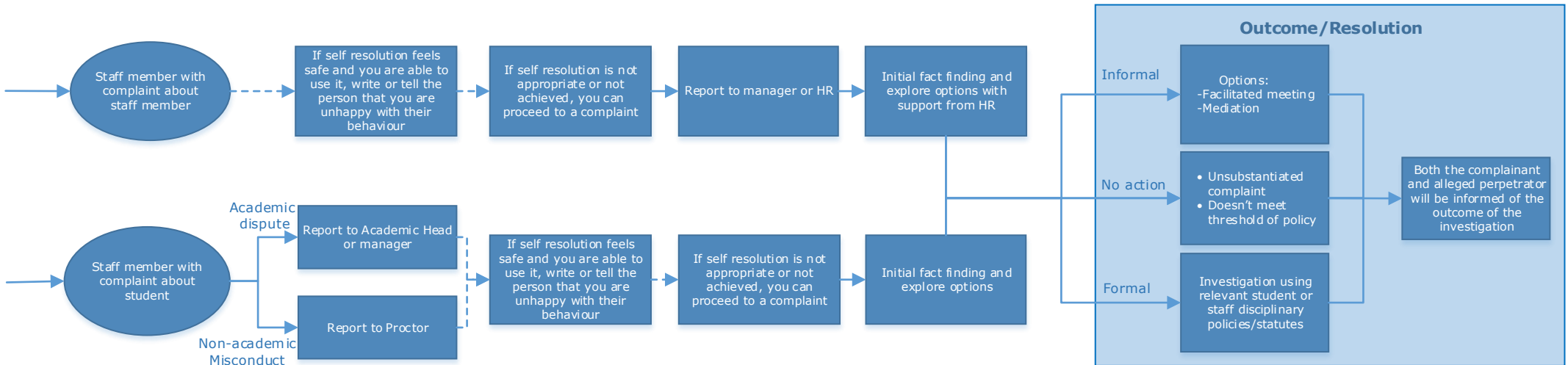


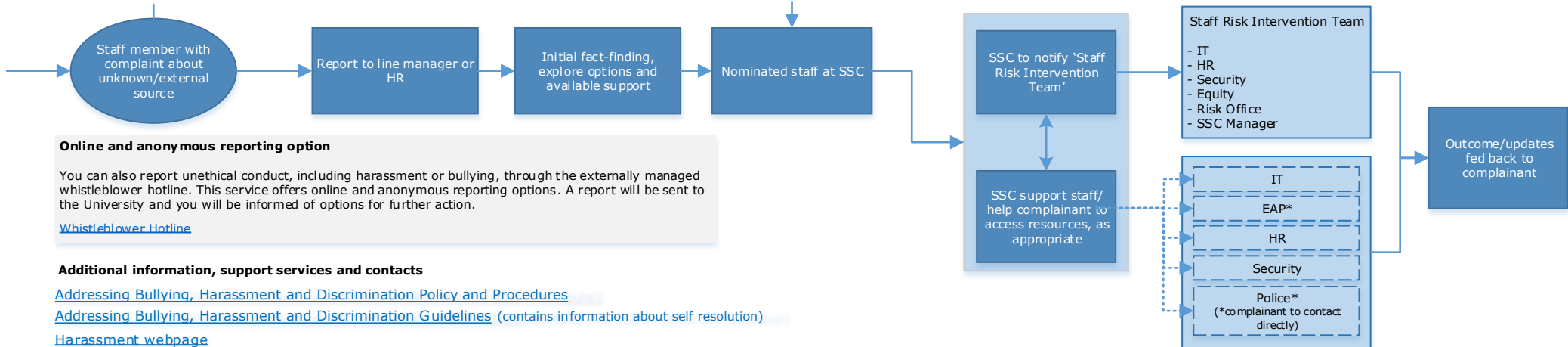
Staff Complaint Process

In case of immediate danger or threat to safety, call the Police on 111 and then Security on extn. 966 or 0800 373 7550

Students who are considering making a complaint should refer to the [student flowchart](#). If you are both staff and a student, please select the process support that is appropriate to your complaint.



Staff can also contact SSC directly on extn. 86000 or 09 923 6000



Online and anonymous reporting option

You can also report unethical conduct, including harassment or bullying, through the externally managed whistleblower hotline. This service offers online and anonymous reporting options. A report will be sent to the University and you will be informed of options for further action.

[Whistleblower Hotline](#)

Additional information, support services and contacts

- [Addressing Bullying, Harassment and Discrimination Policy and Procedures](#)
- [Addressing Bullying, Harassment and Discrimination Guidelines](#) (contains information about self resolution)
- [Harassment webpage](#)
- [Employee Assistance Programme \(EAP\)](#)
- [HR contacts](#)
- [Line manager contacts \(UoA staff directory\)](#)
- [Proctor \(to advise staff with a complaint against a student\)](#)
- [Staff Service Centre \(SSC\)](#)
- [University Security](#)
- [Equity info and support for staff](#)