7. Edit carts, track carts, and reorder





Overview

- The **Held Carts** tile shows external shopping carts that have not been picked up by the STC or UniServices Purchasing.
- The My Requests tile shows shopping carts that have been picked up by the STC or UniServices Purchasing, and submitted Stockroom carts.
- 1. Use Held Carts to edit or review carts
- 2. Unload held carts
- 3. Review Shopping Cart Submitted Reports
- 4. Use My Requests to track orders and reorder your own carts
- 5. Use Request Item Search to track and reorder other users' carts

Steps

1. Use Held Carts to edit or review carts

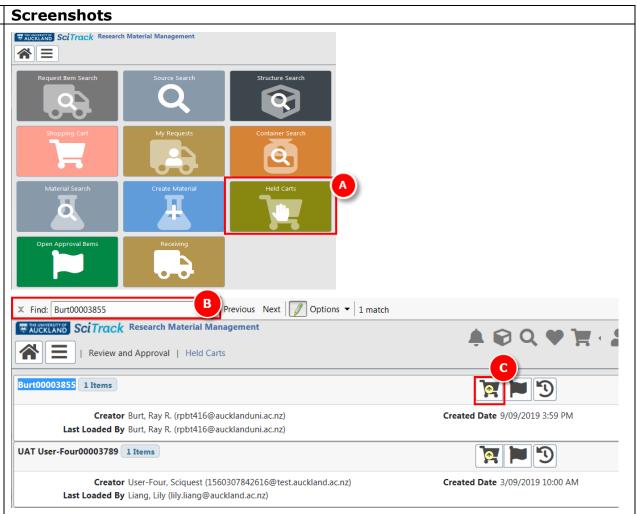
Held carts can only be edited **before** STC/UniServices purchasing pick up the cart. If you need to make changes after the cart has been picked up, you will need to use My Requests to reorder the items in a new cart (see Step 4).

- A. Click Held Carts.
- B. Search for cart by holding **CTRL-F** and then typing the cart name or creator name.
- C. Click ! to load the cart.

Important:

Once you load a cart it is very important to proceed to checkout and submit the cart.

If you accidentally close the **Held Cart** window before submitting the cart, you will need to unload it (see **step 2** below).

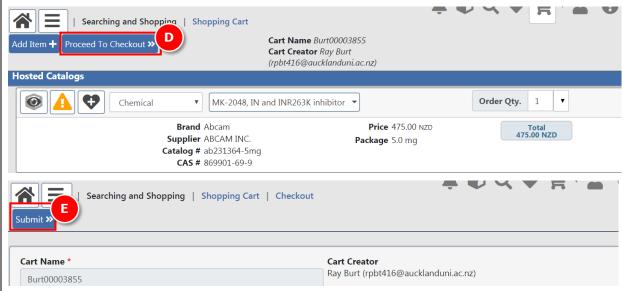




- D. Make any required changes and click **Proceed** to Checkout.
- E. Make any required changes and click **Submit**.

Note:

- If you have the Researcher (default) role, you can view all Held Carts for which you are the Creator or Recipient. DLPs can see all carts in their sector.
- Any changes that you make to a cart are automatically saved as you go, and you cannot revert back to the original cart.



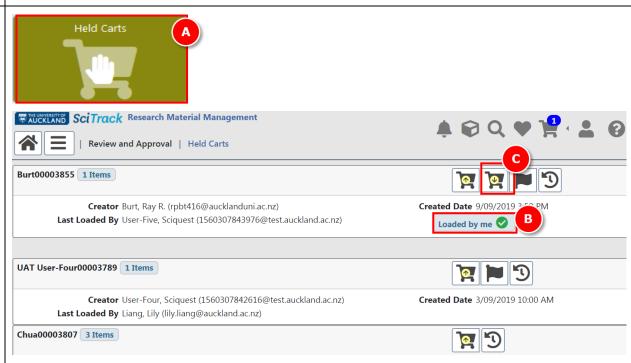
2. Unload held carts

Note:

Before you start shopping it is important to make sure you don't have another cart loaded. You can see this on the homepage where the shopping cart quick icon shows

how many items are in your cart . You should unload the existing cart first as follows:

- A. Click Held Carts tile.
- B. Any carts you have loaded will appear at the top of the page with Loaded by me icon.
- C. Click to unload the cart

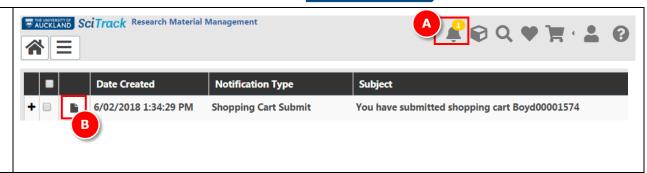






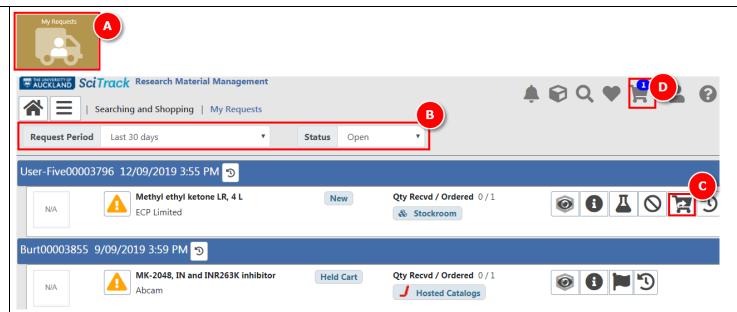
3. Review Shopping Cart Submitted Reports

- A. After submitting a cart, a report is generated. To find this, click the notification bell.
- B. Open the report by clicking



4. Use My Requests to track orders and reorder

- A. Click My Requests.
- B. Change the Request Period or Status to see more items.
- See the order status descriptions in the appendix
 - C. Click to add items to a new cart.
 - D. Complete the cart (refer to SciTrack Quick Guides "3. Hosted Catalogue Purchasing" or "4. Type In Purchases").



Notes:

- > Reordered items will be added to your shopping cart with a quantity of 1, regardless of original quantity
- Reordering items does not replicate the recipient or account information from the original cart. The cart will also have a new name.
- Note that items in held carts cannot be reordered in **My Requests** until the cart has been picked up by purchasing staff.
- ➤ Click the icon to see whether it the item has been DLP approved yet.





5. Use Request Item Search to track and reorder other users' carts

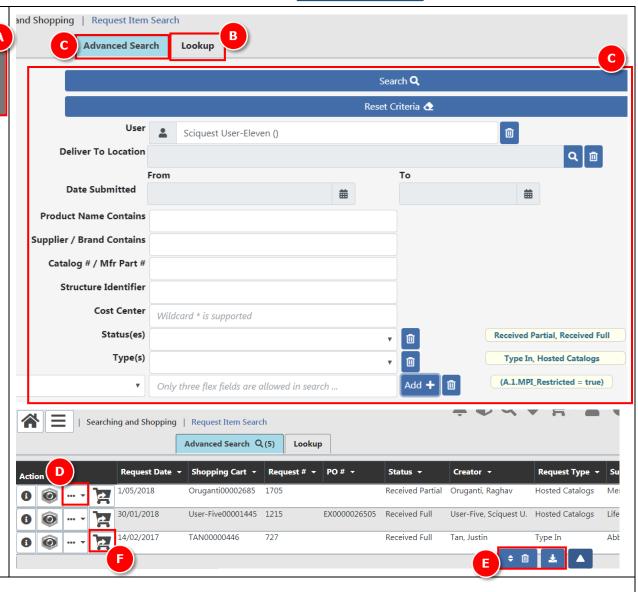
A. Click Request Item Search

If you don't see this tile on your homepage, add it by following instructions in quick guide "2. Configure preferences"

B. Search by cart name or PO number

OR

- C. Do an advanced search
- The User field includes the creator or recipient of a cart. Type either a first or last name and select the user from the list that appears.
- Cost center must be exact or use wildcards *. Accepted formats are (e.g) 4080-UOA-09123 or 9145-RO-3234567
- Multiple cart statuses or types may be selected.
 Click on one from the drop-down list, and repeat to add more.
 - D. Click to find details of the order, including whether it has been DLP approved
 - **E.** Options are available to sort or export the results
 - F. Click $\stackrel{\frown}{=}$ to add items to a new cart.
 - G. Complete the cart (refer to SciTrack Quick Guides "3. Hosted Catalogue Purchasing" or "4. Type In Purchases").



Notes:

- > Reordered items will be added to your shopping cart with a quantity of 1, regardless of original quantity
- > Reordering items does not replicate the recipient or account information from the original cart.



Appendix

My Requests Item status	Description	Can item be re-ordered?
New	Stockroom cart that has not been fulfilled yet	No
Held Cart	Cart has not been picked up by the STC or UniServices purchasing. Note that you need to raise a request for this to happen.	No- may be edited by going to Held Carts
Sent to Purchasing	Has been picked up by the STC or UniServices purchasing. Once a purchase order is successfully raised, it becomes Ordered	Yes
Ordered	A purchase order has been successfully raised.	Yes
Received Full/ Partial	The item has been receipted (or fulfilled by the Stockroom if it is a stockroom order)	Yes