

Via TRM Student Travel Insurance Terms & Conditions

Important COVID-19 notice: student international travel for University purpose remains restricted until further notice. Any travel will require pre-authorisation. Please see [Travel Restrictions](#) page

Note: above link is an internal intranet page available to staff and doctoral candidates only. Others can contact 360international@auckland.ac.nz with any questions.

The University of Auckland (UoA) provides international travel insurance to students with travel registered on Via TRM with the following conditions and circumstances:

Eligible Travel and Conditions

- 1) Students undertaking self-funded University student activity travel who are travelling internationally **and returning to New Zealand** (please note, one-way journeys are not eligible for insurance coverage) and whose travel is registered and approved on the [Via TRM system](#), with the exception of:
 - a. *360° International exchanges* of a semester length or longer. Students travelling on this programme are required to purchase insurance separately
 - b. Students whose primary reason for travel is to undertake University sporting activity. Travellers in this category must send details of their proposed travel and sporting activity to riskoffice@auckland.ac.nz to ensure the appropriate insurance cover is obtained.
- 2) If those travelling under the UoA travel insurance policy have a pre-existing medical condition¹, they must complete the [Medical Assessment Form](#). Upon completion of the form if students are directed on the form to advise the insurer of their condition, students should forward the form directly to: traveleasy.nz@marsh.com and must receive confirmation of insurance prior to travelling.
- 3) The official source of advice and risk level for countries is the Ministry of Foreign Affairs and Trade [Safe Travel Website](#). If those travelling under the UoA travel insurance intend to travel to a location which has areas categorised as 'avoid non-essential travel' or 'do not travel' they must seek pre-approval by completing a [High Risk Travel Form](#).
- 4) Cover for students is limited to 90 days. Students travelling in excess of 90 days will need to arrange additional insurance. Refer to condition 9, below.
- 5) Students will be covered for up to 14 days of associated personal travel (e.g. visiting relatives, holiday) undertaken in conjunction with University student activity travel.
- 6) No cover is provided for family members of students.
- 7) Students must have travel insurance in place for the entire duration of their trip. When using University-provided insurance you must be insured by the University insurance policy for the entirety of the journey; it is not permitted to combine insurance policies.

Process for applying

- 8) Provided these Student Travel Insurance Terms & Conditions and other relevant University travel policies are met, insurance cover as stated in the insurance policy will apply for all trips registered through the Via TRM system.
- 9) Should additional cover be required, students will be advised to liaise with the University's insurance broker for supplementary or additional insurance. This can be done once their travel itinerary details have been provided to the 360 International office for processing through the required student international travel form. Please contact 360international@auckland.ac.nz with any questions.

¹ A pre-existing medical condition means any physical defect, infirmity, existing or recurring illness, injury or disability of which you are aware of for which you have had or received a medical examination, consultation, treatment or investigation.

10) It is recommended that travellers who are New Zealand citizens/permanent residents register their travel details on the Ministry of Foreign Affairs and Trade [Safe Travel Website](#).

Related Documents

- Medical Assessment Form
- High Risk Travel Form
- Emergency traveller assistance for students
- Policy Schedule (Allianz certificate of insurance)
- Policy Wording and Product Disclosure Statement for University Travel Insurance
- Student claim procedure for University travel insurance and Claim Form
- FAQ Document

The above documents are available at [Guidelines for students travelling overseas](#)

Contacts for additional information

Further queries can be directed to:

Students: [Student Contact Centre](#)

Staff: [Staff Service Centre](#)