

Note: This guide is for Mac OS X wireless printing on the UoA-WiFi network use with using built-in Airport card and Safari.

1. Connecting to UoA-WiFi

Before printing on the UoA wireless network, you must first be connected to UoA-WiFi.

An instruction guide on how to connect can be downloaded from:

<http://www.auckland.ac.nz/wireless>

2. Downloading the wireless printing setup file

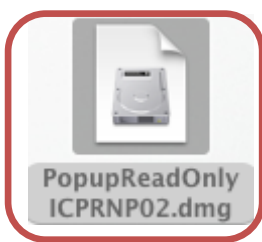
The wireless printing setup file for Mac OS X can be downloaded from:

ftp://ftp.auckland.ac.nz/pub/CAPS/Win/print_drivers/mac_wireless_printing.dmg

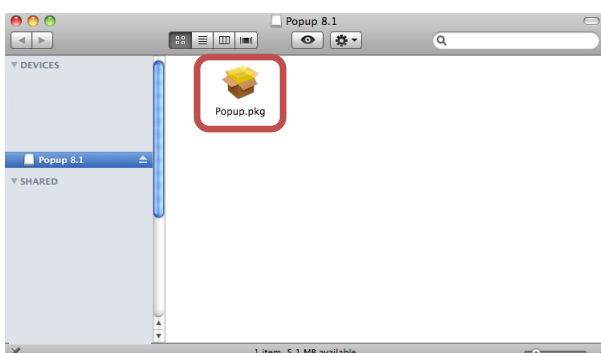
When prompted, save this file on your computer.

3. Installing the wireless printing setup file

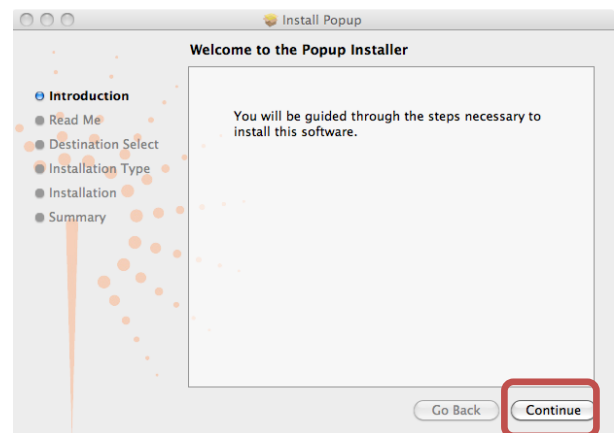
After saving the setup file, double click on the **'icon'** to install the application:



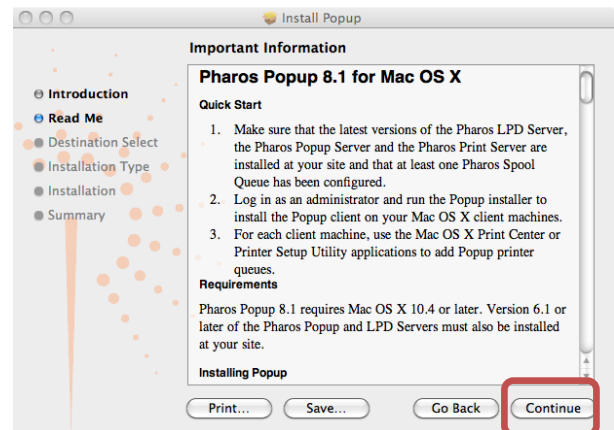
In the first pop-up window, double click on the **'Popup.pkg'** icon:



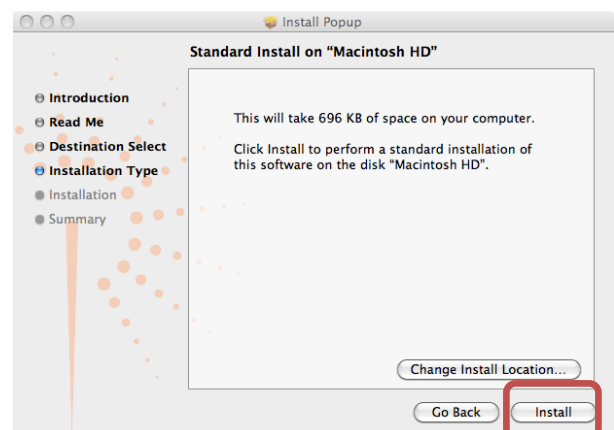
Then, click **'Continue'**:



Then, click **'Continue'**:



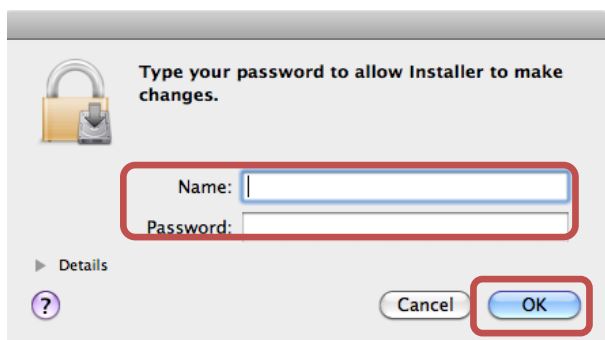
Then, click **'Install'**:



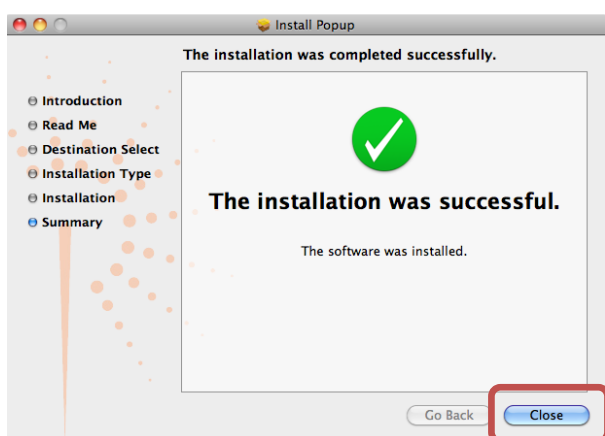
In the next window, enter your admin **'Name'** and **'Password'**:

UoA-WiFi wireless printer setup

For Mac OS X



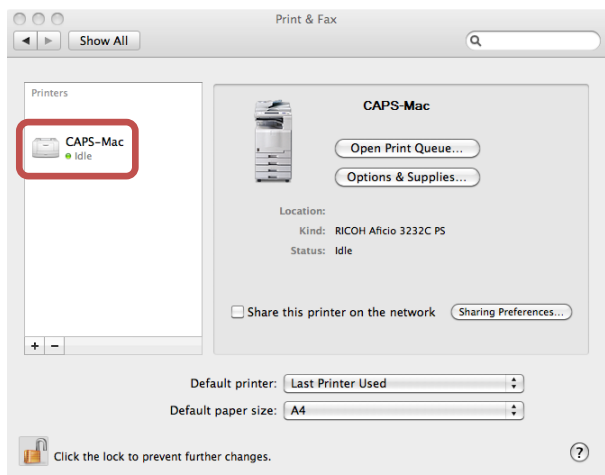
When the installation is complete, click on 'Close':



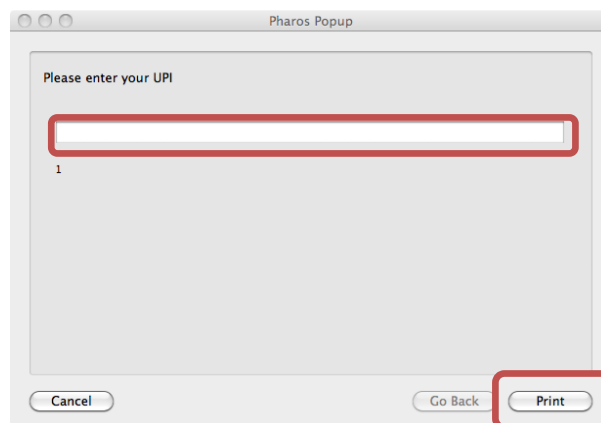
4. Wireless printing on UoA-WiFi

First, ensure that you are logged on to UoA-WiFi and that you can browse the internet.

When you print your document, select the printer 'CAPS-Mac':



Select the print settings that you require then, click 'Print'. The 'Pharos Popup' will open and prompt you to enter your UPI. Enter your UoA 'UPI', then click 'Print':



The print job will be sent to the print queue and you will be able to print on the UoA-WiFi wireless network.

5. Troubleshooting FAQs

I want to uninstall the wireless printer but I don't know how!

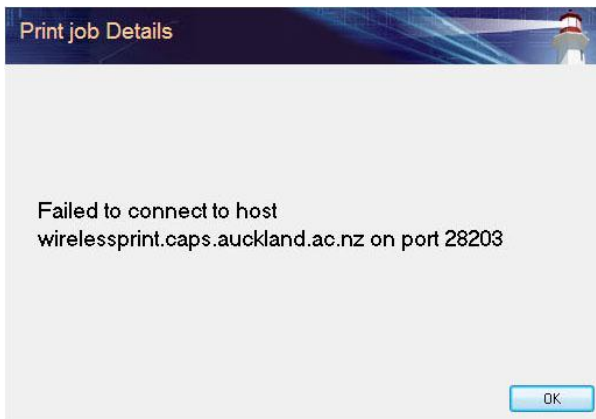
Select 'Go' then 'Computer'. This will bring up a file directory window. Select your Macintosh HD, then select the following navigate through the following directories: Library>Application Support>Pharos>Utilities. In the 'Utilities' directory, double-click 'Pharos Uninstaller'. Enter ticks in the ensuing Pharos Popup windows until the process is complete.

I'm getting an error window instead of the window asking me for my UPI!

If, after pressing 'Print', instead of being prompted enter your UPI you see the following window, then you are not currently connected to UoA-WiFi.

UoA-WiFi wireless printer setup

For Mac OS X



Check your wireless connection and wireless signal strength and reconnect if necessary.

My PDF is Printing out really slowly!

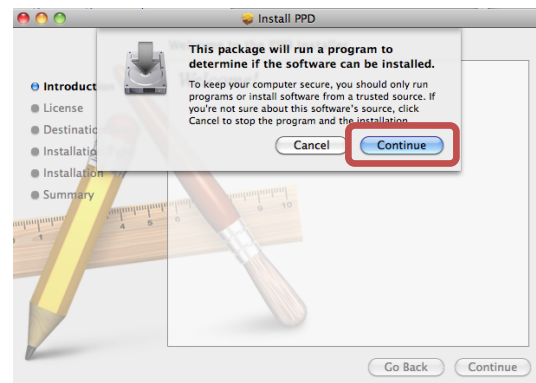
UoA wireless printing is currently restricted to using PostScript drivers. This may sometimes result in certain files, such as some PDFs, to much slower than if they were printed from a hardwired computer.

I'm running MacOSX 10.6 and after I enter my UPI, the job does not send to the printer. When I check the Printer status, it says "You need to install software to use this printer"!

You will need to install a printer driver. The Ricoh C2550 printer driver can be downloaded from:

<http://www.auckland.ac.nz/webdav/site/central/shared/for/current-students/student-it-essentials/wireless-network/documents/RicohC2550SX106.dmg>

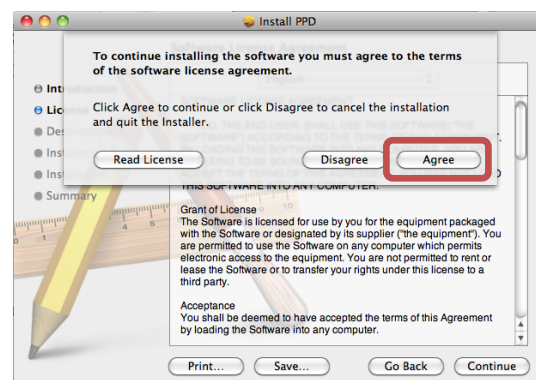
After downloading the driver, the 'Install PPD' popup will open. Click '**Continue**':



Click the '**Software License Agreement**', then click '**Continue**':



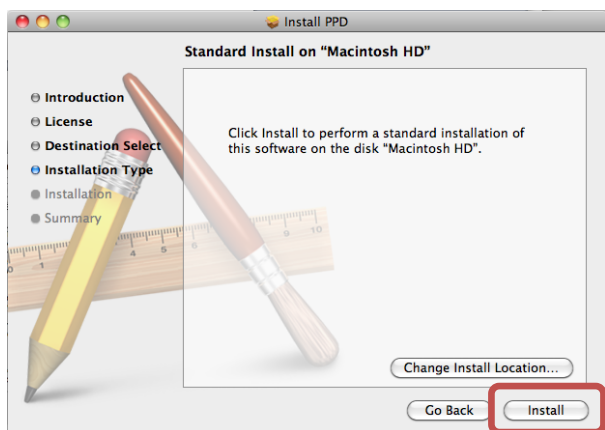
Next, click '**Agree**':



To install the printer driver to the default location, click on '**Install**':

UoA-WiFi wireless printer setup

For Mac OS X



In the next window, enter your admin **'Name'** and **'Password'**, then click **'OK'**:



When the installation is complete, click on **'Close'**:

