlotte Walk which is regarded as one of the best coastal walks in the country. It's a great alternative to the busier Abel Tasman National Park.

Nelson is New Zealand's geographical centre and the annual contender for the sunniest place in New Zealand award. It has a bohemian type culture with plenty of great cafés and art galleries. It's also home of the Nelson World of Wearable Arts Museum.

Abel Tasman National Park is famous for its low lying coastal track, and one of the most popular and busiest national parks in the country. The track gets super busy in the peak season and finding somewhere to sleep can be a real problem. An excellent option to visit the park is by sea kayak. The best way to see the coastline of Abel Tasman National Park is from the water, it also gives you access to campsites that walkers can't get to, so finding somewhere to sleep is never a problem. There's also a seal colony halfway up the park where you can relax and spend time with the seals.





Westcoast is wedged between the wild waters of the Tasman Sea, the Southern Ocean, and has a mountain range longer than the Swiss, Austrian and Italian Alps combined. It is a narrow stretch of lush rainforest that has an average of 2 metres of rain a year in the north to more than 18 metres further south. It has some of the most breathtaking scenery you'll find anywhere in the world.

Mt Cook, New Zealand's highest mountain raises over 3000 metres above the ocean less than 30km from the sea. The Southern Alps has over 360 glaciers, the largest, the Tasman Glacier, is over 29km long and boasts a 13km long ski run. The two most popular and accessible glaciers are the Franz Josef Glacier and the Fox Glacier both located in the Westland Tai Poutini National Park.

There are a number of operators that offer guided walks on the glaciers. They include half day and full day walks as well as helihikes. Glacier walking is one of the most popular adventure activities in New Zealand and they frequently book out up to a week in advance during peak season. If you're planning a trip to the glaciers it definitely pays to book early.

Travelling between the Westland Tai Poutini National Park and Queenstown will take you through the magnificent Haast Pass. There are a number of spectacular short walks and waterfalls

all located just a few minutes from the highway. If you're driving yourself, make sure you take time to get out of the car and stretch your legs, the effort will be well rewarded.

Wanaka is at the southern end of the Haast Pass. This lakeside village is a smaller, quieter version of Queenstown and offers access to some of New Zealand's best ski fields including Cardrona, probably the best field in the country for boarders. It also offers a host of adventure activities including skydiving and canyoning. You should allow around five and a half hours to drive to Wanaka from Franz Josef.

Queenstown is one and a half hours south of Wanaka. It is arguably the adventure capital of the world. A long time alpine tourist resort, Queenstown caters for all seasons. It has two easily accessible ski fields with two more a little over an hours drive away. It offers bungy jumps ranging from 44 metres to a knee-knocking 134 metres. There's no shortage of water-based activities including whitewater rafting (best in spring), sledging and jet boating. If they don't take your fancy you can always try your hand at paragliding, hang-gliding, mountain biking, ATV bikes, flying your own rocket (Fly by Wire), or perhaps a Lord of The Rings location tour for those that prefer something a little more sedate.

Queenstown's nightlife also sets it apart from anywhere else in the region. There are numerous

bars and cafés where adrenalin pumped travellers party to all hours of the morning. One of the most popular nightclubs for travellers and students alike is the Altitude Bar on Shotover Street. They have an excellent mix of tunes, nightly prizes and competitions as well as fantastically priced drinks. It's a "must do" for anyone looking to party in Queenstown.

Queenstown is also a gateway to the world heritage listed Fiordland National Park. There are numerous day and multi-day walks including the Holyford, Greenstone, Routebourn and probably New Zealand's most famous walk, the four day Milford track. The Routebourn and Milford tracks must be booked in advance if you're planning on walking them. You'll need to contact the Department of Conservation (DOC) office in Te Anau to book.

Milford Sound. Fiordland National Parks' most visited destination is the majestic Milford Sound. Dominated by massive mountain peaks rising from the ocean floor, spectacular waterfalls cascading hundreds of metres to the fiord below and lush thick rainforest, Milford Sound is one of the most breathtaking places you're ever likely to visit on the planet.

The road to Milford Sound cuts its way through alpine passes, mirrored lakes, crystal clear streams and a blanket of native forest. The drive takes around three and a half hours each way from Queenstown. There are a number of coach

trips departing Queenstown each day and some companies also offer passes which coach one way and fly the other. If you're looking for something a little less touristy, Doubtful Sound is another great option for a day trip. It's the largest sound in Fiordland and although it may not have mountains quite as imposing as those in Milford it does have a lot less people. Day trips to Doubtful Sound and Milford Sound depart from Te Anau.

Stewart Island is located at the bottom of the South Island and is New Zealand's third largest Island. It is home to the Rakiura track, another of New Zealand's great walks.

There are good populations of wild kiwis (birds) and the ideal place to try and view these illusive creatures in their natural habitat. Far away from the hustle and bustle of city life, it epitomises New Zealand's clean green image. Sparsely populated, crystal clear ocean waters, abundant fishing and covered in dense native bush it's one of the most pristine regions in the country. Access to the island either involves flying from Invercargill or taking a ferry from Bluff.

Catlins is a wilderness area that lies further east along the southern coastline. This wild and rugged area is constantly battered by the mammoth swells of the Southern Ocean gusting icy winds travelling unopposed from Antarctica. There are no less than three endangered species found in the area including the Dusky dolphin,



the world's smallest dolphin, the Hookers sea lion and the Hoiho, or yellow eyed penguin. It is also home to a resident population of New Zealand fur seals and occasionally gets visits from elephant seals and even leopard seals from time to time. As well as its impressive coastal vistas it also features an ancient petrified forest and a number of modest waterfalls. The Catlins is a must see for any wildlife lover. They are around two and a half hours drive from Invercargill.

Dunedin is a little over an hours drive from the Catlins is Dunedin. Famous for its chocolate factory, brewery, distillery, architecture and of course it's scarfies (student population). Dunedin is also renowned for some pretty unique wildlife. At Tairua Head, at the mouth of Dunedin Harbour, you'll find the only mainland colony of Royal Albatross in the world. These majestic creatures have a wing span of around 3.5 metres and will spend more than 90 percent of their life at sea. This is a very unique opportunity to see them up close and personal.

Oamaru, around one and a half hours drive north of Dunedin was once the hub for the central Otago gold fields and was one of the richest towns in New Zealand during the 1800s. Today it's famous for its remarkable limestone buildings and offers an interesting insight into colonial times.

Oamaru's other main draw card are the colonies of blue penguins that dot the coastline. They travel between their burrows and the ocean at dawn, returning at dusk. There are a number of observation hides along the coastline providing fantastic opportunities to view these unique little creatures.

Christchurch is the largest city in the South Island. Settled by the Church of England, it is regarded to be the most English city in the world outside of England. Key highlights include Cathedral Square, the Arts Centre located at the old university, Hagley Park and of course punting on its very own Avon River.

Other attractions in the area include Akaroa, a small French settlement on the Banks Peninsula, Lyttelton Harbour on the eastern side of the city and the Port Hills which provide fantastic views across Banks Peninsula, Little Harbour, Diamond Harbour and the Canterbury Plains. Christchurch is a 1 hour 20 minute flight from Auckland and airfares can cost as little as \$100.

Kaikoura is two and a half hour drive north of Christchurch. This small seaside village's most famous inhabitants are the pods of sperm whales that reside along the coast. The mainly adolescent males hang around feeding in the nutrient rich waters which are not far from shore. There are also pods of Dusky dolphins which often number several thousand at a time, as well as seals and pelagic sea birds.

Dolphin swimming trips operate in the summer months while whale watching trips operate all year around. Whale watching trips can book out up to a week in advance in summer so be sure to book early.

Time difference

New Zealand is one of the first places in the world to see the new day, 12 hours ahead of GMT (Greenwich Mean Time). In summer New Zealand uses 'Daylight Saving'. Clocks are put forward one hour to GMT+13. Daylight saving begins on the first Sunday in October and usually ends around the third week in March.



Transport around Auckland

There are many ways to get around Auckland, from walking and cycling, to ferries, buses, trains, taxis and cars.

Ferries

If you are fortunate enough to live in the following areas around Auckland you can catch a ferry to and from the Downtown Auckland Ferry Building:

- Devonport
- Birkenhead/Northcote Point
- Bayswater
- Stanley Bay
- Halfmoon Bay
- Waiheke Island.

Check out www.fullers.co.nz for fares and timetable information.

Trains and buses

To get around the inner city easily, there is a free City Circuit bus. These buses run every 10 minutes from 8am-6pm, seven days a week.

If you are looking to get to some of the city's more central suburbs like Parnell, Newmarket, Ponsonby or K'Rd then you might want to take the Link bus. This bus travels in a wider loop around the central city and costs \$1.60 regardless of where you get on and off.

www.linkbus.co.nz

If you live elsewhere in the city, you can catch either a bus or a train to your destination. Check out MAXX Regional Transport at www.maxx.co.nz for travel information. The journey planner makes it very easy for you to get to your destination on time.



Full-time students are entitled to discounted bus passes. See Student Central, in the Quad, for your verification sticker. Maxx office, bus timetables and route planners are also available in the Quad.

Cars

Carparks within the Central Business District (CBD) are fairly expensive, costing from \$10-\$20 per day. Parking is available beneath the Owen G Glenn building, 12 Grafton Road. You can buy an Early Bird card from the ClockTower, Information Centre (\$20) which enables you to park for \$10 per day, if you enter before 10am.

Taxis

A comprehensive list of taxi companies is available in the Yellow Pages. Contact details for some reasonably priced taxi companies are:

Auckland Co-Op Taxis: +64 9 300 3000

Cheap Cabs (West): + 64 9 621 0505

Discount Taxis: +64 9 529 1000

North Shore Taxis: +64 9 488 8000

South Auckland Taxis: + 64 9 278 5678

Working in New Zealand

Visit www.auckland.ac.nz/careers for information on:

- career planning
- what New Zealand employers look for in employees
- how to find employment and prepare for a job interview.

Inland Revenue Department (IRD)

If you are permitted to work while in New Zealand, you will need to apply for an IRD number. For further information, visit www.ird.govt.nz.

Student Job Search

Student Job Search (SJS) is a non-profit organisation that assists students in obtaining part-time employment while studying, and full-time work during the summer vacation. International students can also enrol with SJS.

You need a current student visa in your passport which states that you can work a maximum of 20 hours per week while studying. If your visa states that you can work during the summer, this means that you can work up to 40 hours per week but only during the summer vacation. If you do not have a visa, you will need to apply for one at the New Zealand Immigration Service. SJS is located on the first floor of the Student Union Building, The Quad, The University of Auckland.

For more details please visit:

www.auckland.ac.nz/international/work-while-study



Worship

Auckland is a multicultural, diverse city, which is reflected by the many places of worship available. Details of some of these places of worship are listed below:

Anglican

St Matthews in the City

187 Federal Street, Auckland City

Phone: +64 9 379 0625

St Pauls Anglican Church

28 Symonds Street, Auckland City

Phone: +64 9 373 3268

Baptist

Auckland Baptist Tabernacle

429 Queen Street, Auckland City

Phone: +64 9 377 4063

Cityside Baptist Church

8a Mt Eden Rd, Newton

Phone: +64 9 377 3512

Buddhist

Buddhist Association of Auckland

Theravada, 29 Harris Road, Mt Wellington

Phone: +64 9 579 5443

Catholic

For ethnic Chaplaincies, telephone

Pompallier Diocesan Centre

Phone: +64 9 378 4380

St Patrick's Cathedral

43 Wyndham Street, Auckland City

Phone: +64 9 303 4509

Christian

Auckland Chinese Mandarin Church

Maclaurin Chapel, 18 Princes Street

Phone: +64 9 834 4503

Hindu

Bhartiya Mandir

252-254 Balmoral Road, Sandringham

Phone: +64 9 846 2677

Radha Krishna Temple

145 New North Road, Eden Terrace

Phone: +64 9 357 0665

Islamic

Ponsonby Mosque

17 Vermont Street, Ponsonby

Phone: +64 9 378 8200

Masjid Umar

185-187 Stoddart Road, Mt Roskill

Phone: +64 9 626 2800

Jewish

Auckland Hebrew Congregation Synagogue

108-110 Greys Avenue, Auckland City

Phone: +64 9 373 2908

Beth Shalom

180 Manukau Road, Epsom

Phone: +64 9 524 4139

Methodist

Methodist Aotea Chapel

370 Queen Street, Auckland City

Phone: +64 9 302 5390

Pitt Street Methodist Church

78 Pitt Street, Auckland City

Phone: +64 9 373 2869

Pacific Island churches

Pacific Island Presbyterian Church

2 Edinburgh Street, Newton

Phone: +64 9 379 7692

Presbyterian

Auckland Chinese Presbyterian Church

105 Vincent Street, Auckland City

Phone: +64 9 358 0661(church) or
021 305 940 (minister).

Provides Cantonese service (Sunday 11.00am) as well as English service (Sunday 9.30am). Other activities such as youth groups, bible study group are also available.

Korean Presbyterian Church of Auckland

22 Edmonton Rd, Henderson

Phone: +64 9 836 0191

St Andrew's Presbyterian Church

corner of Alten and Symonds Street, Auckland City

Phone: +64 9 373 5956

Services also offered in Indonesian.

Sikh

Sikh Temple

120 Princes Street, Otahuhu

Phone: +64 9 276 9043

Other inner city churches

Auckland City Church

9 Mercury Lane, Newton

Phone: +64 9 358 0351

Auckland City Elim Church

74 Cook Street, Auckland City

Phone: +64 9 309 3798

Auckland Community Church

187 Federal Street, Auckland City

Phone: +64 9 578 1292

Christian City Church Auckland

145 Newton Rd, Auckland City

Phone: +64 9 373 5238



Worship on campus

Christian Chaplaincy

The Chaplain works within the University providing pastoral care and support for students, as well as conducting services of worship and celebration. The University Chaplain is available to discuss, with students and staff, any matters relating to faith.

Maclaurin Chapel: Reverend Uesifili Unasa

Location: 18 Princes Street, Auckland City

Phone: +64 9 3737 599 ext 87732

Email: u.unasa@auckland.ac.nz

Muslim Prayer Room

Basement of the Chemistry Building (301),
Symonds Street , City Campus.

The Muslim Prayer Room is available for private and individual use by male and female worshippers.

The Link bus stop at the University Library, City Campus, provides access to the Ponsonby Mosque.



Te Whare Wānanga o Tāmaki Makaurau

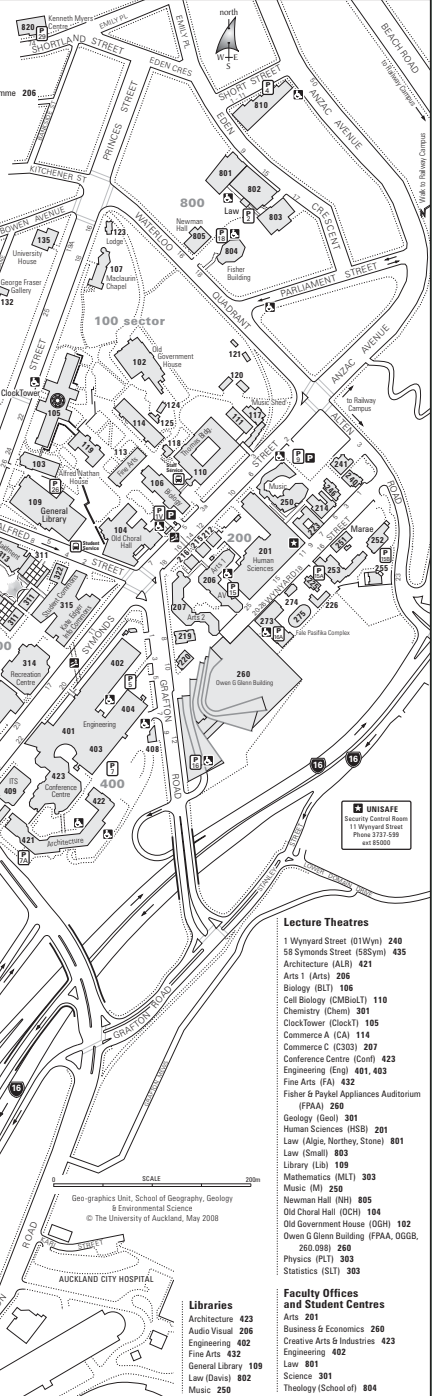
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