



What is the Learning and Teaching Survey?

The Learning and Teaching Survey (LTS) has been conducted at Waipapa Taumata Rau, the University of Auckland since 2006. The survey explores the overall learning and teaching experiences of undergraduate and postgraduate students in taught programmes.

Areas of interest include programme of study, quality of teaching, workload and assessment, academic advice, the learning environment, and student services and facilities.

Who is invited to do the survey?

In 2023 the survey was sent to 33,393 students who are eligible to participate in the survey. 6,312 students submitted their responses within the survey timeline.

Survey Length

LTS is designed to be completed in around 10 minutes. The median time for students to complete the survey is 9 minutes and 44 seconds.

Devices Used	
Mobile / Tablet	41.1%
Laptop / Desktop	58.9%
Overall University Response Rate	18.9%

Learning and Teaching Survey 2023 Highlights

Overall feedback

	%GA
Learning and Teaching	
The overall teaching in my programme is excellent.	69.6%
Overall, tutoring/demonstrating in my programme is excellent.	67.1%
Overall, my programme workload is manageable.	55.4%
Overall, I have been provided with clear explanations about coursework and assessment.	70.6%
Overall, I receive enough feedback in my courses to help me understand my performance.	61.5%
Resources and Support (satisfaction with the following)	
Digital teaching and learning tools (e.g. Canvas, Panopto, Piazza, Zoom)	80.9%
Library resources and facilities	72.0%
Campus Student Hubs and Academic Advisers	55.9%
Overall Experience	
My overall transition to my level of University study has gone well.	69.6%
Overall, I am satisfied with the quality of my programme.	75.8%
The University provides opportunities for all students, regardless of background, to succeed academically.	64.8%
Overall, I am satisfied with my experience at Waipapa Taumata Rau/University of Auckland.	73.7%

Here's what students thought was going well

	%GA
Critical and analytical thinking <i>[skills and capabilities I am developing that can be used in my future career]</i>	85.2%
Finding information and using it effectively <i>[skills and capabilities I am developing that can be used in my future career]</i>	83.4%
I am finding my programme challenging and intellectually stimulating.	82.8%
Written communication <i>[skills and capabilities I am developing that can be used in my future career]</i>	82.5%
Teaching staff are helpful and considerate.	81.8%

Here's what students thought could improve

	%GA
The University's social atmosphere has been enjoyable for me.	45.7%
Opportunities offered to help my transition to University learning (such as orientation and other introductions to study)	52.5%
Services and resources to help improve my English	52.7%
Finding information on the Waipapa Taumata Rau/University of Auckland website	54.2%
Overall, my programme workload is manageable.	55.4%

How does the University use student feedback?

The LTS provides important information to the University about students' experience of learning and teaching.

What happens next?

The Academic Quality Office will undertake a detailed analysis, considering the feedback from different student groups. This will be reported to the University's leaders, faculties and service divisions – and to student representatives.

Student feedback is used to help determine University and faculty priorities for the next year and beyond.

What did we do in response in 2023?

A number of significant initiatives in 2023 were informed by feedback in previous surveys:

- the development of a new curriculum framework
- increased consistency and improved user experience for Canvas course pages
- [improvements to course and teaching Evaluations in 2023, including changes to SET Course evaluations and more formative evaluations](#)
- the acquisition of tools which improve the accessibility of course materials
- [the development of Guidelines for Coursework Extensions to create a more consistent approach to the handling of requests for extensions](#)

Prize Draw!

Students who completed the survey could enter a prize draw. 53 lucky winners were randomly selected and contacted on the 19 October 2023. Congratulations to the winners; and many, many thanks to all those who took part in the survey!

*%GA (General Agreement) - % of students who agreed or strongly agreed with the statement

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