# **PROGRAMME HANDBOOK 2019**

**Initial Teacher Education** 

# Graduate Diploma in Teaching (Early Childhood Education)

**EPSOM CAMPUS** 

Private Bag 92601 Symonds Street Auckland 1150, NZ Gate 3, 74 Epsom Ave, Epsom Auckland





# FACULTY OF EDUCATION AND SOCIAL WORK ACADEMIC ROLES

| Dean of Education and Social Work                    | Associate Dean Mark Barrow  |
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| Deputy Dean  | TBC   |
| Head of Initial Teacher Education                    | Dr Ngaire Hoben (to 30 June) Associate Professor Fiona Ell (from 1 July)              |
| Associate Dean, International (Strategic Engagement) | Dr Marek Tesar  |
| Associate Dean, Pasifika                             | Jacoba Matapo   |
| Associate Dean, Postgraduate                         | Professors Toni Bruce & Missy Morton (to 30 June) Professor Gavin Brown (from 1 July) |
| Associate Dean, Research                             | Dr Aaron Wilson   |
| Associate Dean, Students                             | Dr Rachel Riedel  |
| Associate Dean, Teaching and Learning                | Dr Rena Heap  |
| Te Tumu  | Dr Te Kawehau Hoskins   |

| School  | Head of School  |
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| Counselling, Human Services and Social Work     | Dr Allen Bartley  |
| Critical Studies in Education                   | Professor John Morgan   |
| Curriculum and Pedagogy                         | Professor Helen Hedges (to 30 June) Associate Professor Katie Fitzpatrick (from 1 July) |
| Learning, Development and Professional Practice | Associate Professor Richard Hamilton  |
| Te Puna Wānanga                                 | Dr Te Kawehau Hoskins   |

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# PROGRAMME CONTACTS

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Kia koutou ngā tauira hou,

E ngā mana, e ngā mata waka o te ao,

Tena ra koutou katoa

Tenei te mihi ki a koutou e whai ake nei i te matauranga

Hei whakakiki i a koutou kete

No reira, kia kaha, kia maia, kia manawanui

Ngā mihi nui ki a koutou

To all new students,
Many from various corners of the world,
Greetings to you all
Greetings to you all in your pursuit of knowledge
to fill your baskets with wisdom.
Be strong, be patient, and have faith in yourselves.

|      | 2019 Dates       |                |                             |           |             |  |                  | GDTSE | GDTECE                                       |
|------|------------------|----------------|-----------------------------|-----------|-------------|--|------------------|-------|--|
| Week | М                | т              | w                           | Th        | F           | UoA Standard Dates                           | School Terms     | Week  | ECED-GDETE<br>1.0                            |
| 1    | Dec 80 2018      | New Year's Day | Day offer<br>New Year's Day | 3-Jan     | 4-Jan       |  |                  | 1     |  |
| 2    | 7-Jan            | 8-Jan          | 9-Jan                       | 10-Jan    | 11-Jan      | Summer School<br>Lectures Begin<br>Mon 7 Jan | School Holidays  | 2     | Summer School<br>Lectures Begin<br>Mon 7 Jan |
| 3    | 14-Jan           | 15-Jan         | 16-Jan                      | 17-Jan    | 18-Jan      |  | Scho             | 3     |  |
| 4    | 21-Jan           | 22-Jan         | 23-Jan                      | 24-Jan    | 25-Jan      |  |                  | 4     |  |
| 5    | Alid Ann Day     | 29-Jan         | 30-Jan                      | 31-Jan    | 1-Feb       |  | Term 1           | 5     |  |
| 6    | 4-Feb            | 5-Feb          | Waltergi Day                | 7-Feb     | 8-Feb       |  | Begins           | 6     | Black Balliana                               |
| 7    | 11-Feb           | 12-Feb         | 13-Feb                      | 14-Feb    | 15-Feb      | Summer School<br>Lectures End<br>15 Feb      |                  | 7     | Block Delivery<br>22 Jan - 22 Feb            |
| 8    | 18-Feb           | 19-Feb         | 20-Feb                      | 21-Feb    | 22-Feb      | Study Break / Exams                          |                  | 8     |  |
| 9    | 25-Feb           | 26-Feb         | 27-Feb                      | 28-Feb    | 1-Mar       |  |                  | 9     |  |
| 10   | 4-Mar            | 5-Mar          | 6-Mar                       | 7-Mar     | 8-Mar       | Semester 1<br>Lectures Begin<br>4 March      |                  | 10    | EDPRAC 621<br>25 Feb - 15 Mar                |
| 11   | 11-Mar           | 12-Mar         | 13-Mar                      | 14-Mar    | 15-Mar      |  |                  | 11    |  |
| 12   | 18-Mar           | 19-Mar         | 20-Mar                      | 21-Mar    | 22-Mar      |  |                  | 12    | Thurs in Center                              |
| 13   | 25-Mar           | 26-Mar         | 27-Mar                      | 28-Mar    | 29-Mar      |  |                  | 13    | Thurs in Center                              |
| 14   | 1-Apr            | 2-Apr          | 3-Apr                       | 4-Apr     | 5-Apr       |  |                  | 14    | Thurs in Center                              |
| 15   | 8-Apr            | 9-Apr          | 10-Apr                      | 11-Apr    | 12-Apr      |  | End of Term<br>1 | 15    | Thurs in Center                              |
| 16   | 15-Apr           | 16-Apr         | 17-Apr                      | 18-Apr    | Good Prisky | UoA Mid-Semester                             | School           | 16    | UoA Mid-Semester                             |
| 17   | Easter Monday    | Do.A. holiday  | 24-Apr                      | AVCNC day | 26-Apr      | Break 15 - 27 April                          | Holidays         | 17    | Break 15 - 27 April                          |
| 18   | 29-Apr           | 30-Apr         | 1-May                       | 2-May     | 3-Мау       | Graduation - 29, 1, 3                        | Term 2<br>Begins | 18    |  |
| 19   | 6-May            | 7-May          | 8-May                       | 9-May     | 10-May      |  |                  | 19    |  |
| 20   | 13-May           | 14-May         | 15-May                      | 16-May    | 17-May      |  |                  | 20    |  |
| 21   | 20-May           | 21-May         | 22-May                      | 23-May    | 24-May      |  |                  | 21    |  |
| 22   | 27-May           | 28-May         | 29-May                      | 30-May    | 31-May      |  |                  | 22    |  |
| 23   | Queen's Elithday | 4-Jun          | 5-Jun                       | 6-Jun     | 7-Jun       | Semester 1 Lectures<br>End 7 June            |                  | 23    |  |
| 24   | 10-Jun           | 11-Jun         | 12-Jun                      | 13-Jun    | 14-Jun      |  |                  | 24    | EDPRAC 621 cont                              |
| 25   | 17-Jun           | 18-Jun         | 19-Jun                      | 20-Jun    | 21-Jun      | STUDY BREAK /<br>EXAMS                       |                  | 25    | 4 June -28 June                              |
| 26   | 24-Jun           | 25-Jun         | 26-Jun                      | 27-Jun    | 28-Jun      |  |                  | 26    |  |
| 27   | 1-Jul            | 2-Jul          | 3-Jul                       | 4-Jul     | 5-Jul       |  | Term 2 Ends      | 27    |  |
| 28   | 8-Jul            | 9-Jul          | 10-Jul                      | 11-Jul    | 12-Jul      | INTER SEMESTER<br>BREAK                      | School           | 28    | INTER-SEMESTER<br>BREAK                      |
| 29   | 15-Jul           | 16-Jul         | 17-Jul                      | 18-Jul    | 19-Jul      |  | Holidays         | 29    |  |

|      | 2019 Dates |        |               |            |        |                                       |                         | GDTSE | GDTECE                                  |
|------|------------|--------|---------------|------------|--------|---------------------------------------|-------------------------|-------|---|
| Week | м          | т      | w             | Th         | F      | UoA Standard Dates                    | School Terms            | Week  | ECED-GDETE<br>1.0                       |
| 30   | 22-Jul     | 23-Jul | 24-Jul        | 25-Jul     | 26-Jul | Semester 2 Lectures<br>Begin 22 July  | Term 3<br>Begins        | 30    | Semester 2<br>Lectures Begin<br>22 July |
| 31   | 29-Jul     | 30-Jul | 31-Jul        | 1-Aug      | 2-Aug  |                                       |                         | 31    |   |
| 32   | 5-Aug      | 6-Aug  | 7-Aug         | 8-Aug      | 9-Aug  |                                       |                         | 32    |   |
| 33   | 12-Aug     | 13-Aug | 14-Aug        | 15-Aug     | 16-Aug |                                       |                         | 33    |   |
| 34   | 19-Aug     | 20-Aug | 21-Aug        | 22-Aug     | 23-Aug |                                       |                         | 34    |   |
| 35   | 26-Aug     | 27-Aug | 28-Aug        | 29-Aug     | 30-Aug |                                       |                         | 35    |   |
| 36   | 2-Sep      | 3-Sep  | 4-Sep         | 5-Sep      | 6-Sep  | UoA Mid-Semester<br>Break 2 Sept - 14 |                         | 36    | UoA Mid-Semester                        |
| 37   | 9-Sep      | 10-Sep | 11-Sep        | 12-Sep     | 13-Sep | Sept                                  |                         | 37    | Break 2 - 14 Sept                       |
| 38   | 16-Sep     | 17-Sep | 18-Sep        | 19-Sep     | 20-Sep |                                       |                         | 38    |   |
| 39   | 23-Sep     | 24-Sep | 25-Sep        | 26-Sep     | 27-Sep | Graduation - 24                       | Term 3 Ends             | 39    |   |
| 40   | 30-Sep     | 1-Oct  | 2-Oct         | 3-Oct      | 4-Oct  |                                       | School                  | 40    |   |
| 41   | 7-0ct      | 8-Oct  | 9-Oct         | 10-Oct     | 11-Oct |                                       | Holidays                | 41    | Study Week                              |
| 42   | 14-Oct     | 15-Oct | 16-Oct        | 17-Oct     | 18-Oct |                                       | Term 4<br>Begins        | 42    |   |
| 43   | 21-Oct     | 22-Oct | 23-Oct        | 24-Oct     | 25-Oct | Semester 2 Lectures<br>End 25 Oct     |                         | 43    |   |
| 44   | Labour Day | 29-Oct | 30-Oct        | 31-Oct     | 1-Nov  |                                       |                         | 44    | EDPRAC 622<br>14 Oct - 22 Nov           |
| 45   | 4-Nov      | 5-Nov  | 6-Nov         | 7-Nov      | 8-Nov  | STUDY BREAK EXAMS                     |                         | 45    |   |
| 46   | 11-Nov     | 12-Nov | 13-Nov        | 14-Nov     | 15-Nov |                                       |                         | 46    |   |
| 47   | 18-Nov     | 19-Nov | 20-Nov        | 21-Nov     | 22-Nov |                                       |                         | 47    |   |
| 48   | 25-Nov     | 26-Nov | 27-Nov        | 28-Nov     | 29-Nov |                                       |                         | 48    |   |
| 49   | 2-Dec      | 3-Dec  | 4-Dec         | 5-Dec      | 6-Dec  |                                       |                         | 49    |   |
| 50   | 9-Dec      | 10-Dec | 11-Dec        | 12-Dec     | 13-Dec |                                       |                         | 50    |   |
| 51   | 16-Dec     | 17-Dec | 18-Dec        | 19-Dec     | 20-Dec |                                       | Term 4 Ends<br>Prim/Sec | 51    |   |
| 52   | 23-Dec     | 24-Dec | Christmus Day | Boxing Day | 27-Dec |                                       |                         | 52    |   |
| 53   | 30-Dec     | 31-Dec | 1-Jan         | 2-Jan      | 3-Jan  |                                       |                         | 53    |   |

# TEACHER EDUCATION AT THE FACULTY OF EDUCATION AND SOCIAL WORK

Nau mai rā ki Te Kura o Te Whare Wānanga o Tāmaki-makau-rau. Kia ora, talofa lava, malo e le lei, kia orana, fakaalofa lahi atu, namaste, 你好 nǐ hǎo

Welcome to the Faculty of Education and Social Work at the University of Auckland and the Graduate Diploma in Teaching (Early Childhood Education) (GradDip ECE). The GradDip ECE degree is part of the faculty's Teacher Education programmes.

The aim of the faculty's teacher education programmes is to develop graduates who are able to demonstrate an evidence-informed, outcomes-focused, inquiry-based approach to teaching. It is envisaged that you, as a graduate, will have the research, subject knowledge, pedagogical understandings and appropriate dispositions to enable you to teach in ways that focus on children and young people's learning, and to address current disparities in education achievement.

Underpinning teacher education programmes is the view that education encompasses the intellectual, moral and emotional growth of the individual and consequently, the evolution of a democratic society (Dewey, 1916). Teaching, therefore, is a moral and ethical activity that requires you, as a student teacher, to develop critical knowledge, skills and dispositions to teach in ways that enable success for all learners. This is a complex undertaking that requires integrating many kinds of knowledge and skills in order to make the best teaching decisions for a diverse range of leaners (Darling-Hammond & Bransford, 2005). Thus a variety of learning opportunities will be provided to assist you to develop, integrate and apply knowledge, understandings and skills that will enable you to become effective beginning teachers.

The faculty's teacher education programmes are underpinned by a conceptual framework, at the centre of which is the overarching goal that you, as a graduate, will be: A research-informed, inquiry-based practitioner who leads the learning of others by creating purposeful, responsive and safe learning environments within which all learners achieve valued skills, knowledge and attitudes (refer to the Conceptual Framework).

Each of the seven circles within the framework addresses a vital area of critical knowledge, skills and dispositions that provide a consistent focus across all courses and learning experiences in teacher education programmes. A related set of principles, along with specific graduate outcomes that contribute to each vital area and collectively address the overarching goal of the Conceptual Framework, underpin all teacher education qualifications. Importantly the Teaching Council of Aotearoa New Zealand's Graduating Teacher Standards are embedded in this framework

Concepts relating to Māori and diversity are fundamental to the achievement of all other outcomes. The first concept is the recognition of the special place of Māori in education in Aotearoa/New Zealand. This recognises the commitment to prepare teachers with a sound understanding of Māori education priorities and aspirations, and a preparedness to work towards the achievement of these aspirations as central to teacher education programmes. The second central concept embedded within the programmes is the acknowledgement that all learners are entitled to quality education that addresses their diverse learning needs.

It is hoped that your programme will be a fulfilling, rewarding, gainful experience that results in you becoming a successful beginning teacher. Best wishes in your studies.

# References:

Darling-Hammond, L., & Bransford, J. (Eds.). (2005). *Preparing teachers for a changing world: What teachers should learn and be able to do so.* San Francisco: Jossey Bass

Dewey, J. (1916). Democracy and education. New York: Free Press.

# FEATURES OF THE PROGRAMME

The Graduate Diploma in Teaching (Early Childhood Education) builds on the principles and conceptual framework that underpin the University of Auckland pre-service teacher education qualifications. It has an evidence-informed, outcome-focused and inquiry-based approach to preparing student teachers to teach diverse learners. It acknowledges learning as a complex process and begins from the premise that teaching is a moral and ethical activity which requires critical knowledge, skills and dispositions to result in quality education for children. The programme therefore offers learning opportunities to student teachers that require them to critique their own knowledge, beliefs and understandings. This forms the basis for them to develop new knowledge, understandings and a repertoire of skills that will enable them to teach effectively as beginning teachers. To achieve this, the programme weaves together strands of pedagogy, subject matter knowledge, an awareness of context and an understanding of learners, along with skills of critical reflection and analysis.

Courses in this programme highlight the importance of developing pedagogical practices that value and address diversity (Alton-Lee, 2003) in order to cater for the diversity of learners and families within Auckland the wider New Zealand. These practices include the development of an ethic of care and quality teaching that focuses on young children's learning. Preparing student teachers to respond effectively to the needs and aspirations of Māori and Pasifika learners is addressed.

The way in which the courses are structured and delivered reflects consideration of best practice in adult learning. The programme recognises that candidates in this programme are motivated adult learners who bring with them academic qualifications, content knowledge, understandings and skills. This prior knowledge and experience is valued and examined through critical reflection (outlined earlier) in order to understand the impact of personal assumptions and beliefs on teaching practice. Student teachers are adult learners who are beginning a professional learning process - this requires an ongoing commitment to effective practice and learning.

The Graduate Diploma in Teaching (Early Childhood Education) qualification comprises 150 points and is full-time, over one extended academic year. The programme consists of ten 15-point courses. Each course involves approximately 40 hours of face-to-face teaching and approximately 100 hours of self-directed study. The programme is delivered face-to-face (at the Epsom Campus).

# **References:**

Alton-Lee, A. (2003). Best evidence synthesis: Quality teaching for diverse students in schooling. Wellington: Ministry of Education.

# OVERVIEW OF THE GRADUATE DIPLOMA IN TEACHING (EARLY CHILDHOOD EDUCATION)

For all course pre-requisites please see the University of Auckland Calendar 2019 – www.calendar.auckland.ac.nz

#### Semester One

Semester one consists of six courses (90 points) that introduces students to early childhood education in New Zealand and including Te Reo Māori and mātauranga Māori, human development, learning theory, and contemporary research in the early years. Semester one also includes pedagogical content knowledge in The Arts and in science, mathematics and technology as well as practicum placements (EDPRAC 621) where students will experience and develop teaching practice in two different early childhood centres.

| EDCURRIC 630              | EDCURRIC 632 | EDCURRIC 635 | EDPROFST 622 | EDPRAC 621                  | EDCURRIC 633                             |
|---------------------------|--------------|--------------|--------------|-----------------------------|--|
| Early Years<br>Curriculum | The Arts     | Exploration  | J            | Conceptualising<br>Practice | Te Ao Māori Early<br>Childhood Education |

# Semester Two

Semester Two consists of four courses (60 points) including languages and culture and Haorua/well-being where students will explore health, physical education and social sciences. Courses in this semester focus on examining theories and learning and teaching approaches in the early childhood environment. Semester two concludes with a six week practicum placement (EDPRAC 622).

| EDCURRIC 631           | EDCURRIC 634 | EDPROFST 621      | EDPRAC 622           |
|------------------------|--------------|-------------------|----------------------|
| Languages and Cultures | Hauora       | Personal Pedagogy | Pedagogy in Practice |

# REGULATIONS FOR THE DEGREE OF GRADUATE DIPLOMA IN TEACHING (EARLY CHILDHOOD EDUCATION)

The regulations for this degree are to be read in conjunction with all other relevant statutes and regulations including the Academic Statutes and Regulations.

In order to satisfy the requirements of this graduate diploma, students are required to be in various teaching environments which will bring them into contact with children. Only persons able to meet the criteria for provisional registration of the Teaching Council of Aotearoa New Zealand will be permitted to enrol in this graduate diploma.

#### Admission

- 1. In order to be admitted to this programme, a student needs to have:
  - a completed the requirements for:
    - (i) a degree from a New Zealand university

or

- (ii) attained a level of competence approved by Senate or its representative s:
  - (a) equivalent to that specified in (i) above, and
  - (b) appropriate for the proposed programme for this graduate diploma.

or

(iii) a qualification recognised as equivalent by the Ministry of Education

and

b demonstrated the potential to meet the Teaching Council of Aotearoa New Zealand criteria for provisional registration. Personal references and an interview will normally be required.

Note: The applicant will be required to consent to disclosure of criminal convictions as part of the application process with the requirements for provisional registration of the Teaching Council of Aotearoa New Zealand.

2. Admission to this graduate diploma is at the discretion of Senate or its representative.

# **Duration and Total Points Value**

- 3. A student enrolled for this graduate diploma must follow a programme of the equivalent of one full-time year and pass courses with a total value of 150 points.
- 4. The requirements for this graduate diploma must be completed within 24 months of initial enrolment unless, in exceptional circumstances, Senate or its representative extends this period.

# **Structure and Content**

- 5. A student enrolled for this graduate diploma must pass 150 points from the courses listed in the Graduate Diploma in Teaching (Early Childhood Education) Schedule.
- 6. The programme for each student requires the approval of the Dean of Faculty of Education and Social Work prior to enrolment.
- 7. A student who has been credited for another degree or diploma with any course the same as or similar to those required in the Graduate Diploma in Teaching (Early Childhood Education) Schedule will be required to substitute for those courses so credited such additional course(s) as the Head of Teacher Education Programmes may approve.
- 8. A student admitted to this programme must complete the University of Auckland Academic Integrity Course as specified in the Enrolment and Programme Regulations, Academic Integrity, of the University Calendar.

# **Practicum Requirements**

- 9. a In any course that has a practicum and non-practicum component, a student must pass both the practicum and non-practicum component in order to have passed that course as a whole.
  - b Re-enrolments in any EDPRAC course after failing that course requires the permission of the Dean of Faculty of Education and Social Work or nominee.
  - c At the discretion of Senate or its representative, a student who does not pass an EDPRAC course may be declined permission to re-enrol for this diploma.

# **Professional Requirements**

- 10. a In order to complete the requirements for this graduate diploma, a student must be able to meet the criteria for provisional registration of the Teaching Council of Aotearoa New Zealand.
  - b A student who ceases to be able to meet the criteria for provisional registration of the Teaching Council of Aotearoa New Zealand must immediately notify the Dean of Faculty.
  - c If the Dean of Faculty has reason to believe that a student does not meet the criteria for provisional registration of the Teaching Council of Aotearoa New Zealand the Dean shall advise the student and take into account any written response from the student.
  - d If the Dean of Faculty is satisfied that the student is not able to meet the criteria for provisional registration of the Teaching Council of Aotearoa New Zealand the Dean shall notify Senate or its representative.
  - e On receipt of such advice, Senate or its representative may terminate the student's enrolment and any application to re-enrol may likewise be declined.
  - f A student whose enrolment is terminated under Regulation 10e may appeal from that decision to Council or its duly appointed delegate.

# **Termination of Enrolment**

- 11. a If the behaviour of a student in a teaching environment is found, after due and fair inquiry, to be offensive, disruptive or likely to give rise to a risk of harm to the welfare of any person, the enrolment of the student in the programme may be terminated by Senate or its representative an any application to re-enrol may likewise be declined.
  - b A student who is subject to any such inquiry may be suspended or its representative from lectures, classes an any teaching placement pending the outcome of the inquiry.
  - c A student whose enrolment is terminated under Regulation 11a may appeal from that decision to the Council or its duly appointed delegate.

# **Variations**

12. In exceptional circumstances Senate or its representative may approve a personal course of study which does not confirm to these regulations.

# Commencement

13. These regulations came into force on 1 January 2006. The 2004 regulations for the Graduate Diploma in Teaching (Early Childhood Education) were thereby repealed.

# **DELNA (DIAGNOSTIC ENGLISH LANGUAGE NEEDS ASSESSMENT)**

In professional programmes, it is important that students have well-developed academic English language skills to meet the graduating standards of their particular programme. As a consequence, all undergraduate students in the Faculty of Education and Social Work (Bachelor of Education (Teaching); Bachelor of Physical Education; Bachelor of Human Services; Bachelor of Social Work and Bachelor of Sport, Health and Physical Education), as well as the Graduate Diplomas in Teaching, and have to complete the DELNA language requirements.

Graduate Diploma in Teaching (Early Childhood Education) students are require to complete DELNA if they have not done so prior to enrolling in this degree. Failure to complete DELNA may impact on student's ability to complete their practicum courses.

In the first instance students must complete the online DELNA **Screening** assessment. Those students who must achieve the required standard automatically to meet the DELNA requirement and need do nothing more in relation to DELNA.

If a student's screening indicates that diagnosis is required he/she must undertake the two hour pen and paper DELNA *Diagnosis*. Following the Diagnosis, students need to meet with a DELNA adviser to go over their DELNA profile. Students who have been identified as needing academic language support will be required to work through *an individual plan*. This is mandatory.

An **individual** plan will be developed by a DELNA adviser on the basis of students' DELNA diagnostic results and identified areas of need. The individual plan links to online modules that students complete in Canvas.

The DELNA diagnosis and follow up appointment with an adviser to access an individual plan if required, must be completed within **three months of the beginning of Semester One of the degree**.

Students who receive the lowest band scores in the DELNA Diagnosis will be required to complete another assessment once they have accessed support. This is called a **Post DELNA assessment**.

Students who have a diagnosed Learning Disability and have had special conditions approved, can make an appointment with Student Disability Services to access accommodations for DELNA.

Regular meetings with the DELNA Academic Language advisers are necessary for success.

# **PRACTICUM**

There are two practicum courses in the Graduate Diploma in Teaching (Early Childhood Education) programme. The first course EDPRAC 621, comprises two blocks of practicum. Each block is carried out in a different centre. The first block is for three full weeks plus the following four Thursdays. The second block is for four weeks. The second course, EDPRAC 622, is a six week block placement in one early childhood centre. Full-time attendance of 7.5 hours each week day is required for both practicum courses.

# How early childhood centre practicums are organised:

Practicum placements are organised by the Faculty's Practicum office. Students complete an online form indicating preference of geographic zones for each placement.

# **Completing a Range of Placements**

All students are required to complete practicum in a range of ECE services to ensure necessary breadth of experience and to increase the validity of the assessment of competence for national credentialing.

 Placements will include a range of settings such as full-day education and care centres and kindergarten services. They will include experiences with infants and toddlers, multicultural settings, and low socioeconomic populations.

# Placement Requirements

Please read the following practicum information carefully:

- Students may not approach an early childhood centre to organise their own practicum.
- Students may only approach an early childhood centre once they have received confirmation of the early childhood centre they are placed in.
- Every endeavour will be made to place you in preferred geographic zone, though it is the responsibility of the Practicum Placement Co-ordinator to assign you to a designated centre. You may therefore be required to travel.
- Students will be advised in advance of their centre placement. Requests for any changes must be made through the Practicum Placement Co-ordinator in the practicum office.
- When a change in a student's circumstances means that s/he is unable to proceed with a placement that has been confirmed the student must contact the Practicum Placement Co-ordinator immediately.
- For the purposes of practicum placements, Auckland is defined as an area between and inclusive of Pōkeno in the south and Warkworth in the north.
- If a student is out of synchrony with their cohort due to a course failure, deferral, and withdrawal or for any other reason, they must check with the Student Education Centre to ensure they are eligible to enrol.
- Practicum cannot happen if it clashes with any programme course work.
- Out-of-schedule practicum may be allowed in exceptional circumstance but only after consultation with and approval from the Associate Director of Early Childhood Education.
- Students are advised that an out of schedule practicum is likely to extend their time to completion of the programme.
- If a student has an out of schedule practicum and are eligible for a student loan, they may not qualify for a student allowance during the out of schedule practicum. This is the student's responsibility to check.

# Placement restrictions with regard to links with family members

Students may not be placed for practicum where:

- A member of their family attends as a student or as a staff member.
- The student teacher or their family has been or is currently employed in any capacity.
- The student teacher has a personal relationship with any member of the centre staff or Management Committee.
- The student teacher works in an early childhood education and care centre managed by the same owner/committee.

# Needing leave during practicum

For leave during practicum placements please complete the online Request for Leave during Practicum Form.

# Students with family responsibilities

It is not permissible to take babies and young children on practicum. Students must either make their own private arrangements for the care of their babies and young children during practicum or defer their practicum to a more suitable time.

# **Confidentiality during Practicum**

The Privacy Act 1993 controls how agencies (i.e., individuals or organisations) collect, use, disclose, store and give access to personal information. There are 12 Information Privacy Principles which set out rules and exceptions to those rules. In centres, as individuals and organisations, we must be informed about and adhere to the requirements of the Privacy Act.

For students on practicum, Principle 1 - Purpose of Personal Information, Principle 4 - Manner of Collection of Personal Information, Principle 10 - Limits on Use of Personal Information and Principle 11 - Limits on Disclosure of Personal Information are particularly relevant.

Students should familiarise themselves with early childhood centre policies that relate to confidentiality and the Privacy Act. In particular, the following should be noted:

Associate Teacher and parent/guardian consent must be obtained prior to students taking photographs, audiotapes or videotapes of children. Early childhood students must ensure that ethical procedures are followed as outlined in practicum courses.

Information gained about children, their family/whanau, staff and other student teachers while on Practicum must be kept confidential in accordance with Principles 10 and 11 of the Privacy Act 1993. This does not preclude:

- disclosing information through the appropriate channel regarding any concerns about the life or health of children, Principle 10d, (i) and (ii) nor
- using the information in a form in which the individual concerned is not identified, Principle 10f, (i).

#### Practicum classes:

Your on-campus classes are structured to prepare you for your practicum experiences in early childhood centres. These classes are an important and integral part of preparing you for the practicums and your future teaching profession. In our experience, students who miss these classes are often inadequately prepared for their practicums.

We reserve the right to not allow you a place in practicum where we determine that you are not sufficiently prepared. This could result in failure of the practicum course in which you are enrolled. Should exceptional circumstances arise regarding attendance, students need to contact their practicum course lecturer directly as soon as possible.

# Assessment of practicum courses

To pass practicum, a student must successfully achieve all learning outcomes of the practicum course. Performance is jointly discussed by the student, the Associate Teacher and the University Professional Supervisor. Wherever possible a 'triadic' meeting of all three parties will be held for assessment purposes. This meeting, facilitated by the Professional Supervisor, will seek consensus in making assessment decisions. Where consensus is not achievable, the Professional Supervisor, in consultation with the Associate Director Early Childhood Education, has ultimate responsibility for the decision.

Cut-off time for practicum courses: Where a practicum is extended for any reason, the completion date must be within two calendar weeks

It is the student's responsibility to ensure that all necessary documentation is completed and results delivered to the Practicum Office. For further details of placement requirements and procedures and requirements for professional conduct whilst on Practicum etc., please refer to the Practicum Handbook.

If posting documentation in to the faculty, please address the envelope to:

Practicum Office - Early Childhood Education Faculty of Education and Social Work The University of Auckland Private Bag 92601 Symonds Street Auckland 1150

# Concerns during practicum

If a concern arises within the centre the student teacher must remain at the centre until the concern has been dealt with unless otherwise directed by the Practicum Course Co-ordinator, Professional Supervisor or Associate Teacher, i.e., the student must not leave the centre until she/he receives confirmation by one of these three individuals Leaving the centre without this confirmation may amount to voluntarily terminating the practicum and may result in a failure for the course.

As a student teacher, you are placed in the centre on the basis of an invitation from the centre for you to be there. If, for any reason, the centre wishes to rescind your invitation and to terminate your placement, this may also be ground for a failure in the practicum course.

Students must not withdraw from a practicum once their placement has commenced unless permission has been given by the Associate Director or designated nominee. Withdrawal from practicum without permission will result in a course fail.

# **Resolving concerns during Practicum**

Where students have concerns during practicum they must contact their Professional Supervisor in the first instance, and follow the procedures as outlined in the practicum handbook. A copy of the practicum handbook is located on the Canvas site.

Professional behaviour/responsibility is expected at all times. A decision to discontinue a practicum will result in a DNC (Did Not Complete) grade and require students to repeat the entire course including practicum placement. (Please refer to Repeated Fails).

# Withdrawal from practicum courses

Where exceptional circumstances exist that require a student to withdraw from a practicum, the student must contact the appropriate Practicum Course Co-ordinator and seek advice from appropriate Education Student Centre personnel with regard to the formal process to be followed. (Refer University's <u>Enrolment and Programme Regulation</u>).

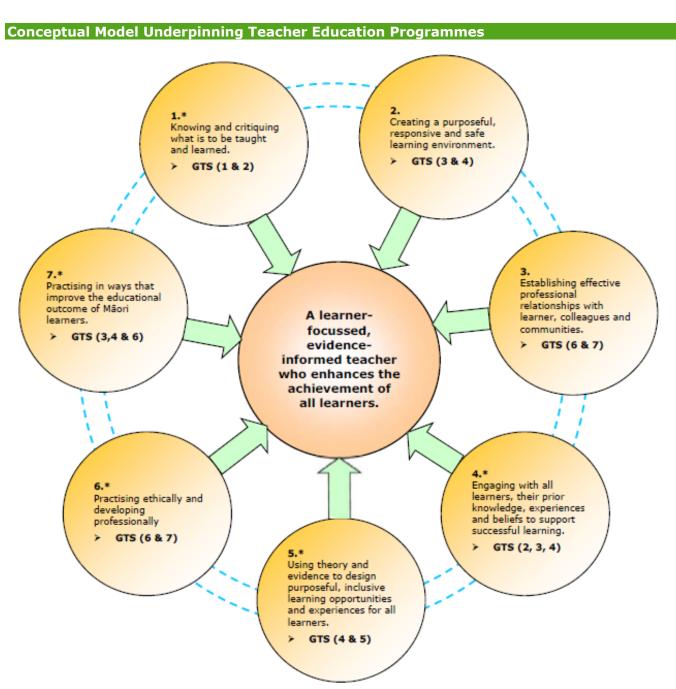
While it is important to advise the Associate Teacher, Professional Supervisor and/or Practicum Course Coordinator of a decision to withdraw, this does not constitute an official withdrawal from the course. A student must action a withdrawal from a course through <u>Student Services Online</u>.

Students are required to show photo ID as proof of identity when entering the centre.

For further details of placement requirements and procedures, and requirements for professional conduct on practicum, please refer to programme specific practicum handbooks.

# **EXTERNAL STANDARDS FOR TEACHER EDUCATION**

The Teaching Council of Aotearoa New Zealand is the professional organisation for teachers, from early childhood education through to primary and secondary schooling in English and Māori medium schools. The Teaching Council mandated the Graduating Teacher Standards (GTS) in 2007. The GTS underpin the teacher education programme and students must meet these standards by the completion of the programme in order to graduate and be eligible for registration and provisional certification.



#### Notes (refer to circles above:

- What is expressed in MoE statement of intent, curriculum statements, and community expectations
- We acknowledge that students/learners bring into education their values, beliefs and dispositions which are shaped by language, culture, ethnicity, gender, sexual orientation, religious affiliations, marital status and ability/disability.
- 5. Theory refers to own, as well as formal theory.
- a Responding effectively to the interest of and aspirations of Māori learners and communities
  - Developing knowledge of tikanga Māori, te ao Māori and te reo Māori

#### Comments:

- (i) The dashed interconnecting ring (\_ \_ \_) indicates that the foci of the seven circles are interconnected in complex ways.
- (ii) The numbers in brackets refer to the Teaching Council's Graduating Teacher Standards (EC GTS).
- (iii) The Teaching Council Code of Ethics for registered teachers underpins the TC GTS
- \* Human Rights Act 1993 No 82 (as at 03 March 2010), Public Act

# Principles Underpinning Teacher Education Programmes and Related Graduate Outcomes

|     | <b>PRINCIPLES</b> Teacher education programmes will develop:  | RELATED GRADUATE OUTCOMES  Graduates of initial teacher education programmes will be able to:   |
|-----|---|---|
| 1.  | The skills and understandings that enable teachers to teach in ways that raise overall achievement levels and reduce disparities.   | Teach in ways that raise overall achievement levels and reduce disparities.   |
| 2.  | The ability to access, understand, critically appraise and use validated research findings on the impact of teaching interventions on student learning.                   | Access, understand, critically appraise research findings on the impact of teaching interventions on student learning, and use these findings to improve practice.  |
| 3.  | The ability and disposition to improve practice on the basis of inquiry into the values and assumptions that inform practice and the impacts of practice on students.     | Improve their own practice through inquiry into the values, assumptions and dispositions that inform their own and others practices and into the impacts of those practices on students.  |
| 4.  | The knowledge and skills necessary to practice in ways that are consistent with the Treaty of Waitangi.   | Practice in ways that are consistent with the Treaty of Waitangi.   |
| 5.  | The skills and dispositions to respond effectively to the needs and aspirations of Māori students and communities, and to improve educational outcomes for Māori.         | Respond effectively to the needs and aspirations of Māori learners and communities and work actively, on the basis of evidence about learning and achievement, to improve educational outcomes for Māori students.                      |
| 6.  | The skills and dispositions to respond effectively to Pasifika learners, and the knowledge and skills to improve educational outcomes for Pasifika students.              | Respond effectively to Pasifika students and work actively, on the basis of evidence about learning and achievement, to improve educational outcomes for these students.  |
| 7.  | Flexible and accurate understanding of subject matter knowledge, and related te ao Māori dimensions, associated with the core activities of teaching in curriculum areas. | Demonstrate accurate understanding of subject matter knowledge, and related te ao Māori dimensions, associated with the core activities of teaching in curriculum areas and use this knowledge in ways that are responsive to learners. |
| 8.  | High level skills in teaching approaches that are effective with particular types of content.   | Skilfully apply teaching approaches appropriate to particular types of content and monitor these to maximise effectiveness.   |
| 9.  | The ability to inquire into the values and assumptions that underlie and derive from the social, moral and political context of teachers' work.                           | Inquire into the social, moral and political context of teacher's work and into the values and assumptions that underlie and derive from these contexts.  |
| 10. | Ability to establish ethical relationships, and to work collaboratively with colleagues and community to improve educational outcomes.                                    | Establish ethical relationships, and work collaboratively with colleagues and community to improve educational outcomes.  |

# Teaching Council of Aotearoa New Zealand Graduating Teacher Standards

# **PROFESSIONAL KNOWLEDGE**

# Standard 1: Graduating Teachers know what to teach

- a) have content knowledge appropriate to the learners and learning areas of their programme
- b) have pedagogical content knowledge appropriate to the learners and learning areas of their programme
- c) have knowledge of the relevant curriculum documents of Aotearoa New Zealand
- d) have content and pedagogical content knowledge for supporting English as an Additional Language (EAL) learners to succeed in the curriculum

# Standard 2: Graduating Teachers know about learners and how they learn

- a) have knowledge of a range of relevant theories and research about pedagogy, human development and learning
- b) have knowledge of a range of relevant theories, principles and purposes of assessment and evaluation
- c) know how to develop metacognitive strategies of diverse learners
- d) know how to select curriculum content appropriate to the learners and the learning context

# Standard 3: Graduating Teachers understand how contextual factors influence teaching and learning

- a) have an understanding of the complex influences that personal, social, and cultural factors may have on teachers and learners
- b) have knowledge of tikanga and te reo Māori to work effectively within the bicultural contexts of Aotearoa New Zealand
- c) have an understanding of education within the bicultural, multicultural, social, political, economic and historical contexts of Aotearoa New Zealand

# **PROFESSIONAL PRACTICE**

# Standard 4: Graduating Teachers use professional knowledge to plan for a safe, high quality teaching and learning environment

- a) draw upon content knowledge and pedagogical content knowledge when planning, teaching and evaluating
- b) use and sequence a range of learning experiences to influence and promote learner achievement
- c) demonstrate high expectations of all learners, focus on learning and recognise and value diversity
- d) demonstrate proficiency in oral and written language (Māori and/or English), in numeracy and in ICT relevant to their professional role
- e) use te reo Māori me nga tikanga-a-iwi appropriately in their practice
- f) demonstrate commitment to and strategies for promoting and nurturing the physical and emotional safety of learners

# Standard 5: Graduating Teachers use evidence to promote learning

- a) systematically and critically engage with evidence to reflect on and refine their practice
- b) gather, analyse and use assessment information to improve learning and inform planning
- know how to communicate assessment information appropriately to learners, their parents/caregivers and staff

#### **PROFESSIONAL VALUES & RELATIONSHIPS**

# Standard 6:Graduating Teachers develop positive relationships with learners and the members of learning communities

- a) recognise how differing values and beliefs may impact on learners and their learning
- b) have the knowledge and dispositions to work effectively with colleagues, parents/caregivers, families/ whanau and communities
- c) build effective relationships with their learners
- d) promote a learning culture which engages diverse learners effectively
- e) demonstrate respect for te reo Māori me nga tikanga-a-iwi in their practice

# Standard 7: Graduating Teachers are committed members of the profession

- a) uphold the Education Council's Code of Ethics/Nga Tikanga Matatika
- b) have knowledge and understanding of the ethical, professional and legal responsibilities of teachers
- c) work co-operatively with those who share responsibility for the learning and wellbeing of learners
- d) are able to articulate and justify an emerging personal, professional philosophy of teaching and learning

# **ASSIGNMENT PROCESS**

Assignments are submitted either electronically, or via canvas, or in person.

Paper based and other non-electronic submissions will continue to be collected at the designated on-campus locations. These should be submitted with the coversheet that will be available via the Cover Sheet link located in the left hand navigation bar in your Canvas course site. The coversheets will be individualised with a QR code that will be scanned on receipt.

All non-electronic assignments are handed in at the campus where you attend the course (unless your lecturer advises otherwise).

Students must keep a copy of the written component of all assessment tasks submitted.

Assignments with non-electronic submission should be submitted at the campus where you attend the course, unless your lecturer/Canvas site advises otherwise. Please see below for details of drop off locations and their opening hours:

 Epsom Campus (except Flexi Learning: see below): A109A (The Assignment Centre located at the Education and Social Work Student Centre is open Monday – Friday, from 9.30am – 4pm during semester, and reduced hours during semester breaks).
 Drop box located at student centre; after-hours drop box located beside the main entrance.

The Assignment Centre will send an automated email to students to confirm receipt of assignments for non-electronic submission only.

# **Assignment Submission**

# Non-electronic submission of Assignments

Faculty students across all campuses will generate their own individual coversheets for each assignment. Every coversheet will contain a unique barcode to facilitate prompt processing and automated emails to confirm receipt and advise when an assignment is ready to be picked up.

Find the answers to common questions about preparing and handing in your assignments where it has been indicated the submission is to be on paper. If you still have questions please contact <a href="mailto:foedassignments@auckland.ac.nz">foedassignments@auckland.ac.nz</a>.

# **Electronic Submission of Assignments**

All electronic submission of assignments must be uploaded to an assignment dropbox on Canvas, or Turnitin as assigned by your lecturer. You will be notified at the beginning of your course that the submission of assignments is electronic. You will also be notified about how you will receive your marked assignment back. Usually online submission means your marked script will be made available to you online. Information will be provided as to how to upload your assignment and how to access your marked script online from the Course Director. No coversheet is required for electronic submission.

The submission times of 12:30pm for undergraduate and 4:30pm for postgraduate level 7 coursework apply to submission of <u>all</u> assignments.

Find information about coversheets, forms and course information and assignments frequently asked questions via link: www.education.auckland.ac.nz/en/for/current-students/assignments

# **Extensions**

Requests for extensions must be made to the Course Director (or nominee where applicable) in advance of the due date. Applications must be accompanied by evidence of the need for an extension. Extensions will not be granted for academic workload reasons (for example, a number of assignments due at the same time) but may be considered in the case of temporary illness or injury, or for compassionate reasons. Extensions are granted at the discretion of the Course Director (or nominee where applicable). For further information see <a href="https://www.education.auckland.ac.nz/en/for/current-students/assignments">www.education.auckland.ac.nz/en/for/current-students/assignments</a>.

#### **Penalties for Late work**

If you submit coursework after the notified deadline, or after the approved extension, you will have the marks for that coursework adjusted as follows:

- a within one calendar week late deduct 10% of the total value of the assessment (e.g., for an assignment worth 40%, you score 32 but hands the work in a day late. You lose 4 marks 10% of 40 and is awarded a final mark of 28)
- b one to two calendar weeks late deduct 50% of the total value of the assessment
- c later than two calendar weeks but not after the handing back of other students' work 100% deduction.

*Note:* under <u>Examination Regulations</u> 1c and d students must complete "to the satisfaction of the examiners." This means that you will still need to hand in assignment work even if it is later than two calendar weeks after the deadline.

# **Return of Marked Assignments**

You can expect to have marked assignments and tests returned within three weeks from the due date. Online assignments are usually returned online, while non-electronic assignments may be returned in class or via the Assignment Centre. An automated email will be sent when these are ready to be collected. You must produce your ID card to collect your assignment.

# **Compassionate Consideration (Unavoidable Personal Circumstances)**

If you face unavoidable personal circumstances that mean that you are unable to submit a component of **coursework**, you may apply to the Programme Leader for special consideration. You must apply no later than two weeks after the due date of the assignment.

The application is made on the form Compassionate Consideration: Unavoidable Personal Circumstances and must be supported by written evidence from a doctor or counsellor. The form can be found here: <a href="https://cdn.auckland.ac.nz/assets/education/for/current-students/FoEd-96B-Special-Considerationnew.pdf">https://cdn.auckland.ac.nz/assets/education/for/current-students/FoEd-96B-Special-Considerationnew.pdf</a>

If the Programme Leader supports the application, the Course Director in consultation with the Head of School may:

- a either, require the student to re-enrol in the course, or
- b where at least 50% of the coursework has been completed at a grade well above the minimum pass standard, award an assessed grade for the course based on:
  - i. **either** the grade achieved for completed work (one grade lower would normally be awarded in this case)
  - ii. **or** the allocation of a mark for the missing work derived from your ranking on the completed work, or
- c ask you to submit the work by a revised deadline, or
- d submit a new task by a revised deadline.

# Resubmission

With the exception of the two clauses below no provision should be made for resubmission of work for remarking.

At the discretion of the Programme Leader, and in consultation with the Head of School, a student who, at the end of the programme has failed no more than one non-practicum course with a D+ grade may be invited to submit to the Programme Leader a supplementary piece of work that addresses the areas of concern in the failed course. If the student meets the requirements of this supplementary work a grade of C-will be awarded.

# Assessment and Grading Scale

Assessment comprises examinations and coursework. Examinations are run centrally. Programme coursework refers to all other assessments (assignments, seminars, practicum, tests etc.):

- 1. In courses that involve coursework and examinations students must complete both components to the satisfaction of the examiners.
- 2. In courses that only include coursework students must complete to the satisfaction of the examiners such oral, practical, written or other tests and assignments as have been prescribed for the completion of the course.
- 3. In any course, students must complete all assignments.
- 4. In any course that has a practicum component, a student must pass all components in order to have passed that course as a whole.
- 5. Course results are reported as grades. There are ten pass grades and three fail grades.

| Grade      | Description   | Grade Point | Percentage |
|------------|---------------|-------------|------------|
| A+         | High first    | 9           | 90-100     |
| Α          | Clear first   | 8           | 85-89      |
| A-         | Bare first    | 7           | 80-84      |
| B+         | High second   | 6           | 75-79      |
| В          | Clear second  | 5           | 70-74      |
| B-         | Bare second   | 4           | 65-69      |
| C+         | Sound Pass    | 3           | 60-64      |
| С          | Pass          | 2           | 55-59      |
| C-         | Marginal Pass | 1           | 50-54      |
| Conceded I | Pass          | 1           |            |
| D+         | Marginal Fail | 0           | 45-49      |
| D          | Clear Fail    | 0           | 40-44      |
| D-         | Poor Fail     | 0           | 0-39       |

The development of assessment criteria for coursework should be adapted from the general university expectations for grade-level performance set out below:

| GRADE | % VALUE  | DESCRIPTION   |
|-------|----------|---|
| A +   | 90 - 100 | Work of high to exceptionally high quality showing excellent knowledge and understanding of subject matter and  |
| А     | 85 - 89  | appreciation of issues; well formulated arguments based on<br>strong and sustained evidence; maps and diagrams, graphs<br>and tables, etc included where appropriate; relevant  |
| A -   | 80 - 84  | literature referenced; high level of creative ability, originality and critical thinking; excellent presentation and communication skills.  |
| B +   | 75 - 79  | Work showing good to strong grasp of subject matter and understanding of major issues though not necessarily of the   |
| В     | 70 - 74  | finer points; arguments clearly developed and based on convincing evidence; relevant literature referenced; evidence  |
| В -   | 65 - 69  | of creative ability, originality and critical thinking; good communication and presentation skills.   |
| C +   | 60 - 64  | Work showing a knowledge of subject matter and appreciation of main issues though possibly with some lapses   |
| С     | 55 - 59  | and inadequacies; arguments developed and supported by some evidence and references; creative ability, originality  |
| C -   | 50 - 54  | and critical thinking present but limited; adequate communication and presentation skills   |
| D +   | 45 - 49  | Work lacking breadth and depth. Work generally has gaps. Frequently work of this grade takes a simple factual approach and understanding and coverage of material is  |
| D     | 40 - 44  | inadequate; does not attempt to interpret the material; at<br>the lower end, indicates a need for considerable effort to<br>achieve improvement; communication and presentation skills<br>are poor.                     |
| D -   | 0 - 39   | Highly unsatisfactory. Work shows a lack of knowledge about and understanding of the topic. Inadequate in degree of relevance, sometimes completeness, sometimes both.  Communication and presentation skills are weak. |

Please note that the attainment descriptors are adapted to different levels of learning or degree study.

# SUPPORT SYSTEMS FOR STUDENTS

Where students have questions or concerns about their programme, performance, or personal professional well-being they are urged to seek immediate assistance from an appropriate source.

| Nature of your query or concern:   | Who to see:   |   |
|--|---|---|
| Academic Success Centre<br>(Student Support)<br>N Block Level 3 foyer    | Student Engagement and Experience<br>Academic English Language Support<br>Speech Language Therapist<br>Maths Support  | Rebekah Williams ext 48855<br>Jenni Bedford ext 48186<br>Alaine Tasker ext 48756<br>Angela Spavin ext 48217 |
| Counselling Support  | Epsom Campus Counsellors: make appointment online under 'Student Health and Counselling Services' or phone 923-7681   |   |
| Deferral, Resignation, Transfer  | Education and Social Work Student Centre –  | request appropriate form  |
| Difficulty with course content   | Your lecturer/s<br>Academic Success Centre – N Block  |   |
| Feeling at risk of failure/progress causing concern                      | Your lecturer/s, Academic Success Centre, Student Health and Counselling Services, Associate Director or Programme Leader, Course Directors, Pouarataki         |   |
| Financial, Hardship, Student<br>Association etc.                         | ESSA (Education and Social Work Students Association)  Office: N335 from 10.30 am – 2 pm during semester time.  Email: info@essa.co.nz  Website: www.essa.co.nz |   |
| Health/Medical   | Student Health and Counselling Service, Epsom Campus, R Block<br>Phone: 623 8889 or ext 48526   |   |
| International Students   | Associate Dean International (Strategic Engagement) Dr Marek Tesar, ext 46375   |   |
| LGBTI Student Support  | Faculty Rainbow Network Email: rainbowEDSW@auckland.ac.nz   |   |
| Scholarships   | Faculty <u>Scholarships</u> or<br>University scholarships: <u>www.scholarships.a</u>  | uckland.ac.nz   |
| Student Allowances/Loans   | StudyLink, 0800-889 900   |   |
| Student Disability Services  | Email: disability@auckland.ac.nz Website: www.disability.auckland.ac.nz   |   |
| Support for Māori students <u>Te Korowai Atawhai</u>                     | Kaitiaki Tauira Māori /Māori Student Support Advisor:<br>Audrey Hohaia, ext 48164<br>Kaiāwhina & student study space (contact Audrey for location)              |   |
| Support for Pacific students Pasifika Success                            | Pasifika Success Coordinator (Level 2 N211) Tim Baice, Academic Coordinator, ext 48469  |   |
| Support for Students from Refugee Backgrounds                            | Jenni Bedford, Academic Success Centre Email: <u>i.bedford@auckland.ac.nz</u>   |   |
| Sylvia Ashton Warner Library   | Epsom Campus – Phone: 09 623 8886<br>Email: <u>library@auckland.ac.nz</u>   |   |
| Timetables, programme of study. Fails, resits, changes to your programme | Education and Social Work Student Centre, A   | A Block   |

You will be advised further about these during orientation week, as well as the following faculty services:

- Parents room H404
- Prayer room A330
- IT services

# LIBRARY: ESSENTIALS FOR USING THE SYLVIA ASHTON-WARNER LIBRARY

The greatest source of your information and research efforts will be found in the Library. It is essential that you attend the Orientation Programme for the Library.

# **Library hours – Epsom Campus**

# **Term hours**

| Monday - Thursday | 8 am – 8 pm  |
|-------------------|--------------|
| Friday            | 8 am – 6 pm  |
| Saturday & Sunday | 10 am – 4 pm |

#### Term break hours

| Monday - Friday   | 9 am – 6 pm  |
|-------------------|--------------|
| Saturday & Sunday | 10 am – 4 pm |

The Library lending policy is explained in detail on the library website here: <a href="http://www.library.auckland.ac.nz/services/borrowing-and-requesting">http://www.library.auckland.ac.nz/services/borrowing-and-requesting</a>. It also explains how to request an item and how much the fines are.

### Key points to remember:

- There are Subject Librarians who can help you with your research. Go to : http://www.library.auckland.ac.nz/contacts/subject-librarian/?sbid=0
- The Library provides training courses in searching the catalogue, using databases and EndNote. Make a booking at: <a href="https://www.library.auckland.ac.nz/workshops/my">https://www.library.auckland.ac.nz/workshops/my</a> account
- **Always** check your library account on the Library Catalogue, to find out when your books are due back. You can also renew your books online from here.
- If you receive a recall notice, return the item immediately or by the new due date. There are heavy fines for recalled books not returned by the new due date.
- Email notices about recalled books or overdue items are sent to your student email.
- If you are going to be away from the campus please ensure that you return any library books before you go. The Library will not accept either of the above as excuses to cancel any penalty charges.

Many course readings may also be available as an electronic resource accessed through the Library system.

# **Short Term Loan**

You will find that within the reading lists of most of your courses, an indication that some of the books will be placed on short term loan. This means that items of heavy demand are placed behind the lending desk as **short term loan**. The items are for use within the library only, but most may be borrowed as overnight loans. An overnight loan is issued **in the last 2 hours before the library closes** and **must** be returned by opening time of the library to avoid a fine.

# Study Space

Most study space is provided in the Library. Many more study places and computers are provided in the Kate Edgar Information Commons on the City Campus. You are encouraged to make use of these facilities, as regular study habits will prevent overloaded work commitments and stress. Students may request access to classrooms for study groups/seminar practice at times when classrooms are not scheduled. You must make a booking to guarantee access. Discuss your request with your lecturer.

# Computers

In general, students are expected to complete all their assignments on a computer. Information technology is an integral part of education and social work practices, and all students should be computer literate at the time of their graduation.

Students have access to computers in the library, both for library use and for casual use for the completion of assignments as well as research. The Epsom campus also offers to students a range of network services such as internet access, email services and printing. Computers in the teaching labs in N block are also available for student use, Monday to Fridays, when classes are not running.

# Workshops

The Libraries and Learning Services also offer advice and workshops to assist you with University study. Workshops include referencing, how to search for relevant journal article, improving listening and speaking skills and writing skills are offered. To register for these courses, visit the Libraries and Learning Services website <a href="https://example.com/here/">here</a>.

# GENERAL UNIVERSITY INFORMATION AND POLICIES

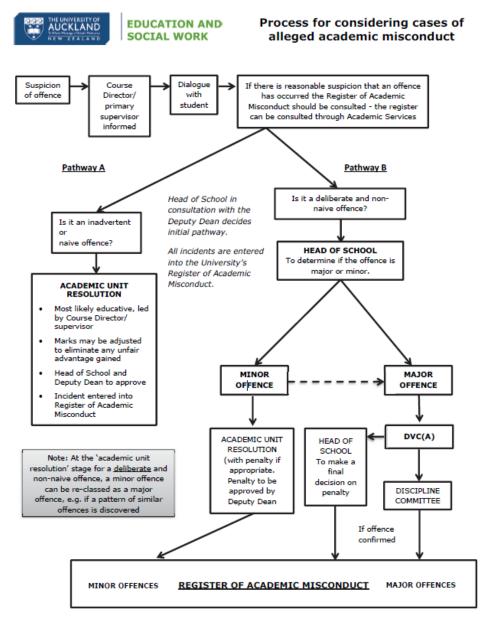
# **Academic Integrity**

All students admitted to an undergraduate degree and all postgraduate students who have not already completed the Academic Integrity Course are required to do so as a condition for completing their programme of study (see University of Auckland 2019 Calendar, pp 31). Through this online course students will learn how to demonstrate academic integrity in their study and research, improve their knowledge about University rules relating to academic conduct, and understand the consequences of academic misconduct. For more information visit this link: <a href="http://www.auckland.ac.nz/academic honesty">http://www.auckland.ac.nz/academic honesty</a>

#### Academic Misconduct

The University has a statutory responsibility to encourage the development of intellectual independence in its students. It assesses the achievement of this goal through coursework and examinations. The University expects all students to complete coursework and examinations with integrity and honesty.

The University of Auckland will not tolerate cheating, or assisting others to cheat. It views cheating as a serious academic offence. To ensure that the standard of all University qualifications is maintained, students and staff have a responsibility to prevent, discourage and report cheating. Allegations of academic misconduct at the Faculty of Education and Social Work shall be dealt with by the following process:



Adapted from the University of Auckland Academic Conduct Statute Schedule 1: Process for considering cases of alleged academic misconduct

It is recommended that each school identify one key person who will attend all cases of alleged misconduct to ensure a consistent approach to dealing with these matters

# **Academic Standing (Unsatisfactory progress)**

In undergraduate programmes, students' academic standing is assessed each semester. To maintain the status of 'good' academic standing a student is required to pass at least 50% of points enrolled in any one semester. Failure to meet the 50% threshold will mean that a student's academic status in their next semester of study is amended and s/he will be reviewed. Continued failure to meet the criteria to attain 'good' academic standing will result in a student's status being revised to 'academic restriction' and finally 'enrolment terminated'. More information about Academic Standing can be found here.

# **Aegrotat and Compassionate Consideration**

This is a University process that applies only to University Examinations (and Tests). Full details are in the University of Auckland Calendar <u>Examination Regulation 13</u>. For assignment information, see <u>Compassionate Consideration (Unavoidable Circumstances)</u>.

# **Appeal of Course Marks or Grades**

A student who is concerned about a mark or grade for an assessment can appeal in writing to the Course Director for a reconsideration of the mark or grade stating the reason why they consider the mark or grade is inconsistent with the assessment criteria. The written appeal must be received within one week of the work being available for return or grade being notified. The Course Director reviews the mark or grade in relation to the stated reasons or seeks a second opinion if they were the original marker or assessor. If the appeal is not upheld and the student is still concerned a written appeal, restating the nature of the concern in relation to the assessment criteria, needs to be made to the Academic Head.

# **AskAuckland**

<u>AskAuckland</u> is the University's online help and support centre. A list of frequently asked questions is available online. If the answer is not available online, there is also the option to have your question or comment sent to the Student Support Team. Students can also drop in to the Education and Social Work Student Centre.

# **Availability of Examination Scripts**

You can request a copy of your examination script within three months after the end of the examination period. Examination scripts will normally only be retained for four months after the examination before being destroyed (<u>Examination Regulation 23</u>). For more information see <u>here</u>.

# **Change of Name**

The Education and Social Work Student Centre has form to register name changes. Official evidence of name change is essential, e.g., marriage certificate or deed poll papers.

# **Conceded passes**

Conceded passes can only be granted in undergraduate degrees consistent with university regulations. For full details see the *University of Auckland Calendar* Examination Regulation 20.

# **Course Deletions and Withdrawals**

- A course deletion means that the course will be removed from your academic record and fees are fully refunded. There are specified timeframes within which course deletions can occur. Specific dates at which deletions can occur can be obtained via the following link: <a href="http://www.calendar.auckland.ac.nz/en/genregs/enrolment-and-programme.html">http://www.calendar.auckland.ac.nz/en/genregs/enrolment-and-programme.html</a>
- Withdraw means that you are withdrawing from a course after the deadline for deletion and before the
  last day to withdraw. Withdrawn courses remain on your academic record with a withdrawn grade and all
  fees remain owing. A withdrawn grade counts as a fail for Grade Point Average (GPA) calculations.
  Specific dates at which withdrawals can occur can be obtained via the following link:
  <a href="http://www.calendar.auckland.ac.nz/en/genregs/enrolment-and-programme.html">http://www.calendar.auckland.ac.nz/en/genregs/enrolment-and-programme.html</a>

# **Deferring from a programme**

Full time students can apply to defer the completion of their programme for up to one year, once they have enrolled and started the programme. Forms are available from the Education and Social Work Student Centre.

**Please note:** Students deferring should note that the programme from which they defer may not be available in the same form, sequence or time-frame when they return to study, and full credit may not able to be awarded for previous study.

#### **Enrolments**

Students must enrol in a timely manner. There are penalties for late enrolment and course changes. For more information, see <a href="here">here</a>.

#### **Fees**

The payment of fees is a student's responsibility. Fees remain a personal debt if they are unpaid. To find out more about fees, including what happens if fees are unpaid, see <a href="here.">here.</a>

# Forms, Policies and Guidelines

A number of student forms and the University policies and guidelines for students are available on the University website for students to access <a href="here">here</a>. Some of the forms still need to be obtained from the Education and Social Work Student Centre, as they are faculty specific, such as for deferment, resignation from a programme or transferring to another programme.

# **Group assessment**

There may be times when students are required to complete a group assessment task or team based project. Details of such tasks, including group work expectations will be published in course materials to ensure students are clear about what is being assessed and the allocation of marks to the various components of the assessment. More information about group work can be found here.

# Graduation

At the successful completion of a programme students will need to apply to graduate using <u>Student Services</u> <u>Online</u>. Further information about applying to graduate is available <u>here</u>.

# MyAucklandUni

<u>MyAucklandUni</u> is a student's one-stop-shop that shows all your important information in one place. It makes it easy to stay informed, understand what you need to do, find information, and complete tasks. Plus you get easy access to enrol in your courses, your student email, Canvas, Student Services Online, your Library information, your personal details and <u>AskAuckland</u> help and support.

# **Partial Resits**

Partial resits are not permitted. A student who has failed a course is required to complete all assessment requirements for the course in which they re-enrol.

# Resignation from a programme

Any intention to resign from a programme should be discussed with the programme leader or Associate Director. The relevant form is available from the Education and Social Work Student Centre and must be signed by the Programme Leader or Associate Director.

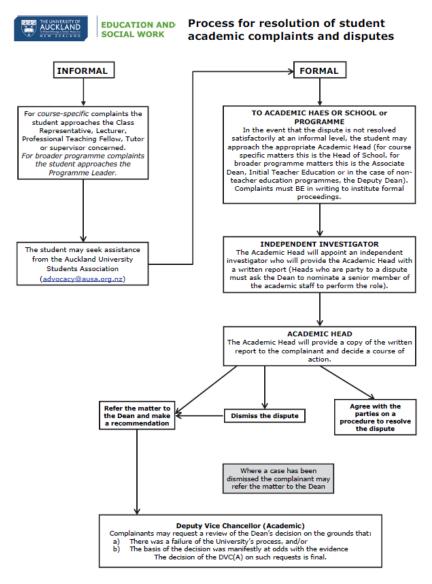
# Request an official transcript

Students are able to create an <u>unofficial transcript</u> which is an unofficial record of courses that they have attempted at the University with Student Services online, which can be used for internal use. If you require an official transcript of your academic record to supply to someone outside the University, you can do so by following the instructions here.

# **Student Academic Complaints and Disputes**

If a student has concerns about their course teaching or assessments, or the way that they are being treated by a staff member, the Resolution of Student Academic Complaints and Disputes Statue allows for a prompt and formal resolution of all student academic disputes or complaints, as they arise.

The Resolution of Student Academic Complaints and Disputes at the Faculty of Education and Social Work shall be dealt with by the following process:



Adapted from the University of Auckland Resolution of Student Academic Complaints Statute

# Student email

All students enrolled at the university are provided with an email account called student email. At the time of enrolment, students are provided with an email address. This address includes a student's username characters plus a generic address, e.g., <a href="mailto:jbon007@aucklanduni.ac.nz">jbon007@aucklanduni.ac.nz</a>. Students are able to access student email through the following link: <a href="http://mail.aucklanduni.ac.nz">http://mail.aucklanduni.ac.nz</a>.

Student email is the main way in which the university communicates with students so it is vital that students access their email account on a regular basis. Failure to do means that students miss out on important information such as communications relating to coursework and academic progress, examinations, graduation, student financials and the library. Urgent and unexpected communications are also sent through this email, e.g., what will happen if a natural disaster strikes the university / the city of Auckland.

Students can forward their university email to a private address if they wish to do so and this can be completed by signing into your account and providing the appropriate details.

# Storage and Disposal of Student Work

Examination scripts will be retained in secure storage for only four months following the examination period and thereafter be destroyed (<u>Examination Regulation 23</u>). Thesis, dissertation or research portfolios will be retained until six months after the assessment has been completed.

Assignments will be retained in secure storage until five weeks into the start of the following semester and thereafter destroyed.

# **Student Services Online (SSO)**

Student Services Online is the University of Auckland's comprehensive online system, which enables students to apply for admission to the university and once accepted into a programmed, enrol in courses. Students can access SSO via the following link: <a href="https://www.studentservices.auckland.ac.nz">www.studentservices.auckland.ac.nz</a>

SSO also provides students with access to a range of relevant academic information including:

- Course advice and information;
- Enrolment advice;
- · Fees advice;
- Timetables, grades and course history advice;
- Graduation.
- Updating personal details.

**Course advice and information** includes programme requirements and the course catalogue for your programme.

**Enrolment advice** includes closing dates for enrolment into courses. Students can enrol in their required / selected courses and, if necessary, apply for a course concession. Changes to programmes can be made such as the deletion and addition of courses.

#### Fees advice

This link enables students to check their account details for fees, charges, payments, credits and refunds. Students can also create an account statement and invoice and make payments online using a credit card.

**Timetables, grades and course history advice** enable students to view their programme and examination timetables. Grades, course history and unofficial academic transcripts can also be viewed. A request for an official academic transcript can also be made.

# Submission in Māori

Assignments and examinations in courses that do not use Te Reo as the medium of instruction may be submitted in Māori provided the Course Director has been consulted within the first two weeks of the course and confirmed the availability of a suitably qualified person with linguistic and subject expertise to mark the work. More information is available <a href="here">here</a>.

# **Texts and resources**

Many required texts are available through <u>UBIQ</u> bookstore, the University Bookshop or <u>Kohia Centre</u>, and it is possible to order these online. You will also be provided with readings in several different ways. Basic readings are provided electronically free of charge. These will be provided to you through Canvas. Your individual course lecturer will inform you how you can access your readings. In addition some hard copies may be available on short term loan in the Library.

# Third party assistance

While it is expected that at all levels of study students work independently producing work that is their own, there may be times when help is needed in regard to the improvement of written communication skills. The University of Auckland encourages students to improve their writing skills and permits students to seek assistance from third parties to do so. However, there are limits to the type and level of assistance that third parties can provide. Full details regarding the type of advice and support that third parties can offer can be found here.

# Transfers between University of Auckland, Faculty of Education and Social Work Programmes

Transfers between University of Auckland, Faculty of Education and Social Work programmes may be possible in some circumstances, subject to the following provisions:

- All such transfers shall be subject to the approval of the programme leader/Director responsible for the
  pathway where the student resides and the programme leader / Director responsible for the pathway into
  which the transfer is sought.
- All requests for transfers will be considered on the basis of University of Auckland's <u>Credit Regulations</u> for cross-credit and internal credit (see University of Auckland Calendar, pp 26). Where programme components vary, full credit for already-completed courses may not be awarded.

# Transfer to other Colleges / Faculties of Education

A student is expected to complete the programme for which he/she is selected. However, if a student decides to transfer to another college / faculty of education then they must resign from the Faculty of Education and Social work programme in which they are enrolled by following the process for 'Resignation from the Programme'.

# Updating addresses and personal details

With <u>SSO</u> students can quickly update their personal details whenever they choose. While students cannot change verified information, such as names online, you can make sure that the University has up-to-date contact details. We do occasionally post correspondence to the mailing address that was listed when applications were submitted, such as acknowledgment letters, fee invoices, student ID cards or graduation information.

# **University Proctor**

The Proctor is the primary reference point in the University for all matters relating to student non-academic misconduct, including complaints against students, or disputes between students. While the Proctor does not handle academic complaints or disputes, they are able to provide students with advice about the policies and procedures in this area. For more information about the University Proctor, see here.

# **Vulnerable Children's Act**

Every student applying for admission or admitted to an Initial Teacher Education programme or Bachelor of Social Work, Postgraduate Diploma in Counselling Theory, Master of Counselling and Master of Social Work Professional programme will be subject to safety checks under the Vulnerable Children Act 2014. A safety check includes (but is not limited to) a New Zealand Police vet and an assessment of the risk, if any, that the student would pose to the safety of children if employed or engaged as a children's worker. If a student enrolled in an Initial Teacher Education, Counselling or Social Work programme is found to have been convicted of a specified offence (as listed in Schedule 2 of the Vulnerable Children Act) or otherwise assessed to pose an undue risk to the safety of children, they may not be permitted to perform the required practical work and so be unable to complete the programme.

Students in the Bachelor of Sport, Health and Physical Education will also be subject to safety checks under the Vulnerable Children Act 2014 during the second year of their programme, prior to enrolment in EDUCSW 302 and SPORT 204. This will not prevent any student from attaining their qualification but may limit his/her options with regards to available service-learning opportunities and employment opportunities. Students will need to discuss this further with the programme staff. Please refer to the legislation <a href="here">here</a> for more information.

If you have concerns about past convictions for specified offences or whether you could be assessed to pose an undue risk to the safety of children, you should notify us by emailing <a href="mailto:esc.manager@auckland.ac.nz">esc.manager@auckland.ac.nz</a>. You should note that the Criminal Records (Clean Slate) Act 2004 does not apply to Police vets conducted to perform safety checks of core children's workers under the Vulnerable Children Act 2014, even if it would normally permit that person to conceal their criminal convictions.

## Withdrawal from Courses

Withdrawals from courses must be completed formally through the Education and Social Work Student Centre. For more information about course withdrawals, see <a href="here">here</a>.

# PROFESSIONAL REQUIREMENTS AND CONDUCT

As in any professional programme of study, a high level of professional ethics is expected of both staff and students alike. Particularly when working in fieldwork settings and when conducting research, students will be expected to observe the University of Auckland and site-specific codes of conduct as well as the provisions of The Privacy Act.

# Attendance

Full attendance is expected in all on-campus courses/classes and during practicum placements or other field-work. Non-attendance will put at risk students' ability to meet learning outcomes. All absences should be discussed with the lecturer/s or the fieldwork supervisor as a matter of professionalism and courtesy. Please see the Associate Director/Programme Leader or a counsellor if you feel this is more appropriate.

# Cheating and Plagiarism

You **may have up to 100 percent of marks deducted** for an assignment if it includes someone else's unattributed, or less than fully attributed, work or ideas. In serious cases disciplinary action may be taken.

You can avoid cheating by:

- 1. Being honest, with appropriate referencing, about all sources you have used and the level of indebtedness to those sources.
- 2. Not copying any part of any other student's work.
- 3. Not using material from previously submitted assignments.
- 4. Not making up or fabricating data.
- 5. Not using material from commercial essay or assignment services, including web-based sources.

You can help others avoid cheating, and avoid being accused yourself, by:

6. Not letting any other student copy any part of your work.

If you have any doubts about what is an acceptable level of collaboration or discussion with other students, you should talk about this with the Course Director BEFORE you hand in the work for grading.

There is a difference between "getting help" and cheating. "Getting help" is directed towards assisting you to understand the material and assignment questions so that you are in a better position to create your own answers – this is acceptable. "Getting help" could be obtained through a discussion with a student group, academic staff or tutors in preparation for doing an individual assignment.

Talking about an assignment and methods of solving problems with other students is an acceptable form of collaboration in the learning process, and is encouraged. Cheating arises, for example, if a student copies another student's answers or ideas, or someone else writes some, or all, of a student's assignment. You should keep all preparatory notes and assignment drafts.

If you are having difficulties with your ability to manage the workload of the course you should seek assistance. It is better to deal with issues of workload and stress as they arise, rather than to be accused of cheating.

# Referencing

Correct referencing is **essential** to good essay writing. Poor referencing and use of literature impacts on grades for written assessments The University of Auckland uses the APA 6<sup>th</sup> referencing style.

Referencecite is the official University of Auckland website which offers assistance on all aspects of referencing. Visit it at <a href="https://www.cite.auckland.ac.nz">www.cite.auckland.ac.nz</a>

#### **Need more information?**

For a complete referencing guide see the Publication Manual of the American Psychological Association. The Sylvia Ashton-Warner Library holds copies of this.

American Psychological Association. (2010). *Publication manual of the American Psychological Association* (6<sup>th</sup> ed.). Washington, DC: Author. **Call no. 808.02 PUB 2010** 

# Professionalism and the use of social media

Access the following links for professional and practical guidelines for the use of social media to help you maintain professional standards. <u>Professionalism and the use of social media guidelines</u> or <u>Teachers and Social Media</u>.

# **Jury Service**

If you are called up for jury service you are able to request a letter of support from your Programme Director/Programme Leader so that your programme of study is not put in jeopardy. Applications to apply for exemption are considered on a case-by-case basis by the court registrar and they are not always accepted. Please take your jury summons documentation to the Practicum Office in H201a for Teacher Education Programmes or the School's Administration Office in N303 for Social Work and Counselling programmes or the Programme Leader for BSportHPE. (Please refer: <a href="https://www.justice.govt.nz/courts/jury-service/what-it-involves/">https://www.justice.govt.nz/courts/jury-service/what-it-involves/</a>).

# **TEACHER REGISTRATION**

With few exceptions, teachers in New Zealand are required to be registered. On successful completion of an approved initial teacher education programme, graduates are eligible to apply for registration and provisional certification.

In awarding a teaching qualification, the University of Auckland, Faculty of Education and Social Work must be confident of each graduate's ability to meet professional standards. During the course of their programme all candidates must demonstrate that they can meet the registration criteria that are reprinted below. Failure to do so may result in a formal review of a candidate's place in the programme.

# Criminal Convictions while undertaking, or during deferment from, the programme

Criminal convictions must be declared at the time of enrolment. It is also mandatory that a student immediately informs the University of Auckland of any criminal charges (other than minor traffic offences) s/he may face and/or be convicted of during his or her enrolment in the Graduate Diploma in Teaching programme. Failure to do so may have implications towards the completion of the student's programme and the teacher registration process.

Our application process asks the applicant to declare criminal convictions. Every year a number of applicants tick 'No' and then the Police Check reveals that in fact there is a conviction. While this conviction may be for something that you think should not impact on your eligibility or suitability for teaching, the Teaching Council may view this differently. What appears to count against you is failure to disclose at time of selection. If you are unsure of what constitutes a criminal conviction (note that many driving charges fall into this category) please check with the manager of the Education and Social Work Student Centre as a matter of urgency. The Teaching Council <u>do</u> check with us as to whether or not you have disclosed. Otherwise you risk having your application for registration declined or held up at the end of the year.

# Portfolios and Teaching Council's Graduating Teacher Standards (TC GTS)

The Teaching Council mandated the Graduating Teacher Standards: Aotearoa New Zealand in 2007. Students need to meet these standards by the completion of the programme and they are required to provide evidence of this requirement in a personal electronic portfolio. The portfolio will be developed during each year as part of a student's professional development journey.

## Registration and Other End-of-Year Procedures

Teachers need to meet specific requirements in the Education Act 1989 to be issued with registration and a practising certificate.

Teacher registration and certification signal your official membership of the teaching profession. Registration and certification are two of the main ways that employers, colleagues, learners and the wider community can be assured that a teacher is qualified, safe and competent.

You need to be **both** a registered teacher **and** hold a current practising certificate. It is the practising certificate that enables you to be lawfully employed in a teaching position.

A current practising certificate is compulsory for those employed in teaching positions in kindergartens, primary and secondary schools (state, integrated and independent schools), kura, and for employment in most teaching positions in early childhood settings.

Your registration is granted when you have met the requirements to join the teaching profession. It does not expire and you do not need to apply for it again unless it is cancelled. Registration alone does not allow you to lawfully work as a teacher - you also need a current practising certificate.

To keep working as a teacher you must renew your practising certificate every three years.

# Registration and Provisional Certification

The first job you need to do, as soon as you have completed your programme of study, is to organise your registration and provisional certification with the Teaching Council of Aotearoa New Zealand. You can, in fact, **do this in advance of your programme completion**, just follow the steps below.

You can begin this process by downloading and completing the appropriate form from the Teaching Council here.

You can submit the form before you have an official transcript (eligibility to graduate) from the University. The Teaching Council will issue you a number and begin processing your application. However, you will not get your registration or provisional certification until you send in your official transcript, as this indicates your eligibility to graduate.

The Faculty of Education and Social Work is not able to supply you with your official transcript. You will need to request your official transcript from the University of Auckland here. The cost is \$30.

NB: This transcript cannot be issued until all your marks are in.

It is recommended you get two copies. The first for the Teaching Council and the second for the centre which employs you, so that arrangements can be made to pay you and your starting salary can be established.

- The Teaching Council requires a Police Check. This can take time (i.e., months) for people who have lived overseas for periods of time or for international students intending to teach in New Zealand. Initiate your check well in advance of the end of the year.
- Your starting salary is determined by the Ministry of Education. Your previous employment in areas relating to education and teaching may contribute to your starting at a higher level that the basic starting 'step'. Make sure you document your employment history. This can be done during 2019. Seek proof of your employment history from previous employers (where relevant), preferably with a very brief description of duties undertaken.

# **International Students**

The Faculty International Office is located in the A Block Annex, and provides assistance with Teaching Council registration and immigration requirements. You can contact the Maxine Ma (International Coordinator) extn 48211 for all of your enquiries.

# STUDENT FEEDBACK

The University is committed to providing students with an outstanding learning and teaching experience, programmes of study that are challenging and of international calibre, and opportunities and support to achieve their academic potential.

To ensure we continue to meet these commitments, we need to know how well we are doing and what you would like to see done better. Feedback from students provides the University with the ideas and incentives to make further improvements to what we do.

# Do students have to give feedback?

Giving feedback is entirely voluntary and you will never be compelled to do so. But just as your university experience benefits from previous student feedback, future students will benefit from any feedback you choose to give. And you will may also see changes resulting from your feedback during your time as a student at the University.

The first step to making your voice heard is to complete the course evaluation or survey provided to you by the University. The more students who complete the evaluation or survey, the more significance and impact the results can have.

The University sometimes may take a few weeks, months or longer to take on board and action student suggestions. In some cases, you will reap the benefits yourself, and in others, future students in your course or programme will benefit.

# Make sure your feedback is constructive and effective

As a student, you will know when you have received helpful feedback, and when you have gotten feedback that doesn't really give you the information you need in order to improve or reflect on your work.

- make sure your feedback is specific and realistic
- · Focus on issues, not specific people
- suggest solutions
- keep it relevant

# Types of feedback

# **SET**

Each semester students receive a Summative Evaluation Tool or SET evaluation for each taught course they are enrolled in. The SET evaluation will includes questions about the course and about your teachers. These evaluations allow you to provide constructive, honest feedback that can help a teacher or teaching team to make improvements to a course.

# **Learning and Teaching Survey**

Each year, 10,000 students are selected to complete the annual Learning and Teaching Survey. The University runs this survey so we can understand how things are going for students and make positive changes around the University based on student feedback. This survey is the main way the University gathers information from students on their overall experience of studying at this University, and uses this information to set priorities for the next year(s).

# **Student representatives**

Volunteering as a class representative is an excellent opportunity to provide feedback, and to pass on the feedback of your peers to your teachers. Class representatives can also participate in academic unit and faculty level staff-student consultative committees.

At a university level, student representatives sit on all of the University's key academic committees, and elected student representatives from the different student associations across the University attend the Vice-Chancellor's Student Consultative Committee where they discuss issues of importance to students with the Vice-Chancellor and senior staff.

# What happens to your feedback?

Each year the results of course and teaching evaluations (SET) and the Learning and Teaching Survey results are analysed and reviewed in a series of meetings with the Vice-Chancellor (Academic), the Director of Learning and Teaching, the Manager, Academic Quality, each faculty dean and other faculty staff to review what students have said, and what is planned in response.

Faculties identify a number of <u>priority initiatives</u> that they will work on to improve the learning and teaching environment, as identified by students in their faculty. These are reported to the University Teaching and Learning Committee

For SET evaluations, the results are returned to academic staff and the Academic Head (Head of School). It is the responsibility of the teaching staff to judge how best to use the feedback in making adjustments and/or improvements to their course, teaching practices etc.

Teaching staff are strongly encouraged to tell students what changes will/have been made in the course and its teaching as a result of what students have said in their feedback.

# Courses with low ratings

A summary of the evaluation results for each faculty is also provided to the respective dean. As mandated by University policy, this summary includes a list of all courses that do not reach a minimum 70% 'agree/strongly agree' response level to the question 'overall, I am satisfied with the quality of this course.' The faculty reviews each course to determine what factors have contributed to the student rating, makes improvements where necessary, and subsequently assesses, through re-evaluation, if students rate the course more highly. These courses are discussed in the annual meeting with the Deputy Vice-Chancellor (Academic).

For more information about student feedback, including some of the changes that have come about from student feedback, visit the University's website <a href="here">here</a>.