

Browser requirements for SciQuest ERM v8.1.1

Windows

- Firefox ESR Version 52.0.1 (not the 64-bit version). Download here: <https://www.mozilla.org/en-US/firefox/organizations/all>
- Internet Explorer

Mac

- Firefox ESR Version 52.0.1 (not the 64-bit version). Download here: <https://www.mozilla.org/en-US/firefox/organizations/all>
- Safari may be used, but needs to be configured correctly:
 1. Click on Safari and select Preferences
 2. Choose the Security option
 3. Select Allow Plug-ins, then click on Manage Website Settings
 4. Click on the Java item, select an option (Ask, Allow or Allow Always) from the pulldown list When visiting other websites
 5. Click Done, then close the Safari Preferences window

Java JRE Current (x86)

- Go to your "Software Center" and check **Java JRE Current (x86)** is showing under the Install Software tab. If not, install from the Available Software tab or log a request with IT.
- Java must be x86 and version 8u144 or later.

Troubleshooting

- Ensure that pop-ups are not blocked:
 - Internet Explorer: Go to Settings -> Internet Options -> Privacy. Uncheck 'Turn on Pop-up Blocker'
 - Firefox: Go to Options -> Content. Uncheck 'Block pop-up windows'
- If you are asked to let Java run, click Yes/Run.
- If you are asked to update Java, you can choose to do it later by selecting 'Run this time'
- It may take up to two minutes for SciQuest ERM to start up for the first time in a new browser.

If you are still having issues please log a request for your local IT team to help.