

Via TRM Student Travel Insurance Terms & Conditions

The University of Auckland (UoA) provides international travel insurance to students with travel registered on Via TRM with the following conditions and circumstances:

Eligible Travel and Conditions

- 1) Students travelling internationally and returning to New Zealand and whose travel is registered and approved on the [Via TRM system](#), with the exception of
 - a. *360° Auckland Abroad Exchanges* of a semester length or longer. Students travelling on this programme are required to purchase insurance separately.
- 2) If those travelling under the UoA travel insurance policy have a pre-existing medical condition¹, they must complete the [Medical Assessment Form](#). Upon completion of the form if students are directed to advise the insurer of their condition, students should forward the form directly to: traveleasy.nz@marsh.com.
- 3) The official source of advice and risk level for countries is the Ministry of Foreign Affairs and Trade [Safe Travel Website](#). If those travelling under the UoA travel insurance intend to travel to a location which has areas rated as 'high risk' or 'extreme risk' they must seek pre-approval by completing a [High Risk Travel Form](#). It is recommended that travellers who are New Zealand citizens/permanent residents register their details on the Safe Travel website.
- 4) Cover for students is limited to 90 days. Students travelling in excess of 90 days will need to arrange additional insurance. Refer to condition 9, below.
- 5) Students will be covered for up to 14 days of associated leisure travel (e.g. visiting relatives, holiday).
- 6) No cover is provided for family members of students. Cover for family members can be purchased. Refer to condition 9, below.
- 7) Students must have travel insurance in place for the entire duration of their trip. Travel insurance cannot be arranged via the University where the travel is solely for leisure purposes.

Process for applying

- 8) Provided these Student Travel Insurance Terms & Conditions and other relevant University travel policies are met, insurance cover as stated in the insurance policy will apply for all trips registered through the Via TRM system.
- 9) Should additional cover be required, students can obtain quotes for supplementary or additional insurance by contacting the University's insurance broker directly via email traveleasy.nz@marsh.com.

Related Documents

- Medical Assessment Form
- High Risk Travel Form
- Emergency traveller assistance for students
- Policy Schedule (Allianz certificate of insurance)
- Policy Wording and Product Disclosure Statement for University Travel Insurance
- Student claim procedure for University travel insurance and Claim Form

Contacts for additional information

Staff: [Staff Service Centre](#) Students: [Student Contact Centre](#)

¹ A pre-existing medical condition means any physical defect, infirmity, existing or recurring illness, injury or disability of which you are aware of for which you have had or received a medical examination, consultation, treatment or investigation.