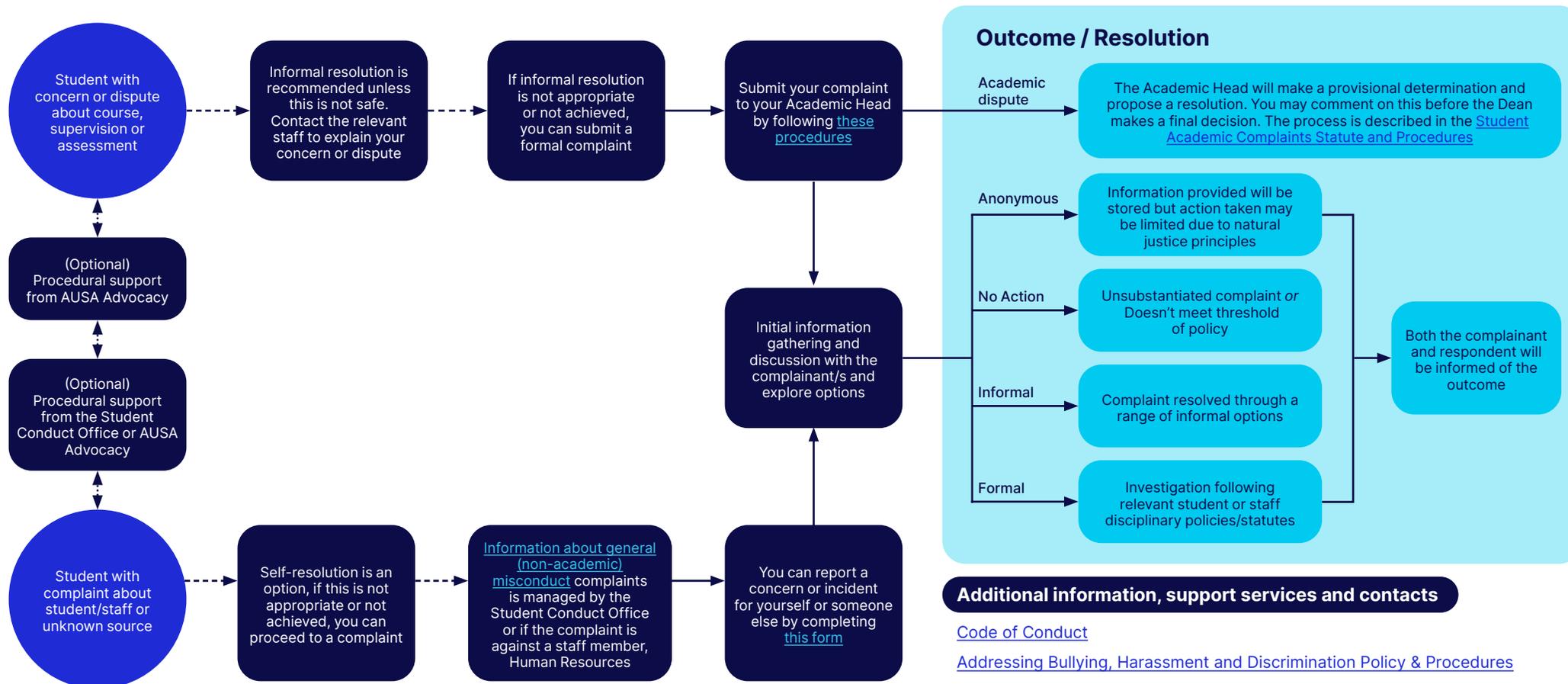


Student complaint process

In case of immediate danger or threat to safety, call the Police on 111 and then Security on extn. 966 or 0800 373 7550

Staff who are considering making a complaint should refer to the [staff flowchart](#). If you are both staff and a student, please select the process most appropriate to your complaint.



You may contact one of the following for advice or links to support:

University & AUSA Support Services

- Campus Care/Te Papa Manaaki
- AUSA Advocacy
- University Security
- University Health & Counselling Service

Online and anonymous reporting option

You can also report unethical conduct, including harassment or bullying, or breaches of freedom of expression or academic freedom through the externally managed whistleblower hotline. A report will be sent to the University and you will be informed of options for further action.

[Whistleblower Hotline](#)

Additional information, support services and contacts

- [Code of Conduct](#)
- [Addressing Bullying, Harassment and Discrimination Policy & Procedures](#)
- [Harmful Sexual Behaviours Policy](#)
- [Intimate Relationships between Staff and Students Policy & Procedures](#)
- [Freedom of Expression and Academic Freedom](#)
- [Campus Care/Te Papa Manaaki](#)
- [AUSA Advocacy Office](#)
- [Student Conduct Office](#)
- [University Health and Counselling Service \(UHCS\)](#)
- [University Security](#)
- [Other Support](#)