Learning and Teaching Survey
2025 Highlights

Waipapa Taumata Rau — University of Auckland

What is the Learning and Teaching Survey?

The Learning and Teaching Survey (LTS) has been conducted at Waipapa Taumata Rau, the University of Auckland since 2006. The survey explores the overall learning and teaching experiences of undergraduate and postgraduate students in taught programmes.

Areas of interest include programme of study, quality of teaching, workload and assessment, academic advice, the learning environment, and student services and facilities.

Who is invited to do the survey?

In 2025 the survey was sent to 35,489 students who are eligible to participate in the survey. 6,835 students submitted their responses within the survey timeline.

Survey Length

LTS is designed to be completed between 10 to 15 minutes. The median time for students to complete the survey is 11 minutes.

Top reasons students chose to study at Waipapa Taumata Rau | University of Auckland (multiple selections)	
The University's academic reputation	53.9%
The range of courses/subjects/programmes available	42.0%
I wanted to continue to live in Auckland	36.5%

Overall Feedback

	%GA*	
	2024	2025
Learning and Teaching		
The overall teaching in my programme is excellent.	73.1%	72.1%
Overall, tutoring/demonstrating in my programme is excellent.	71.8%	70.5%
Overall, my programme workload is manageable.	59.2%	61.3%
Overall, I have been provided with clear explanations about coursework and assessment.	73.8%	70.3%
Overall, I receive timely and sufficient feedback in my courses to help me understand my performance and prepare for future assessments.	63.5%	60.6%
Overall Experience in the University		
Overall, the transition to my current level of university study has gone well.	71.0%	71.6%
Overall, I am satisfied with the quality of my programme.	79.5%	78.4%
The University provides opportunities for all students, regardless of background, to succeed academically.	69.1%	69.2%
Overall, I am satisfied with my experience at Waipapa Taumata Rau/University of Auckland.	77.7%	77.5%

*%GA (General Agreement) - % of students who agreed or strongly agreed with the statement

How does the University use student feedback?

The LTS provides important information to the University about students' experience of learning and teaching. Your responses help shape the future of learning at the University.

The Academic Quality Office analyses feedback from different student groups and shares insights with University leaders, faculties, service divisions, and student reps.

Student feedback is used to help determine University and faculty priorities for the next year and beyond.

Prize Draw!

Students who completed the 2025 LTS had the chance to win Prezzy cards worth up to $500. A total of 5,718 students entered the draw, and 27 lucky winners were randomly selected. **Check your student email to see if you're one of them!**
Congratulations to all the winners, and a huge thank you to everyone who took part in the survey!

Here's what students thought was going well

|	%GA*
Critical and analytical thinking [skills and capabilities I am developing that can be used in my future career]	85.5%
Teaching staff are helpful and considerate.	84.5%
Finding information and using it effectively [skills and capabilities I am developing that can be used in my future career]	83.8%

Here's what students thought could be improved

	%GA*
I feel a sense of belonging to the University community.	46.1%
I understand how the graduate profile for my programme relates to the knowledge and skills I'm developing in my courses.	62.9%
I have found it easy to adjust to the style of teaching at University.	64.7%

New Questions in the 2025 Survey

- Disagree or strongly disagree
- Neutral
- Agree or strongly agree
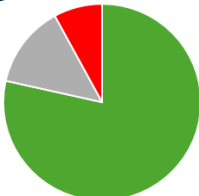
I have received clear guidance across my courses on when and how I am allowed to use Generative AI tools in a way that maintains Academic Integrity.

I have had opportunities to develop and apply skills in using Generative AI in ways that align with my studies.
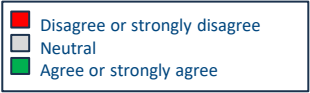
This year's survey includes two new questions about Generative AI: how clearly its use is guided across courses, and how well students are supported in developing Gen-AI skills. We'll continue tracking this area as it evolves in learning.

Student Satisfaction with University services and resources

	%GA*
Support Services (*e.g.* Campus Care, DELNA)	62.7%
University Services (*e.g.* Student Hubs, Library)	64.5%
Digital tools (*e.g.* Canvas, Piazza)	79.5%
Physical facilities (*e.g.* computer labs, study spaces)	72.7%