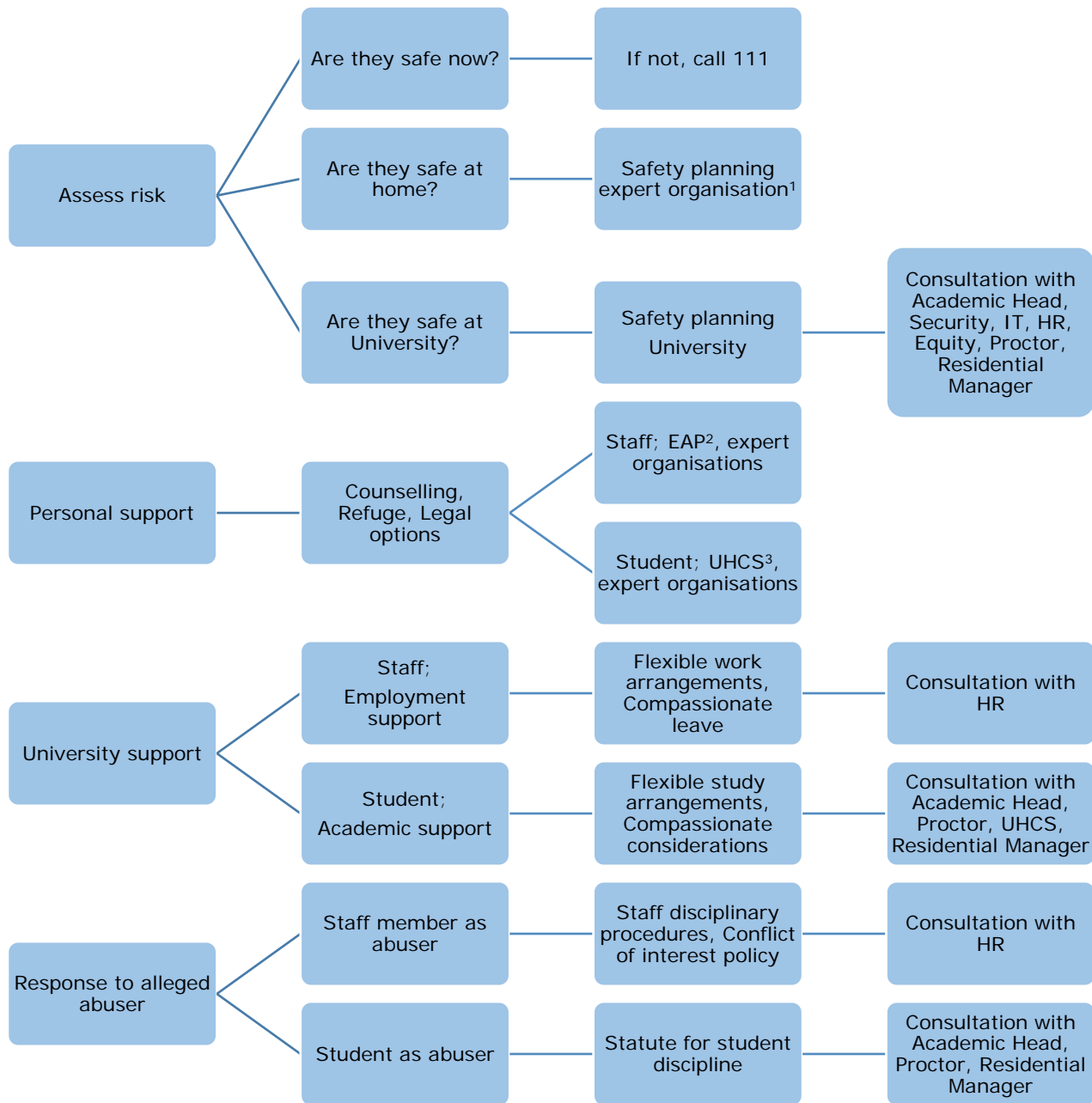


Referrals for disclosures of family violence



- Key Principles**
- Show empathy
 - Listen carefully and sensitively
 - Do not judge or trivialise
 - Reinforce that abuse is not OK
 - Advise of confidentiality unless safety a concern
 - Safeguard any written information
 - Explore what they want to happen
 - Advise that abuse is a crime and option of going to police at any time
 - Contact HR, UHCS, Equity Office or Proctor for advice
 - Use website for more information
 - Act in a timely manner
 - Safety of victim first priority in resolution
 - Refer appropriately
 - Follow up, monitor and review

1. [External expert organisations](#); eg, Shine
2. [Employee Assistance Programme](#)
3. [University Health & Counselling Service](#)

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