



Learning and Teaching Survey: 2024 Highlights

What is the Learning and Teaching Survey?

The Learning and Teaching Survey (LTS) has been conducted at Waipapa Taumata Rau, the University of Auckland since 2006. The survey explores the overall learning and teaching experiences of undergraduate and postgraduate students in taught programmes.

Areas of interest include programme of study, quality of teaching, workload and assessment, academic advice, the learning environment, and student services and facilities.

Who is invited to do the survey?

In 2024 the survey was sent to 33,602 students who are eligible to participate in the survey. 6,303 students submitted their responses within the survey timeline.

Survey Length

LTS is designed to be completed in around 10 minutes. The median time for students to complete the survey is 9 minutes and 4 seconds.

Top reasons students chose to study at Waipapa Taumata Rau/University of Auckland (multiple selections)	
The University's academic reputation	54.46%
The range of courses/subjects/programmes available	48.90%
I wanted to continue to live in Auckland	40.27%

	%GA*	
	2024	2023
Learning and Teaching		
The overall teaching in my programme is excellent.	73.1%	69.6%
Overall, tutoring/demonstrating in my programme is excellent.	71.8%	67.1%
Overall, my programme workload is manageable.	59.2%	55.4%
Overall, I have been provided with clear explanations about coursework and assessment.	73.8%	70.6%
Overall, I receive enough feedback in my courses to help me understand my performance.	63.5%	61.5%
Resources and Support (satisfaction with the following)		
Digital teaching and learning tool - CANVAS	87.5%	80.9%
Other digital teaching and learning tools (e.g. Panopto, Piazza, Zoom)	76.1%	
Library resources and facilities	79.0%	72.0%
Campus Student Hubs and Academic Advisers	58.7%	55.9%
Overall Experience		
My overall transition to my level of University study has gone well.	71.0%	69.6%
Overall, I am satisfied with the quality of my programme.	79.5%	75.8%
The University provides opportunities for all students, regardless of background, to succeed academically.	69.1%	64.8%
Overall, I am satisfied with my experience at Waipapa Taumata Rau/University of Auckland.	77.7%	73.7%

*%GA (General Agreement) - % of students who agreed or strongly agreed with the statement

Here's what students thought was going well

	%GA*
Digital teaching and learning tool – CANVAS	87.5%
Teaching staff are helpful and considerate.	85.7%
Critical and analytical thinking <i>[skills and capabilities I am developing that can be used in my future career]</i>	84.7%
Finding information and using it effectively <i>[skills and capabilities I am developing that can be used in my future career]</i>	83.1%
Assessments generally require me to understand and apply information rather than just demonstrate I remember it.	82.5%

Here's what students thought could improve

	%GA*
Services and resources to help improve my English	58.1%
Campus Student Hubs and Academic Advisers	58.7%
The University's social atmosphere has been enjoyable for me.	60.0%
I understand how the graduate profile for my programme relates to the knowledge and skills I'm developing in my courses.	60.1%
Opportunities offered to help my transition to University learning.	60.5%

New Questions in the 2024 Survey

	%GA*
I feel a sense of belonging to the University community.	44.6%
I know how to access the pastoral care and wellbeing services (e.g. Te Papa Manaaki Campus Care) should I need it.	38.8%
I know where to find support to improve my numeracy skill.	38.2%

Three new general agreement questions were introduced in the 2024 LTS. These questions received the lowest %GA*, highlighting a potential area for the University to improve.

Overall Feedback

We are pleased to observe that there are general improvements in the %GA* score in the overall feedback.

How does the University use student feedback?

The LTS provides important information to the University about students' experience of learning and teaching. The Academic Quality Office will undertake a detailed analysis, considering the feedback from different student groups. This will be reported to the University's leaders, faculties and service divisions – and to student representatives. Student feedback is used to help determine University and faculty priorities for the next year and beyond.

Prize Draw!

Students who completed the survey could enter a prize draw. 60 lucky winners were randomly selected. In addition, 3519 students completed the survey within the first week and were eligible for the early-bird prize draw. Congratulations to the winners; and many, many thanks to all those who took part in the survey!