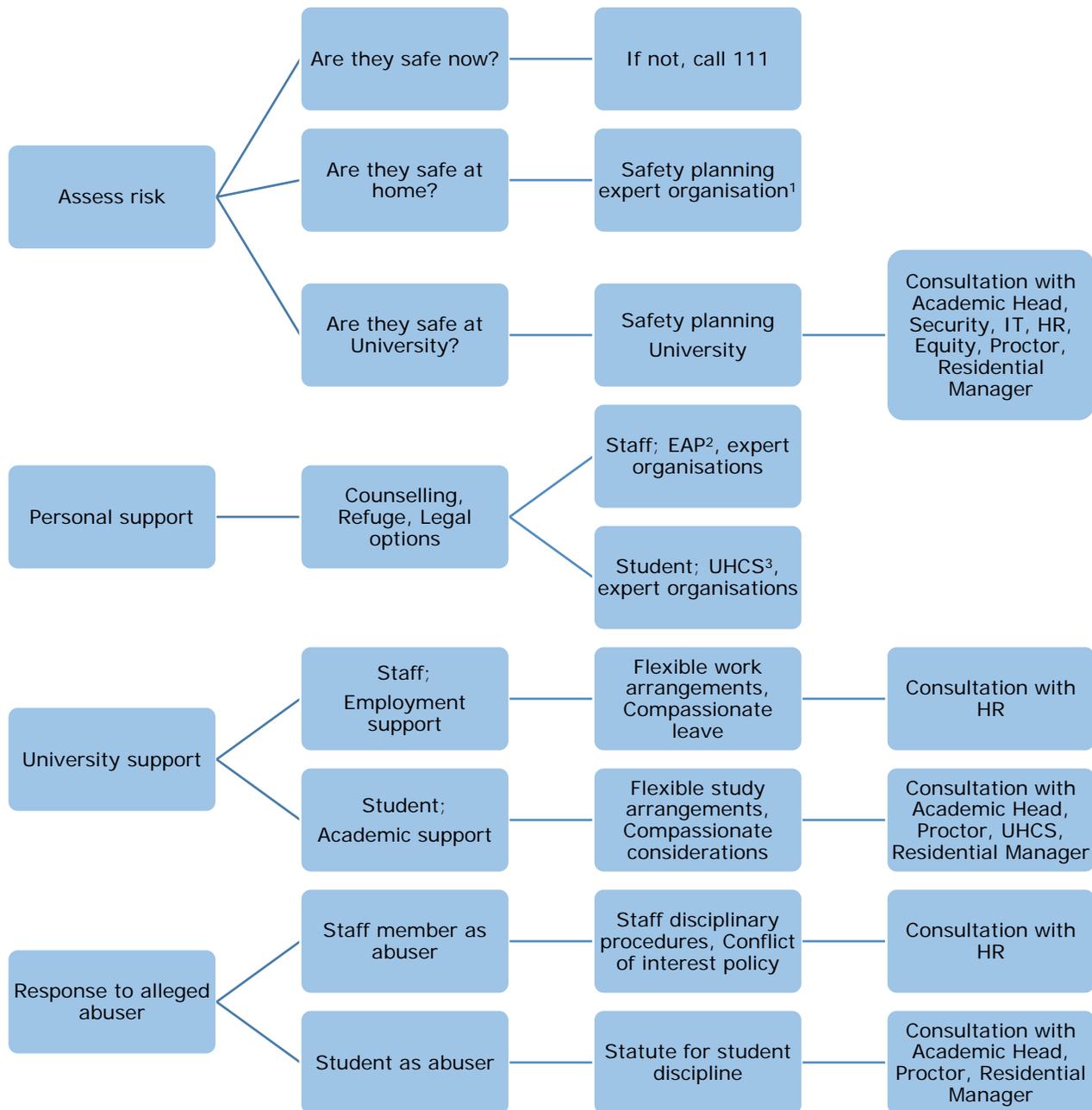


Referral Options for disclosures of family violence



Key Principles

- Show empathy
- Listen carefully and sensitively
- Do not judge or trivialise
- Reinforce that abuse is not OK
- Advise of confidentiality unless safety a concern
- Safeguard any written information
- Explore what they want to happen
- Advise that abuse is a crime and option of going to police at any time
- Contact HR, UHCS, Equity Office or Proctor for advice
- Use website for more information
- Act in a timely manner
- Safety of victim first priority in resolution
- Refer appropriately
- Follow up, monitor and review

1. [External expert organisations](#); eg, Shine
2. [Employee Assistance Programme](#)
3. [University Health & Counselling Service](#)

www.equity.auckland.ac.nz/itsnotok