



**MEDICAL AND
HEALTH SCIENCES**

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PARTICIPANT INFORMATION SHEET

Title: Patient Perceptions of Hospital Admission Interviews

Supervisor: Professor Elizabeth Broadbent

Researcher: Chamilka Punchihewa

You are invited to take part in a study that explores patient perceptions of medical interviews.

This project is being carried out by Chamilka Punchihewa, a master's candidate in the Department of Psychological Medicine at the University of Auckland, and Professor Elizabeth Broadbent (Department of Psychological Medicine, University of Auckland), who will be supervising the project.

It is important that you read this document carefully so that you can make an informed decision about whether you would like to participate.

Purpose of the study: The aim of the study is to explore patient perceptions of medical interviews.

Your rights as a participant: Participation in the study is entirely voluntary. If you choose to participate, you can withdraw from this research project at any time during the session and until two weeks after participation without giving a reason and without any negative consequences. If you withdraw from the study, your data will be removed. If you are a student of the researchers, we give our assurance that your participation or non-participation in this study will have no effect on your grades or relationship with the University and that you may contact your academic head should you feel that this assurance has not been met. You will be given a copy of this document to keep.

Eligibility: We are recruiting participants who are aged 18 years or over, who speak English, who can understand, read, and write in English. You will not be able to participate in this study if you have hearing difficulties or vision loss. You will be required to take part in a face-to-face medical interview at The University of Auckland Grafton Campus.

Procedure: If you choose to participate, we will ask you to complete a demographic questionnaire, attend a 20-minute medical interview with a senior medical student and complete a follow-up questionnaire directly after the interview. All together, we ask that you set aside 40 minutes of your time to complete our study. The medical interview will involve taking a brief history from you and measuring your vital signs. You will be gender-matched to the student doctor or asked for your preference if gender diverse. To assist the interview process you may be required to remove your shoes, wear a patient gown (you can leave your underwear on under the gown) and/or put away your phones. Your personal belongings will be kept securely by the researcher at all times. The study will take place at the University of Auckland's Clinical Research Centre in Grafton. You are encouraged to talk with whānau or support people before participating if appropriate. If you require a support person to attend the interview with you, you are welcome to bring them along.

Benefits: As a thank you for completing the study, you will receive a \$20 Countdown voucher.

Risks and Discomforts: The procedures outlined in this protocol are non-invasive. They do not involve greater than minimal risk, harm or discomfort than may be encountered in daily life.

Audio Data: During the session, the medical interview will be audio recorded (with permission). To ensure privacy and confidentiality, this recording will be stored on a single user, password protected computer and labelled with your participant number only.

Data Storage: All data (questionnaires and audio recordings) will be stored in electronic format by the researcher. Data will be stored on a password protected computer and backed up by a server. The access to these files will be restricted to the researcher and the supervisor only. Consent forms will be stored in a locked filing cabinet in the researcher's office at the University and will be kept for a period of six years.

Confidentiality: All personal information will remain strictly confidential and no material (including writing and audio recordings) that could personally identify you will be used in any report on this study. Participant names will only appear on the consent form, which will be coded with a participant identification number so that your identity is kept confidential on all questionnaires and audio recordings. Questionnaires are labelled with a participant number coded P01 to P70 rather than with a participant name to ensure confidentiality, and a separate list will be maintained to link participants with the questionnaire through a master sheet stored in a locked file. After completion of the study, all confidential data, including computer datafiles, will be kept for a minimum period of six years to allow for publication and analysis, after which time it will be securely and confidentially disposed of. Research publications and presentations from the study will not contain any information that could personally identify you.

Results: A summary of the results of this study will be sent to you if you wish. As it takes some time to analyse the results of studies, it may be more than a year after your participation that you receive this information.

Incidental Findings: Should we find any incidental findings which impact your health, we will need to be able to contact you. You will be unable to participate in the study unless you agree to be contacted under these circumstances.

We appreciate the time you have taken to read this invitation. If you have any further questions, please contact:

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Cultural Support: If you require Māori cultural support, talk to your whānau in the first instance. Alternatively, you may contact the administrator for He Kamaka Waiora (Māori Health Team) by telephoning 09 486 8324 ext 2324. If you have any questions or complaints about the study, you may contact the Auckland and Waitematā District Health Boards Māori Research Committee or Māori Research Advisor by phoning 09 486 8920 ext 3204.

For concerns of an ethical nature, you can contact the
Chair of the Auckland Health Research Ethics Committee at ahrec@auckland.ac.nz or at
373 7599 ext 83711, or at Auckland Health Research Ethics Committee, The University
of Auckland, Private Bag 92019, Auckland 1142.

Approved by the Auckland Health Research Ethics Committee on 27/05/2022 for three
years. Reference number AH24293.